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1. Eligibility

Your central resource for accessing real-time patient eligibility and coverage information through the Surescripts network.

Eligibility services provide:

- Coverage verification
- Patient eligibility details
- Payer and plan information
- Data to support care and treatment decisions

Documentation

[Eligibility Guide](#)

Verify patient coverage and eligibility information

[Batch Eligibility Check Guide](#)

Verify eligibility for multiple patients at once

How It Works (High-Level)

- Enable transmission of patient and coverage information
- Use coverage information to support benefit verification workflows

Key Resources

[Access Workbench \(Staging\)](#)

Get connected to your testing environment and key implementation tools

[Message Search \(Staging\)](#)

Search for, troubleshoot and review transactions

[Certification Tester](#)

The self-driving Certification built by Surescripts to support NCPDP Standards

[Support](#)

Open a ticket to troubleshoot the issue

Standards Information

X12 Eligibility (270/271) Standard

Eligibility transactions are based on the ASC X12N 270 Health Care Eligibility Benefit Inquiry and 271 Health Care Eligibility Benefit Response standards, which support real-time exchanges of patient eligibility and benefit information.

- Use official X12 implementation guides for complete transaction requirements and technical specifications.
- Surescripts documentation highlights how the X12 standards are implemented within the Surescripts network.
- Official standards documentation and licensing information are available at <https://x12.org/>