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1. Real-Time Prescription Benefit

Your central resource for accessing patient-specific cost and coverage information on the Surescripts network.

RTPB services provide:

- Real-time medication cost estimates
- Patient-specific coverage details
- Alternative therapy options
- Data to support prescribing decisions

Documentation

Real-Time Prescription Benefit for Provider Vendors

Supports real-time benefit and pricing responses for providers

Real-Time Prescription Benefit for PBM/Payers

Provides patient-specific prescription cost and coverage data

Real-Time Prescription Benefit for Pharmacy

Delivers real-time medication pricing and coverage information

How It Works (High-Level)

- Requests patient-specific benefit information.
- Retrieves real-time cost and coverage details.
- Returns alternative therapy options when available.
- Supports informed prescribing and dispensing decisions.

Key Resources

Access Workbench (Staging)

Get connected to your testing environment and key implementation tools

Directory Manager (Staging)

Manage your organization's data within Surescripts Staging Directory, including prescribers, pharmacies, locations, service-levels and other pertinent information

Message Search (Staging)

Search for, troubleshoot and review transactions

Certification Tester

The self-driving Certification built by Surescripts to support NCPDP Standards

Support

Open a ticket to troubleshoot the issue

Standards Information

NCPDP RTPB Standard

Formulary data is aligned with NCPDP standards for coverage, benefit, and alternative medication information.

- Use official NCPDP guides for full implementation details
- Surescripts documentation highlights how those standards are applied within the network
- Official standards documentation and NCPDP membership information are available at ncdp.org

You'll see NCPDP referenced in milestone names, descriptions, and acceptance criteria. These references indicate *which industry standard the milestone supports*, not a full list of technical requirements. Always use the official NCPDP implementation guides for detailed specifications.