



Release Notes iOS

CONTENTS

1. Ivanti Docs@Work 2.30.0 - 2.34.0 for iOS Release Notes 3

2. Revision history 4

3. About Ivanti Docs@Work 5

4. New features summary 6

5. Support and compatibility 9

6. Resolved issues 110

7. Known issues 111

8. Limitations 112

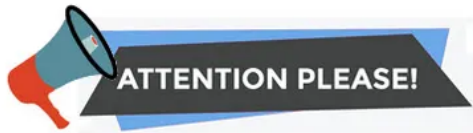
9. Documentation resources 113

 9.1. Ivanti Docs@Work for iOS documentation 114

1. Ivanti Docs@Work 2.30.0 - 2.34.0 for iOS Release Notes

July 2026

These are cumulative release notes. If a page does not list a release, then there is no new associated information for that release.



[New features summary](#)



[Revision history](#)

2. Revision history

Date	Revision
July 21, 2026	Updated for Ivanti Docs@Work 2.34.0
April 29, 2026	Updated for Ivanti Docs@Work 2.33.0
January 14, 2026	Updated for Ivanti Docs@Work 2.32.0
September 15, 2025	Updated for Ivanti Docs@Work 2.31.1
July 22, 2025	Updated for Ivanti Docs@Work 2.31.0
April 30, 2025	Updated for Ivanti Docs@Work 2.30.0

3. About Ivanti Docs@Work

The Ivanti Docs@Work app gives device users a secure and intuitive way to access, store, view, edit, and annotate documents from content repositories, such as Microsoft SharePoint. It allows administrators to configure content repositories, which are then automatically available to device users. It also lets administrators establish data loss prevention controls to protect documents from unauthorized distribution.

4. New features summary

These are cumulative release notes. If a release does not appear in this section, then there were no associated new features and enhancements.

✓ Ivanti Docs@Work 2.34.0 New features summary

Ivanti Docs@Work app features and enhancements

This release includes the following new app features and enhancements.

- **Polaris Office SDK upgraded:** The polaris office SDK is upgraded to 5.3.2511.0 and supports offline license validation.
- **AppConnect SDK library upgraded:** The AppConnect SDK library is upgraded from 5.5.1 to 5.7.0.

Ivanti Docs@Work administrator features and enhancements

- **New KVP added for screen capture:** The admin can now use KVP **DISABLE_SCREEN_CAPTURE** to disable screen capture. For more information, see Key value pairs to configure app behaviour in the *Ivanti Docs@Work for iOS Guide*.

✓ Ivanti Docs@Work 2.33.0 New features summary

Ivanti Docs@Work app features and enhancements

This release includes the following new app features and enhancements.

- **Persistent token support for Purebred credentials for cryptographic operations:** Persistent token support enables enterprise applications to use cryptographic keys provisioned through the Purebred application without exporting or sharing private keys. The following Key-Value Pair (KVP) are enabled to the App-Connect configuration in Docs@Work:
 - Setting `enable_persistent_token = True`
Enables all cryptographic operations will prioritize Persistent Token flow.
 - Setting `IdCertificate_1_email = emailaddress`
For example: `abc@domain.com` for Certificate-Based Authentication.

For more information, see [Key-value pairs to configure app behavior](#).

- **Support deprecation (iOS 16.x):** Starting from this release, Ivanti Docs@Work support has been deprecated on devices running iOS 16.x.
- **AppConnect SDK library upgraded:** The AppConnect SDK library is upgraded from 5.3.1 to 5.5.1.

Ivanti Docs@Work administrator features and enhancements

This release does not include new administrator features and enhancements.

▼ Ivanti Docs@Work 2.32.0 New features summary

Ivanti Docs@Work app features and enhancements

This release includes the following new app features and enhancements.

- **Platform Modernisation:** Introduced platform modernisation enhancements to the Docs@Work application, focusing on improved stability, performance, and long-term maintainability.

Ivanti Docs@Work administrator features and enhancements

This release does not include new administrator features and enhancements.

▼ Ivanti Docs@Work 2.31.1 New features summary

Ivanti Docs@Work app features and enhancements

This release includes the following new app features and enhancements.

- **AppConnect SDK library upgraded:** The AppConnect SDK library is upgraded from 4.8.0 to 5.3.1. For more information, see [AppConnect for iOS 5.1.3 new feature summary](#)

Use the Docs@Work app in full screen mode on iPadOS 26 devices.

Ivanti Docs@Work administrator features and enhancements

- **Key value pair added:** A new key-value pair `DISABLE_REMOTE_SITE_IMPORT` is added to enable file import directly to My File folder. For more information, see **Key-value pairs to configure app behavior** in the *Docs@Work for iOS Guide*.

▼ Ivanti Docs@Work 2.31.0 New features summary

Ivanti Docs@Work app features and enhancements

This release includes the following new app features and enhancements.

- **Support to share multiple files from Docs@Work to Email+:** The Docs@Work app now supports sharing multiple files as attachments to Ivanti Email+ app . For more information, see **Sharing multiple files from Ivanti Docs@Work to Ivanti Email+** in the *Ivanti Docs@Work for iOS Guide*.

Ivanti Docs@Work administrator features and enhancements

This release does not include new administrator features and enhancements.

✓ Ivanti Docs@Work 2.30.0 New features summary

Ivanti Docs@Work app features and enhancements

This release includes the following new app features and enhancements.

- **Disabled AI writing tools:** Writing tools has been disabled from Docs@Work.
- **Support for iOS 15 deprecated:** The minimum supported iOS version on Docs@Work is 16, the iOS version 15 is now deprecated.
- **Generic App Enhancement :** Minor bug fixes and improvements.
- **Enhancements to directly save files to sites:** Docs@Work now allows you to import files or attachments directly into an open remote site, any remote site, or your **My Files** directory

Ivanti Docs@Work administrator features and enhancements

This release does not include new administrator features and enhancements.

5. Support and compatibility

These are cumulative release notes. If a release does not appear in this section, then the support and compatibility values from the nearest listed older release apply to the missing release.

▼ **Ivanti Docs@Work 2.34.0 Support and compatibility**

The following table lists the components and versions that are supported or compatible with the current release.

Supported and compatible components

Table 1. Supported and compatible components

Component	Supported or Compatible Versions	Required
Ivanti EPMM Or Ivanti Neurons for MDM	12.6.0.0 - 12.10.0.0	Yes

Component	Supported or Compatible Versions	Required
Ivanti Standalone Sentry	R125-R126 10.3.0 - 10.7.0	Optional Ivanti Standalone Sentry set up for ActiveSync is required to open encrypted email attachments in Docs@Work for iOS. Standalone Sentry set up for AppTunnel is required: - to tunnel traffic to content repositories. Tunneling traffic through Standalone Sentry is supported for Microsoft 365, Box, and Dropbox with Access. - for access to CIFS/SMB servers. CIFS/SMB traffic must be tunneled through Standalone Sentry. Standalone Sentry 8.0.1, 8.5.0 is required for DFS support. Standalone Sentry 8.5.0 is required for CUD support with DFS.
Apps for iOS		
Ivanti Mobile@Work (Ivanti EPMM) Or Ivanti Go Client (Ivanti Neurons for MDM)	12.12.90 - 12.12.100	Required for Docs@Work to be in AppConnect mode.
	124-126	
Ivanti Web@Work	2.24.0 - 2.26.0	Optional Required only if you configure Web@Work as the default browser.
Ivanti Email+	5.2.0 - 5.4.1	Optional Required only if you configure Email+ as the default email client.
PIV-D Manager app	2.7.1 - 2.8.1	Optional Required only if you are using derived credentials from these derived credentials providers: - Entrust - DISA Purebred

Supported device platforms

Table 2. Supported Device Platforms

Device OS	Supported Version	Compatible Version
iOS	iOS 18 to iOS 26	iOS 17 iOS 16 is deprecated.
iPadOS	iPadOS 18 to iPadOS 26	iPadOS 17 iOS 16 is deprecated.

Docs@Work does not currently support iPhone Duo devices.

Supported content repositories

Table 3. Supported Content Repositories For Ivanti Docs@Work

Content Repository	Supported	Compatible	Comments
SharePoint	- Microsoft SharePoint 2019 - Microsoft SharePoint Office 365 - OneDrive for Business Only OneDrive for Business (with SharePoint and Office 365) is supported. OneDrive (personal online storage for consumers) is not supported.	- Microsoft SharePoint 2010 - Microsoft SharePoint 2013	Users on SharePoint must have at least Contribute permissions. MS announced EOS for SP 2016, SP2019
Cloud Storage	- WebDAV content repositories - Windows Server 2022 - WebDAV content repositories - Ubuntu 22.04	Apache- based WebDAV content repositories	WebDAV repositories hosted on Windows Server 2003 are not supported.
Network Drive	- SMB 2.0 - Windows Server 2022 - SMB 3.0 - Windows Server 2022 - SMB 2.0 - Ubuntu 22.04 - SMB 3.0 - Ubuntu 22.04 - WebDAV content repositories - Windows Server 2022 - WebDAV content repositories - Ubuntu 22.04 - DFS - Windows Server 2022		
Box	Box personal sites are supported.	Box enterprise	Only Box enterprise can be configured as a Group site. Configuring personal Box sites as Group sites is not supported.
Dropbox	Only user added sites are supported.		Dropbox cannot be configured as a Group site.

For CIFS,

- CIFS traffic must be tunneled through Standalone Sentry.

Docs@Work supports the following:

- SMB 2.0 for Standalone Sentry 9.2.0 and newer versions.

- SMB 3.0 for Standalone Sentry 9.17.0 and newer versions.

Supported authentication to content repositories

Docs@Work supports the following authentication types from the client to the content repository:

- Basic: SharePoint, WebDAV
- NTLM: SharePoint
- Kerberos constrained delegation (KCD): CIFS

CIFS is supported for KCD from Standalone Sentry 9.1.0 through the most recently released version.

- OAuth2: Box, Dropbox
- Federated Authentication: SharePoint

Docs@Work is compatible with following authentication types from the client to the content repository:

- Basic: DFS
- NTLM: WebDAV
- Kerberos constrained delegation (KCD): SharePoint, WebDAV
- Derived Credentials (Entrust PIV-D certificates, p12 certificates): SharePoint/ADFS

Supported file types for viewing

Table 4. Supported Filetypes For Viewing

File Type	Supported	Comments
.zip compressed files	Yes	Password-protected .zip files are also supported. .key, .numbers, and .pages files are displayed with a .zip extension in Docs@Work. However, these files are not supported and cannot be extracted.
Adobe Acrobat documents (.pdf)	Yes	
Apple Keynote presentation files (.key)	Yes	
Apple Numbers spreadsheet files (.numbers)	Yes	
Apple Pages documents (.pages)	Yes	
Comma separated values files (.csv)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Hangul Word Processor (.hwp)	Yes	
Image files (.png, .bmp, .jpg, .jpeg, .gif, .tiff, .ico)	Yes	
Microsoft Excel documents (.xls, .xlsx, .xltx, .xla, .xlt, .xism)	Yes	Macros will be removed before the file is rendered for viewing.
Microsoft PowerPoint documents (.ppt, .pptx, .pot, .potx, .pps, .ppsx)	Yes	
Microsoft Word documents (.doc, .docx, .dot, .dotx)	Yes	
MP3 audio files (.mp3)	Yes	
MPEG4 audio/video files (.mp4)	Yes	
Password-protected Microsoft Office documents	Yes	.doc, .ppt, and .xls password protected files are not supported on Docs@Work for iOS.
Plain text files (.txt, .asc)	Yes	
Quicktime video files (.mov)	Yes	
Rich Text Format files (.rtf)	Yes	
WAV files (.wav)	Yes	

File Type	Supported	Comments
Web files(.xml, .js) (.htm)	Yes	
XWAV files (.xwav)	No	

Some files that are not supported:

- executable files (for example, .exe, .msi, or .ipa files)
- archive files (for example, .rar, or .tar files)
- system files (for example, .dll, or .sys files)

Supported files types for editing

Table 5. Supported File Types For Editing

File Type	Supported	Comments
Microsoft Word documents (.doc, .docx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft Excel documents (.xls, .xlsx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft PowerPoint documents (.ppt, .pptx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Plain text files (.txt)	Yes	
Web files (.xml)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Any of the above document formats extracted from .zip files	Yes	

Supported file types for annotating

The following files are supported for annotation:

- PDF

Supported file types for document creation

- .txt
- .docx
- .pptx
- .xlsx

Supported encodings for ZIP files

- Unicode encodings: UTF-8, UTF-16BE / UTF-16LE, UTF-32BE / UTF-32LE
- Chinese encodings: ISO-2022-CN, BIG5, EUC-TW, GB18030, HZ-GB-23121
- Japanese encodings: ISO-2022-JP, SHIFT_JIS, EUC-JP
- Korean encodings: ISO-2022-KR, EUC-KR
- Cyrillic encodings: ISO-8859-5, KOI8-R, WINDOWS-1251, MACCYRILLIC, IBM866, IBM855
- Greek encodings: ISO-8859-7, WINDOWS-1253
- Hebrew encodings: ISO-8859-8, WINDOWS-1255
- WINDOWS-1252

Storage limits

The following are default storage limits in Docs@Work:

My File	128 GB (iOS)
Offline	128 GB

Language support

Docs@Work is compatible in the following languages:

- Chinese (Simplified)
- Chinese (Traditional)
- Czech
- Dutch (Netherlands)
- English
- French (France)
- German (Germany)
- Hungarian
- Italian (Italy)
- Japanese
- Korean
- Polish
- Portuguese (Brazil)
- Romanian (Romania)
- Russian
- Slovak
- Spanish (Latin America)
- Swedish

▼ **Ivanti Docs@Work 2.33.0 Support and compatibility**

The following table lists the components and versions that are supported or compatible with the current release.

Supported and compatible components

Table 6. Supported and compatible components

Component	Supported or Compatible Versions	Required
Ivanti EPMM Or Ivanti Neurons for MDM	11.5.0.0 - 12.9.0.0	Yes
	R123	
Ivanti Standalone Sentry	10.3.0 - 10.7.0	Optional Ivanti Standalone Sentry set up for ActiveSync is required to open encrypted email attachments in Docs@Work for iOS.

Component	Supported or Compatible Versions	Required
		Standalone Sentry set up for AppTunnel is required: - to tunnel traffic to content repositories. Tunneling traffic through Standalone Sentry is supported for Microsoft 365, Box, and Dropbox with Access. - for access to CIFS/SMB servers. CIFS/SMB traffic must be tunneled through Standalone Sentry. Standalone Sentry 8.0.1, 8.5.0 is required for DFS support. Standalone Sentry 8.5.0 is required for CUD support with DFS.
Apps for iOS		
Ivanti Mobile@Work (Ivanti EPMM) Or Ivanti Go Client (Ivanti Neurons for MDM)	12.12.80 - 12.12.90	Required for Docs@Work to be in AppConnect mode.
Ivanti Web@Work	124 2.23.0 - 2.25.0	Optional Required only if you configure Web@Work as the default browser.
Ivanti Email+	5.1.0 - 5.4.0	Optional Required only if you configure Email+ as the default email client.
PIV-D Manager app	2.7.1 - 2.8.0	Optional Required only if you are using derived credentials from these derived credentials providers: - Entrust - DISA Purebred

Supported device platforms

Table 7. Supported Device Platforms

Device OS	Supported Version	Compatible Version
iOS	iOS 18 to iOS 26	iOS 17
iPadOS	iPadOS 18 to iPadOS 26	iPadOS 17

Supported content repositories

Table 8. Supported Content Repositories For Ivanti Docs@Work

Content Repository	Supported	Compatible	Comments
SharePoint	- Microsoft SharePoint 2019 - Microsoft SharePoint Office 365 - OneDrive for Business Only OneDrive for Business (with SharePoint and Office 365) is supported. OneDrive (personal online storage for consumers) is not supported.	- Microsoft SharePoint 2010 - Microsoft SharePoint 2013	Users on SharePoint must have at least Contribute permissions. MS announced EOS for SP 2016, SP2019
Cloud Storage	- WebDAV content repositories - Windows Server 2022 - WebDAV content repositories - Ubuntu 22.04	Apache- based WebDAV content repositories	WebDAV repositories hosted on Windows Server 2003 are not supported.
Network Drive	- SMB 2.0 - Windows Server 2022 - SMB 3.0 - Windows Server 2022 - SMB 2.0 - Ubuntu 22.04 - SMB 3.0 - Ubuntu 22.04 - WebDAV content repositories - Windows Server 2022 - WebDAV content repositories - Ubuntu 22.04 - DFS - Windows Server 2022		
Box	Box personal sites are supported.	Box enterprise	Only Box enterprise can be configured as a Group site. Configuring personal Box sites as Group sites is not supported.
Dropbox	Only user added sites are supported.		Dropbox cannot be configured as a Group site.

For CIFS,

- CIFS traffic must be tunneled through Standalone Sentry.

Docs@Work supports the following:

- SMB 2.0 for Standalone Sentry 9.2.0 and newer versions.

- SMB 3.0 for Standalone Sentry 9.17.0 and newer versions.

Supported authentication to content repositories

Docs@Work supports the following authentication types from the client to the content repository:

- Basic: SharePoint, WebDAV
- NTLM: SharePoint
- Kerberos constrained delegation (KCD): CIFS

CIFS is supported for KCD from Standalone Sentry 9.1.0 through the most recently released version.

- OAuth2: Box, Dropbox
- Federated Authentication: SharePoint

Docs@Work is compatible with following authentication types from the client to the content repository:

- Basic: DFS
- NTLM: WebDAV
- Kerberos constrained delegation (KCD): SharePoint, WebDAV
- Derived Credentials (Entrust PIV-D certificates, p12 certificates): SharePoint/ADFS

Supported file types for viewing

Table 9. Supported Filetypes For Viewing

File Type	Supported	Comments
.zip compressed files	Yes	Password-protected .zip files are also supported. .key, .numbers, and .pages files are displayed with a .zip extension in Docs@Work. However, these files are not supported and cannot be extracted.
Adobe Acrobat documents (.pdf)	Yes	
Apple Keynote presentation files (.key)	Yes	
Apple Numbers spreadsheet files (.numbers)	Yes	
Apple Pages documents (.pages)	Yes	
Comma separated values files (.csv)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Hangul Word Processor (.hwp)	Yes	
Image files (.png, .bmp, .jpg, .jpeg, .gif, .tiff, .ico)	Yes	
Microsoft Excel documents (.xls, .xlsx, .xltx, .xla, .xlt, .xlsm)	Yes	Macros will be removed before the file is rendered for viewing.
Microsoft PowerPoint documents (.ppt, .pptx, .pot, .potx, .pps, .ppsx)	Yes	
Microsoft Word documents (.doc, .docx, .dot, .dotx)	Yes	
MP3 audio files (.mp3)	Yes	
MPEG4 audio/video files (.mp4)	Yes	
Password-protected Microsoft Office documents	Yes	.doc, .ppt, and .xls password protected files are not supported on Docs@Work for iOS.
Plain text files (.txt, .asc)	Yes	
Quicktime video files (.mov)	Yes	
Rich Text Format files (.rtf)	Yes	
WAV files (.wav)	Yes	

File Type	Supported	Comments
Web files(.xml, .js) (.htm)	Yes	
XWAV files (.xwav)	No	

Some files that are not supported:

- executable files (for example, .exe, .msi, or .ipa files)
- archive files (for example, .rar, or .tar files)
- system files (for example, .dll, or .sys files)

Supported files types for editing

Table 10. Supported File Types For Editing

File Type	Supported	Comments
Microsoft Word documents (.doc, .docx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft Excel documents (.xls, .xlsx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft PowerPoint documents (.ppt, .pptx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Plain text files (.txt)	Yes	
Web files (.xml)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Any of the above document formats extracted from .zip files	Yes	

Supported file types for annotating

The following files are supported for annotation:

- PDF

Supported file types for document creation

- .txt
- .docx
- .pptx
- .xlsx

Supported encodings for ZIP files

- Unicode encodings: UTF-8, UTF-16BE / UTF-16LE, UTF-32BE / UTF-32LE
- Chinese encodings: ISO-2022-CN, BIG5, EUC-TW, GB18030, HZ-GB-23121
- Japanese encodings: ISO-2022-JP, SHIFT_JIS, EUC-JP
- Korean encodings: ISO-2022-KR, EUC-KR
- Cyrillic encodings: ISO-8859-5, KOI8-R, WINDOWS-1251, MACCYRILLIC, IBM866, IBM855
- Greek encodings: ISO-8859-7, WINDOWS-1253
- Hebrew encodings: ISO-8859-8, WINDOWS-1255
- WINDOWS-1252

Storage limits

The following are default storage limits in Docs@Work:

My File	128 GB (iOS)
Offline	128 GB

Language support

Docs@Work is compatible in the following languages:

- Chinese (Simplified)
- Chinese (Traditional)
- Czech
- Dutch (Netherlands)
- English
- French (France)
- German (Germany)
- Hungarian
- Italian (Italy)
- Japanese
- Korean
- Polish
- Portuguese (Brazil)
- Romanian (Romania)
- Russian
- Slovak
- Spanish (Latin America)
- Swedish

▼ **Ivanti Docs@Work 2.32.0 Support and compatibility**

The following table lists the components and versions that are supported or compatible with the current release.

Supported and compatible components

Table 11. Supported and compatible components

Component	Supported or Compatible Versions	Required
Ivanti EPMM Or Ivanti Neurons for MDM	11.12.0.0 - 12.7.0.0	Yes
	R121	
Ivanti Standalone Sentry	10.1.0 - 10.5.0	Optional Ivanti Standalone Sentry set up for ActiveSync is required to open encrypted email attachments in Docs@Work for iOS.

Component	Supported or Compatible Versions	Required
		Standalone Sentry set up for AppTunnel is required: - to tunnel traffic to content repositories. Tunneling traffic through Standalone Sentry is supported for Microsoft 365, Box, and Dropbox with Access. - for access to CIFS/SMB servers. CIFS/SMB traffic must be tunneled through Standalone Sentry. Standalone Sentry 8.0.1, 8.5.0 is required for DFS support. Standalone Sentry 8.5.0 is required for CUD support with DFS.
Apps for iOS		
Ivanti Mobile@Work (Ivanti EPMM) Or Ivanti Go Client (Ivanti Neurons for MDM)	12.11.12 - 12.12.71	Required for Docs@Work to be in AppConnect mode.
Ivanti Web@Work	120.0.1 2.19.0 - 2.24.1	Optional Required only if you configure Web@Work as the default browser.
Ivanti Email+	5.0.0 - 5.1.0	Optional Required only if you configure Email+ as the default email client.
PIV-D Manager app	2.7.0 - 2.7.1	Optional Required only if you are using derived credentials from these derived credentials providers: - Entrust - DISA Purebred

Supported device platforms

Table 12. Supported Device Platforms

Device OS	Supported Version	Compatible Version
iOS	iOS 17 to iOS 26	iOS 16
iPadOS	iPadOS 17 to iPadOS 26	iPadOS 16

Supported content repositories

Table 13. Supported Content Repositories For Ivanti Docs@Work

Content Repository	Supported	Compatible	Comments
SharePoint	- Microsoft SharePoint 2019 - Microsoft SharePoint Office 365 - OneDrive for Business Only OneDrive for Business (with SharePoint and Office 365) is supported. OneDrive (personal online storage for consumers) is not supported.	- Microsoft SharePoint 2010 - Microsoft SharePoint 2013	Users on SharePoint must have at least Contribute permissions.
Cloud Storage	- WebDAV content repositories - Windows Server 2022 - WebDAV content repositories - Ubuntu 22.04	Apache- based WebDAV content repositories	WebDAV repositories hosted on Windows Server 2003 are not supported.
Network Drive	- SMB 2.0 - Windows Server 2022 - SMB 3.0 - Windows Server 2022 - SMB 2.0 - Ubuntu 22.04 - SMB 3.0 - Ubuntu 22.04 - WebDAV content repositories - Windows Server 2022 - WebDAV content repositories - Ubuntu 22.04 - DFS - Windows Server 2022		
Box	Box personal sites are supported.	Box enterprise	Only Box enterprise can be configured as a Group site. Configuring personal Box sites as Group sites is not supported.
Dropbox	Only user added sites are supported.		Dropbox cannot be configured as a Group site.

For CIFS,

- CIFS traffic must be tunneled through Standalone Sentry.

Docs@Work supports the following:

- SMB 2.0 for Standalone Sentry 9.2.0 and newer versions.

- SMB 3.0 for Standalone Sentry 9.17.0 and newer versions.

Supported authentication to content repositories

Docs@Work supports the following authentication types from the client to the content repository:

- Basic: SharePoint, WebDAV
- NTLM: SharePoint
- Kerberos constrained delegation (KCD): CIFS

CIFS is supported for KCD from Standalone Sentry 9.1.0 through the most recently released version.

- OAuth2: Box, Dropbox
- Federated Authentication: SharePoint

Docs@Work is compatible with following authentication types from the client to the content repository:

- Basic: DFS
- NTLM: WebDAV
- Kerberos constrained delegation (KCD): SharePoint, WebDAV
- Derived Credentials (Entrust PIV-D certificates, p12 certificates): SharePoint/ADFS

Supported file types for viewing

Table 14. Supported Filetypes For Viewing

File Type	Supported	Comments
.zip compressed files	Yes	Password-protected .zip files are also supported. .key, .numbers, and .pages files are displayed with a .zip extension in Docs@Work. However, these files are not supported and cannot be extracted.
Adobe Acrobat documents (.pdf)	Yes	
Apple Keynote presentation files (.key)	Yes	
Apple Numbers spreadsheet files (.numbers)	Yes	
Apple Pages documents (.pages)	Yes	
Comma separated values files (.csv)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Hangul Word Processor (.hwp)	Yes	
Image files (.png, .bmp, .jpg, .jpeg, .gif, .tiff, .ico)	Yes	
Microsoft Excel documents (.xls, .xlsx, .xltx, .xla, .xlt, .xlsm)	Yes	Macros will be removed before the file is rendered for viewing.
Microsoft PowerPoint documents (.ppt, .pptx, .pot, .potx, .pps, .ppsx)	Yes	
Microsoft Word documents (.doc, .docx, .dot, .dotx)	Yes	
MP3 audio files (.mp3)	Yes	
MPEG4 audio/video files (.mp4)	Yes	
Password-protected Microsoft Office documents	Yes	.doc, .ppt, and .xls password protected files are supported on Docs@Work for iOS.
Plain text files (.txt, .asc)	Yes	
Quicktime video files (.mov)	Yes	
Rich Text Format files (.rtf)	Yes	
WAV files (.wav)	Yes	

File Type	Supported	Comments
Web files(.xml, .js) (.htm)	Yes	
XWAV files (.xwav)	No	

Some files that are not supported:

- executable files (for example, .exe, .msi, or .ipa files)
- archive files (for example, .rar, or .tar files)
- system files (for example, .dll, or .sys files)

Supported files types for editing

Table 15. Supported File Types For Editing

File Type	Supported	Comments
Microsoft Word documents (.doc, .docx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft Excel documents (.xls, .xlsx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft PowerPoint documents (.ppt, .pptx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Plain text files (.txt)	Yes	
Web files (.xml)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Any of the above document formats extracted from .zip files	Yes	

Supported file types for annotating

The following files are supported for annotation:

- PDF

Supported file types for document creation

- .txt
- .docx
- .pptx
- .xlsx

Supported encodings for ZIP files

- Unicode encodings: UTF-8, UTF-16BE / UTF-16LE, UTF-32BE / UTF-32LE
- Chinese encodings: ISO-2022-CN, BIG5, EUC-TW, GB18030, HZ-GB-23121
- Japanese encodings: ISO-2022-JP, SHIFT_JIS, EUC-JP
- Korean encodings: ISO-2022-KR, EUC-KR
- Cyrillic encodings: ISO-8859-5, KOI8-R, WINDOWS-1251, MACCYRILLIC, IBM866, IBM855
- Greek encodings: ISO-8859-7, WINDOWS-1253
- Hebrew encodings: ISO-8859-8, WINDOWS-1255
- WINDOWS-1252

Storage limits

The following are default storage limits in Docs@Work:

My File	128 GB (iOS)
Offline	128 GB

Language support

Docs@Work is compatible in the following languages:

- Chinese (Simplified)
- Chinese (Traditional)
- Czech
- Dutch (Netherlands)
- English
- French (France)
- German (Germany)
- Hungarian
- Italian (Italy)
- Japanese
- Korean
- Polish
- Portuguese (Brazil)
- Romanian (Romania)
- Russian
- Slovak
- Spanish (Latin America)
- Swedish

▼ **Ivanti Docs@Work 2.31.1 Support and compatibility**

The following table lists the components and versions that are supported or compatible with the current release.

Supported and compatible components

Table 16. Supported and compatible components

Component	Supported or Compatible Versions	Required
Ivanti EPMM Or Ivanti Neurons for MDM	11.12.0.0 - 12.6.0.0	Yes
	R119	
Ivanti Standalone	10.1.0 - 10.4.0	Optional

Component	Supported or Compatible Versions	Required
Sentry		Ivanti Standalone Sentry set up for ActiveSync is required to open encrypted email attachments in Docs@Work for iOS. Standalone Sentry set up for AppTunnel is required: - to tunnel traffic to content repositories. Tunneling traffic through Standalone Sentry is supported for Microsoft 365, Box, and Dropbox with Access. - for access to CIFS/SMB servers. CIFS/SMB traffic must be tunneled through Standalone Sentry. Standalone Sentry 8.0.1, 8.5.0 is required for DFS support. Standalone Sentry 8.5.0 is required for CUD support with DFS.
Apps for iOS		
Ivanti Mobile@Work (Ivanti EPMM) Or Ivanti Go Client (Ivanti Neurons for MDM)	12.11.12 - 12.12.61	Required for Docs@Work to be in AppConnect mode.
	118.0.1	
Ivanti Web@Work	2.19.0 - 2.24.1	Optional Required only if you configure Web@Work as the default browser.
Ivanti Email+	4.10.0 - 5.0.1	Optional Required only if you configure Email+ as the default email client.
PIV-D Manager app	2.7.0 - 2.7.1	Optional Required only if you are using derived credentials from these derived credentials providers: - Entrust - DISA Purebred

Supported device platforms

Table 17. Supported Device Platforms

Device OS	Supported Version	Compatible Version
iOS	iOS 17 to iOS 26	iOS 16
iPadOS	iPadOS 17 to iPadOS 26	iPadOS 16

Supported content repositories

Table 18. Supported Content Repositories For Ivanti Docs@Work

Content Repository	Supported	Compatible	Comments
SharePoint	- Microsoft SharePoint 2016 - Microsoft SharePoint 2019 - Microsoft SharePoint Office 365 - OneDrive for Business Only OneDrive for Business (with SharePoint and Office 365) is supported. OneDrive (personal online storage for consumers) is not supported.	- Microsoft SharePoint 2010 - Microsoft SharePoint 2013	Users on SharePoint must have at least Contribute permissions.
Cloud Storage	- WebDAV content repositories - Windows Server 2022 - WebDAV content repositories - Ubuntu 22.04	Apache- based WebDAV content repositories	WebDAV repositories hosted on Windows Server 2003 are not supported.
Network Drive	- SMB 2.0 - Windows Server 2022 - SMB 3.0 - Windows Server 2022 - SMB 2.0 - Ubuntu 22.04 - SMB 3.0 - Ubuntu 22.04 - WebDAV content repositories - Windows Server 2022 - WebDAV content repositories - Ubuntu 22.04 - DFS - Windows Server 2022		
Box	Box personal sites are supported.	Box enterprise	Only Box enterprise can be configured as a Group site. Configuring personal Box sites as Group sites is not supported.
Dropbox	Only user added sites are supported.		Dropbox cannot be configured as a Group site.

For CIFS,

- CIFS traffic must be tunneled through Standalone Sentry.

Docs@Work supports the following:

- SMB 2.0 for Standalone Sentry 9.2.0 and newer versions.
- SMB 3.0 for Standalone Sentry 9.17.0 and newer versions.

Supported authentication to content repositories

Docs@Work supports the following authentication types from the client to the content repository:

- Basic: SharePoint, WebDAV
- NTLM: SharePoint
- Kerberos constrained delegation (KCD): CIFS

CIFS is supported for KCD from Standalone Sentry 9.1.0 through the most recently released version.

- OAuth2: Box, Dropbox
- Federated Authentication: SharePoint

Docs@Work is compatible with following authentication types from the client to the content repository:

- Basic: DFS
- NTLM: WebDAV
- Kerberos constrained delegation (KCD): SharePoint, WebDAV
- Derived Credentials (Entrust PIV-D certificates, p12 certificates): SharePoint/ADFS

Supported file types for viewing

Table 19. Supported Filetypes For Viewing

File Type	Supported	Comments
.zip compressed files	Yes	Password-protected .zip files are also supported. .key, .numbers, and .pages files are displayed with a .zip extension in Docs@Work. However, these files are not supported and cannot be extracted.
Adobe Acrobat documents (.pdf)	Yes	
Apple Keynote presentation files (.key)	Yes	
Apple Numbers spreadsheet files (.numbers)	Yes	
Apple Pages documents (.pages)	Yes	
Comma separated values files (.csv)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Hangul Word Processor (.hwp)	Yes	
Image files (.png, .bmp, .jpg, .jpeg, .gif, .tiff, .ico)	Yes	
Microsoft Excel documents (.xls, .xlsx, .xltx, .xla, .xlt, .xlsm)	Yes	Macros will be removed before the file is rendered for viewing.
Microsoft PowerPoint documents (.ppt, .pptx, .pot, .potx, .pps, .ppsx)	Yes	
Microsoft Word documents (.doc, .docx, .dot, .dotx)	Yes	
MP3 audio files (.mp3)	Yes	
MPEG4 audio/video files (.mp4)	Yes	
Password-protected Microsoft Office documents	Yes	.doc, .ppt, and .xls password protected files are supported on Docs@Work for iOS.
Plain text files (.txt, .asc)	Yes	
Quicktime video files (.mov)	Yes	
Rich Text Format files (.rtf)	Yes	
WAV files (.wav)	Yes	

File Type	Supported	Comments
Web files(.xml, .js) (.htm)	Yes	
XWAV files (.xwav)	No	

Some files that are not supported:

- executable files (for example, .exe, .msi, or .ipa files)
- archive files (for example, .rar, or .tar files)
- system files (for example, .dll, or .sys files)

Supported files types for editing

Table 20. Supported File Types For Editing

File Type	Supported	Comments
Microsoft Word documents (.doc, .docx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft Excel documents (.xls, .xlsx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft PowerPoint documents (.ppt, .pptx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Plain text files (.txt)	Yes	
Web files (.xml)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Any of the above document formats extracted from .zip files	Yes	

Supported file types for annotating

The following files are supported for annotation:

- PDF

Supported file types for document creation

- .txt
- .docx
- .pptx
- .xlsx

Supported encodings for ZIP files

- Unicode encodings: UTF-8, UTF-16BE / UTF-16LE, UTF-32BE / UTF-32LE
- Chinese encodings: ISO-2022-CN, BIG5, EUC-TW, GB18030, HZ-GB-23121
- Japanese encodings: ISO-2022-JP, SHIFT_JIS, EUC-JP
- Korean encodings: ISO-2022-KR, EUC-KR
- Cyrillic encodings: ISO-8859-5, KOI8-R, WINDOWS-1251, MACCYRILLIC, IBM866, IBM855
- Greek encodings: ISO-8859-7, WINDOWS-1253
- Hebrew encodings: ISO-8859-8, WINDOWS-1255
- WINDOWS-1252

Storage limits

The following are default storage limits in Docs@Work:

My File	128 GB (iOS)
Offline	128 GB

Language support

Docs@Work is compatible in the following languages:

- Chinese (Simplified)
- Chinese (Traditional)
- Czech
- Dutch (Netherlands)
- English
- French (France)
- German (Germany)
- Hungarian
- Italian (Italy)
- Japanese
- Korean
- Polish
- Portuguese (Brazil)
- Romanian (Romania)
- Russian
- Slovak
- Spanish (Latin America)
- Swedish

▼ **Ivanti Docs@Work 2.31.0 Support and compatibility**

The following table lists the components and versions that are supported or compatible with the current release.

Supported and compatible components

Table 21. Supported and compatible components

Component	Supported or Compatible Versions	Required
Ivanti EPMM Or Ivanti Neurons for MDM	11.12.0.0 - 12.6.0.0	Yes
	R118	
Ivanti Standalone	10.1.0 - 10.4.0	Optional

Component	Supported or Compatible Versions	Required
Sentry		Ivanti Standalone Sentry set up for ActiveSync is required to open encrypted email attachments in Docs@Work for iOS. Standalone Sentry set up for AppTunnel is required: - to tunnel traffic to content repositories. Tunneling traffic through Standalone Sentry is supported for Microsoft 365, Box, and Dropbox with Access. - for access to CIFS/SMB servers. CIFS/SMB traffic must be tunneled through Standalone Sentry. Standalone Sentry 8.0.1, 8.5.0 is required for DFS support. Standalone Sentry 8.5.0 is required for CUD support with DFS.
Apps for iOS		
Ivanti Mobile@Work (Ivanti EPMM) Or Ivanti Go Client (Ivanti Neurons for MDM)	12.11.12 - 12.12.60	Required for Docs@Work to be in AppConnect mode.
	R118	
Ivanti Web@Work	2.19.0 - 2.24.0	Optional Required only if you configure Web@Work as the default browser.
Ivanti Email+	4.8.0 - 4.15.0	Optional Required only if you configure Email+ as the default email client.
PIV-D Manager app	2.4.0 - 2.7.0	Optional Required only if you are using derived credentials from these derived credentials providers: - Entrust - DISA Purebred

Supported device platforms

Table 22. Supported Device Platforms

Device OS	Supported Version	Compatible Version
iOS	iOS 17 to iOS 18.5	iOS 16
iPadOS	iPadOS 17 to iPadOS 18.5	iPadOS 16

Supported content repositories

Table 23. Supported Content Repositories For Ivanti Docs@Work

Content Repository	Supported	Compatible	Comments
SharePoint	- Microsoft SharePoint 2016 - Microsoft SharePoint 2019 - Microsoft SharePoint Office 365 - OneDrive for Business Only OneDrive for Business (with SharePoint and Office 365) is supported. OneDrive (personal online storage for consumers) is not supported.	- Microsoft SharePoint 2010 - Microsoft SharePoint 2013	Users on SharePoint must have at least Contribute permissions.
Cloud Storage	- WebDAV content repositories - Windows Server 2022 - WebDAV content repositories - Ubuntu 22.04	Apache- based WebDAV content repositories	WebDAV repositories hosted on Windows Server 2003 are not supported.
Network Drive	- SMB 2.0 - Windows Server 2022 - SMB 3.0 - Windows Server 2022 - SMB 2.0 - Ubuntu 22.04 - SMB 3.0 - Ubuntu 22.04 - WebDAV content repositories - Windows Server 2022 - WebDAV content repositories - Ubuntu 22.04 - DFS - Windows Server 2022		
Box	Box personal sites are supported.	Box enterprise	Only Box enterprise can be configured as a Group site. Configuring personal Box sites as Group sites is not supported.
Dropbox	Only user added sites are supported.		Dropbox cannot be configured as a Group site.

For CIFS,

- CIFS traffic must be tunneled through Standalone Sentry.

Docs@Work supports the following:

- SMB 2.0 for Standalone Sentry 9.2.0 and newer versions.
- SMB 3.0 for Standalone Sentry 9.17.0 and newer versions.

Supported authentication to content repositories

Docs@Work supports the following authentication types from the client to the content repository:

- Basic: SharePoint, WebDAV
- NTLM: SharePoint
- Kerberos constrained delegation (KCD): CIFS

CIFS is supported for KCD from Standalone Sentry 9.1.0 through the most recently released version.

- OAuth2: Box, Dropbox
- Federated Authentication: SharePoint

Docs@Work is compatible with following authentication types from the client to the content repository:

- Basic: DFS
- NTLM: WebDAV
- Kerberos constrained delegation (KCD): SharePoint, WebDAV
- Derived Credentials (Entrust PIV-D certificates, p12 certificates): SharePoint/ADFS

Supported file types for viewing

Table 24. Supported Filetypes For Viewing

File Type	Supported	Comments
.zip compressed files	Yes	Password-protected .zip files are also supported. .key, .numbers, and .pages files are displayed with a .zip extension in Docs@Work. However, these files are not supported and cannot be extracted.
Adobe Acrobat documents (.pdf)	Yes	
Apple Keynote presentation files (.key)	Yes	
Apple Numbers spreadsheet files (.numbers)	Yes	
Apple Pages documents (.pages)	Yes	
Comma separated values files (.csv)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Hangul Word Processor (.hwp)	Yes	
Image files (.png, .bmp, .jpg, .jpeg, .gif, .tiff, .ico)	Yes	
Microsoft Excel documents (.xls, .xlsx, .xltx, .xla, .xlt, .xlsm)	Yes	Macros will be removed before the file is rendered for viewing.
Microsoft PowerPoint documents (.ppt, .pptx, .pot, .potx, .pps, .ppsx)	Yes	
Microsoft Word documents (.doc, .docx, .dot, .dotx)	Yes	
MP3 audio files (.mp3)	Yes	
MPEG4 audio/video files (.mp4)	Yes	
Password-protected Microsoft Office documents	Yes	.doc, .ppt, and .xls password protected files are supported on Docs@Work for iOS.
Plain text files (.txt, .asc)	Yes	
Quicktime video files (.mov)	Yes	
Rich Text Format files (.rtf)	Yes	
WAV files (.wav)	Yes	

File Type	Supported	Comments
Web files(.xml, .js) (.htm)	Yes	
XWAV files (.xwav)	No	

Some files that are not supported:

- executable files (for example, .exe, .msi, or .ipa files)
- archive files (for example, .rar, or .tar files)
- system files (for example, .dll, or .sys files)

Supported files types for editing

Table 25. Supported File Types For Editing

File Type	Supported	Comments
Microsoft Word documents (.doc, .docx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft Excel documents (.xls, .xlsx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft PowerPoint documents (.ppt, .pptx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Plain text files (.txt)	Yes	
Web files (.xml)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Any of the above document formats extracted from .zip files	Yes	

Supported file types for annotating

The following files are supported for annotation:

- PDF

Supported file types for document creation

- .txt
- .docx
- .pptx
- .xlsx

Supported encodings for ZIP files

- Unicode encodings: UTF-8, UTF-16BE / UTF-16LE, UTF-32BE / UTF-32LE
- Chinese encodings: ISO-2022-CN, BIG5, EUC-TW, GB18030, HZ-GB-23121
- Japanese encodings: ISO-2022-JP, SHIFT_JIS, EUC-JP
- Korean encodings: ISO-2022-KR, EUC-KR
- Cyrillic encodings: ISO-8859-5, KOI8-R, WINDOWS-1251, MACCYRILLIC, IBM866, IBM855
- Greek encodings: ISO-8859-7, WINDOWS-1253
- Hebrew encodings: ISO-8859-8, WINDOWS-1255
- WINDOWS-1252

Storage limits

The following are default storage limits in Docs@Work:

My File	128 GB (iOS)
Offline	128 GB

Language support

Docs@Work is compatible in the following languages:

- Chinese (Simplified)
- Chinese (Traditional)
- Czech
- Dutch (Netherlands)
- English
- French (France)
- German (Germany)
- Hungarian
- Italian (Italy)
- Japanese
- Korean
- Polish
- Portuguese (Brazil)
- Romanian (Romania)
- Russian
- Slovak
- Spanish (Latin America)
- Swedish

▼ **Ivanti Docs@Work 2.30.0 Support and compatibility**

The following table lists the components and versions that are supported or compatible with the current release.

Supported and compatible components

Table 26. Supported and compatible components

Component	Supported or Compatible Versions	Required
Ivanti EPMM Or Ivanti Neurons for MDM	11.12.0.0 - 12.5.0.0	Yes
	R116	
Ivanti Standalone	10.1.0 - 10.3.0	Optional

Component	Supported or Compatible Versions	Required
Sentry		Ivanti Standalone Sentry set up for ActiveSync is required to open encrypted email attachments in Docs@Work for iOS. Standalone Sentry set up for AppTunnel is required: - to tunnel traffic to content repositories. Tunneling traffic through Standalone Sentry is supported for Microsoft 365, Box, and Dropbox with Access. - for access to CIFS/SMB servers. CIFS/SMB traffic must be tunneled through Standalone Sentry. Standalone Sentry 8.0.1, 8.5.0 is required for DFS support. Standalone Sentry 8.5.0 is required for CUD support with DFS.
Apps for iOS		
Ivanti Mobile@Work (Ivanti EPMM) Or Ivanti Go Client (Ivanti Neurons for MDM)	12.11.12 - 12.12.50 R116	Required for Docs@Work to be in AppConnect mode.
Ivanti Web@Work	2.19.0 - 2.23.0	Optional Required only if you configure Web@Work as the default browser.
Ivanti Email+	4.8.0 - 4.14.3	Optional Required only if you configure Email+ as the default email client.
PIV-D Manager app	2.4.0 - 2.5.0	Optional Required only if you are using derived credentials from these derived credentials providers: - Entrust - DISA Purebred

Supported device platforms

Table 27. Supported Device Platforms

Device OS	Supported Version	Compatible Version
iOS	iOS 17 to iOS 18.4	iOS 16
iPadOS	iPadOS 17 to iPadOS 18.4	iPadOS 16

Supported content repositories

Table 28. Supported Content Repositories For Ivanti Docs@Work

Content Repository	Supported	Compatible	Comments
SharePoint	- Microsoft SharePoint 2016 - Microsoft SharePoint 2019 - Microsoft SharePoint Office 365 - OneDrive for Business Only OneDrive for Business (with SharePoint and Office 365) is supported. OneDrive (personal online storage for consumers) is not supported.	- Microsoft SharePoint 2010 - Microsoft SharePoint 2013	Users on SharePoint must have at least Contribute permissions.
Cloud Storage	- WebDAV content repositories - Windows Server 2022 - WebDAV content repositories - Ubuntu 22.04	Apache- based WebDAV content repositories	WebDAV repositories hosted on Windows Server 2003 are not supported.
Network Drive	- SMB 2.0 - Windows Server 2022 - SMB 3.0 - Windows Server 2022 - SMB 2.0 - Ubuntu 22.04 - SMB 3.0 - Ubuntu 22.04 - WebDAV content repositories - Windows Server 2022 - WebDAV content repositories - Ubuntu 22.04 - DFS - Windows Server 2022		
Box	Box personal sites are supported.	Box enterprise	Only Box enterprise can be configured as a Group site. Configuring personal Box sites as Group sites is not supported.
Dropbox	Only user added sites are supported.		Dropbox cannot be configured as a Group site.

For CIFS,

- CIFS traffic must be tunneled through Standalone Sentry.

Docs@Work supports the following:

- SMB 2.0 for Standalone Sentry 9.2.0 and newer versions.
- SMB 3.0 for Standalone Sentry 9.17.0 and newer versions.

Supported authentication to content repositories

Docs@Work supports the following authentication types from the client to the content repository:

- Basic: SharePoint, WebDAV
- NTLM: SharePoint
- Kerberos constrained delegation (KCD): CIFS

CIFS is supported for KCD from Standalone Sentry 9.1.0 through the most recently released version.

- OAuth2: Box, Dropbox
- Federated Authentication: SharePoint

Docs@Work is compatible with following authentication types from the client to the content repository:

- Basic: DFS
- NTLM: WebDAV
- Kerberos constrained delegation (KCD): SharePoint, WebDAV
- Derived Credentials (Entrust PIV-D certificates, p12 certificates): SharePoint/ADFS

Supported file types for viewing

Table 29. Supported Filetypes For Viewing

File Type	Supported	Comments
.zip compressed files	Yes	Password-protected .zip files are also supported. .key, .numbers, and .pages files are displayed with a .zip extension in Docs@Work. However, these files are not supported and cannot be extracted.
Adobe Acrobat documents (.pdf)	Yes	
Apple Keynote presentation files (.key)	Yes	
Apple Numbers spreadsheet files (.numbers)	Yes	
Apple Pages documents (.pages)	Yes	
Comma separated values files (.csv)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Hangul Word Processor (.hwp)	Yes	
Image files (.png, .bmp, .jpg, .jpeg, .gif, .tiff, .ico)	Yes	
Microsoft Excel documents (.xls, .xlsx, .xltx, .xla, .xlt, .xlsm)	Yes	Macros will be removed before the file is rendered for viewing.
Microsoft PowerPoint documents (.ppt, .pptx, .pot, .potx, .pps, .ppsx)	Yes	
Microsoft Word documents (.doc, .docx, .dot, .dotx)	Yes	
MP3 audio files (.mp3)	Yes	
MPEG4 audio/video files (.mp4)	Yes	
Password-protected Microsoft Office documents	Yes	.doc, .ppt, and .xls password protected files are supported on Docs@Work for iOS.
Plain text files (.txt, .asc)	Yes	
Quicktime video files (.mov)	Yes	
Rich Text Format files (.rtf)	Yes	
WAV files (.wav)	Yes	

File Type	Supported	Comments
Web files(.xml, .js) (.htm)	Yes	
XWAV files (.xwav)	No	

Some files that are not supported:

- executable files (for example, .exe, .msi, or .ipa files)
- archive files (for example, .rar, or .tar files)
- system files (for example, .dll, or .sys files)

Supported files types for editing

Table 30. Supported File Types For Editing

File Type	Supported	Comments
Microsoft Word documents (.doc, .docx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft Excel documents (.xls, .xlsx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft PowerPoint documents (.ppt, .pptx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Plain text files (.txt)	Yes	
Web files (.xml)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Any of the above document formats extracted from .zip files	Yes	

Supported file types for annotating

The following files are supported for annotation:

- PDF

Supported file types for document creation

- .txt
- .docx
- .pptx
- .xlsx

Supported encodings for ZIP files

- Unicode encodings: UTF-8, UTF-16BE / UTF-16LE, UTF-32BE / UTF-32LE
- Chinese encodings: ISO-2022-CN, BIG5, EUC-TW, GB18030, HZ-GB-23121
- Japanese encodings: ISO-2022-JP, SHIFT_JIS, EUC-JP
- Korean encodings: ISO-2022-KR, EUC-KR
- Cyrillic encodings: ISO-8859-5, KOI8-R, WINDOWS-1251, MACCYRILLIC, IBM866, IBM855
- Greek encodings: ISO-8859-7, WINDOWS-1253
- Hebrew encodings: ISO-8859-8, WINDOWS-1255
- WINDOWS-1252

Storage limits

The following are default storage limits in Docs@Work:

My File	128 GB (iOS)
Offline	128 GB

Language support

Docs@Work is compatible in the following languages:

- Chinese (Simplified)
- Chinese (Traditional)
- Czech
- Dutch (Netherlands)
- English
- French (France)
- German (Germany)
- Hungarian
- Italian (Italy)
- Japanese
- Korean
- Polish
- Portuguese (Brazil)
- Romanian (Romania)
- Russian
- Slovak
- Spanish (Latin America)
- Swedish

▼ **Ivanti Docs@Work 2.28.0 Support and compatibility**

The following table lists the components and versions that are supported or compatible with the current release.

Supported and compatible components

Table 31. Supported and compatible components

Component	Supported or Compatible Versions	Required
Ivanti EPMM Or Ivanti Neurons for MDM	11.12.0.0 - 12.2.0.0 R106	Yes

Component	Supported or Compatible Versions	Required
Ivanti Standalone Sentry	9.19.0 - 10.0.0	Optional Ivanti Standalone Sentry set up for ActiveSync is required to open encrypted email attachments in Docs@Work for iOS. Standalone Sentry set up for AppTunnel is required: - to tunnel traffic to content repositories. Tunneling traffic through Standalone Sentry is supported for Microsoft 365, Box, and Dropbox with Access. - for access to CIFS/SMB servers. CIFS/SMB traffic must be tunneled through Standalone Sentry. Standalone Sentry 8.0.1, 8.5.0 is required for DFS support. Standalone Sentry 8.5.0 is required for CUD support with DFS.
Apps for iOS		
Ivanti Mobile@Work (Ivanti EPMM) Or Ivanti Go Client (Ivanti Neurons for MDM)	12.11.12 - 12.12.20.0	Required for Docs@Work to be in AppConnect mode.
	R104	
Ivanti Web@Work	2.19.0 - 2.21.0	Optional Required only if you configure Web@Work as the default browser.
Ivanti Email+	4.8.0 - 4.11.0	Optional Required only if you configure Email+ as the default email client.
PIV-D Manager app	2.4.0 - 2.5.0	Optional Required only if you are using derived credentials from these derived credentials providers: - Entrust - DISA Purebred

Supported device platforms

Table 32. Supported Device Platforms

Device OS	Supported Version	Compatible Version
iOS	iOS 15 to iOS 18	
iPadOS	iPadOS 15 to iPadOS 18	

Supported content repositories

Table 33. Supported Content Repositories For Ivanti Docs@Work

Content Repository	Supported	Compatible	Comments
SharePoint	- Microsoft SharePoint 2010 - Microsoft SharePoint 2013 - Microsoft SharePoint 2016 - Microsoft SharePoint 2019 - Microsoft SharePoint Office 365 - OneDrive for Business Only OneDrive for Business (with SharePoint and Office 365) is supported. OneDrive (personal online storage for consumers) is not supported.	- Microsoft SharePoint 2010 - Microsoft SharePoint 2013	Users on SharePoint must have at least Contribute permissions.
Cloud Storage	Any repository that supports a WebDAV interface Examples: Apache-based WebDAV content repositories, IIS-based WebDAV content repositories, CIFS Windows 2008 R2 SP1, CIFS Samba CentOS 6.2.	Not Applicable (All listed versions are tested and supported). Apache-based WebDAV content repositories	WebDAV repositories hosted on Windows Server 2003 are not supported.
Network Drive	- WebDAV - Apache-based WebDAV content repositories - IIS-based WebDAV content repositories - SMB 2.0 - Windows Server 2022 - SMB 3.0 - Windows Server 2022 - SMB 2.0 - Ubuntu 22.04 - SMB 3.0 - Ubuntu 22.04 - DFS		
Box	Box personal sites are supported.	Box enterprise	Only Box enterprise can be configured as a Group site. Configuring personal Box sites as Group sites is not supported.
Dropbox	Only user added sites are supported.	Not Applicable (All listed versions are tested and	Dropbox cannot be configured

Content Repository	Supported	Compatible	Comments
OX		supported).	as a Group site.

For CIFS,

- CIFS traffic must be tunneled through Standalone Sentry.

Docs@Work supports the following:

- SMB 1.0 for Standalone Sentry 9.1.0 and older versions.
- SMB 2.0 for Standalone Sentry 9.2.0 and newer versions.
- SMB 3.0 for Standalone Sentry 9.17.0 and newer versions.

Supported authentication to content repositories

Docs@Work supports the following authentication types from the client to the content repository:

- Basic: SharePoint, WebDAV, DFS
- NTLM: SharePoint, WebDAV
- Kerberos constrained delegation (KCD): SharePoint, WebDAV, CIFS

CIFS is supported for KCD from Standalone Sentry 9.1.0 through the most recently released version.

- OAuth2: Box, Dropbox
- Federated Authentication: SharePoint
- Derived Credentials (Entrust PIV-D certificates, p12 certificates): SharePoint/ADFS

Supported file types for viewing

Table 34. Supported Filetypes For Viewing

File Type	Supported	Comments
.zip compressed files	Yes	Password-protected .zip files are also supported. .key, .numbers, and .pages files are displayed with a .zip extension in Docs@Work. However, these files are not supported and cannot be extracted.
Adobe Acrobat documents (.pdf)	Yes	
Apple Keynote presentation files (.key)	Yes	
Apple Numbers spreadsheet files (.numbers)	Yes	
Apple Pages documents (.pages)	Yes	
Comma separated values files (.csv)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Hangul Word Processor (.hwp)	Yes	
Image files (.png, .bmp, .jpg, .jpeg, .gif, .tiff, .ico)	Yes	
Microsoft Excel documents (.xls, .xlsx, .xltx, .xla, .xlt, .xltm)	Yes	Macros will be removed before the file is rendered for viewing.
Microsoft PowerPoint documents (.ppt, .pptx, .pot, .potx, .pps, .ppsx)	Yes	
Microsoft Word documents (.doc, .docx, .dot, .dotx)	Yes	
MP3 audio files (.mp3)	Yes	
MPEG4 audio/video files (.mp4)	Yes	
Password-protected Microsoft Office documents	Yes	.doc, .ppt, and .xls password protected files are supported on Docs@Work for iOS.
Plain text files (.txt, .asc)	Yes	
Quicktime video files (.mov)	Yes	
Rich Text Format files (.rtf)	Yes	
WAV files (.wav)	Yes	

File Type	Supported	Comments
Web files(.xml, .js) (.htm)	Yes	
XWAV files (.xwav)	No	

Some files that are not supported:

- executable files (for example, .exe, .msi, or .ipa files)
- archive files (for example, .rar, or .tar files)
- system files (for example, .dll, or .sys files)

Supported files types for editing

Table 35. Supported File Types For Editing

File Type	Supported	Comments
Microsoft Word documents (.doc, .docx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft Excel documents (.xls, .xlsx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft PowerPoint documents (.ppt, .pptx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Plain text files (.txt)	Yes	
Web files (.xml)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Any of the above document formats extracted from .zip files	Yes	

Supported file types for annotating

The following files are supported for annotation:

- PDF

Supported file types for document creation

- .txt
- .docx
- .pptx
- .xlsx

Supported encodings for ZIP files

- Unicode encodings: UTF-8, UTF-16BE / UTF-16LE, UTF-32BE / UTF-32LE
- Chinese encodings: ISO-2022-CN, BIG5, EUC-TW, GB18030, HZ-GB-23121
- Japanese encodings: ISO-2022-JP, SHIFT_JIS, EUC-JP
- Korean encodings: ISO-2022-KR, EUC-KR
- Cyrillic encodings: ISO-8859-5, KOI8-R, WINDOWS-1251, MACCYRILLIC, IBM866, IBM855
- Greek encodings: ISO-8859-7, WINDOWS-1253
- Hebrew encodings: ISO-8859-8, WINDOWS-1255
- WINDOWS-1252

Storage limits

The following are default storage limits in Docs@Work:

My File	128 GB (iOS)
Offline	128 GB

Language support

Docs@Work is compatible in the following languages:

- Chinese (Simplified)
- Chinese (Traditional)
- Czech
- Dutch (Netherlands)
- English
- French (France)
- German (Germany)
- Hungarian
- Italian (Italy)
- Japanese
- Korean
- Polish
- Portuguese (Brazil)
- Romanian (Romania)
- Russian
- Slovak
- Spanish (Latin America)
- Swedish

▼ **Ivanti Docs@Work 2.27.0 Support and compatibility**

The following table lists the components and versions that are supported or compatible with the current release.

Supported and compatible components

Table 36. Supported and compatible components

Component	Supported or Compatible Versions	Required
Ivanti EPMM Or Ivanti Neurons for MDM	11.12.0.0 - 12.12.0.0 R100	Yes

Component	Supported or Compatible Versions	Required
Ivanti Standalone Sentry	9.19.0 - 9.20.0	Optional Ivanti Standalone Sentry set up for ActiveSync is required to open encrypted email attachments in Docs@Work for iOS. Standalone Sentry set up for AppTunnel is required: - to tunnel traffic to content repositories. Tunneling traffic through Standalone Sentry is supported for Microsoft 365, Box, and Dropbox with Access. - for access to CIFS/SMB servers. CIFS/SMB traffic must be tunneled through Standalone Sentry. Standalone Sentry 8.0.1, 8.5.0 is required for DFS support. Standalone Sentry 8.5.0 is required for CUD support with DFS.
Apps for iOS		
Ivanti Mobile@Work (Ivanti EPMM) Or Ivanti Go Client (Ivanti Neurons for MDM)	12.11.12 - 12.12.10.0	Required for Docs@Work to be in AppConnect mode.
	R100	
Ivanti Web@Work	2.19.0 - 2.21.0	Optional Required only if you configure Web@Work as the default browser.
Ivanti Email+	4.8.0 - 4.10.3	Optional Required only if you configure Email+ as the default email client.
PIV-D Manager app	2.4.0 - 2.5.0	Optional Required only if you are using derived credentials from these derived credentials providers: - Entrust - DISA Purebred

Supported device platforms

Table 37. Supported Device Platforms

Device OS	Supported Version	Compatible Version
iOS	iOS 14 to iOS 17.4.1	
iPadOS	iPadOS 14 to iPadOS 17.4.1	

Supported content repositories

Table 38. Supported Content Repositories For Ivanti Docs@Work

Content Repository	Supported	Compatible	Comments
SharePoint	- Microsoft SharePoint 2010 - Microsoft SharePoint 2013 - Microsoft SharePoint 2016 - Microsoft SharePoint 2019 - Microsoft SharePoint Office 365 - OneDrive for Business Only OneDrive for Business (with SharePoint and Office 365) is supported. OneDrive (personal online storage for consumers) is not supported.	- Microsoft SharePoint 2010 - Microsoft SharePoint 2013	Users on SharePoint must have at least Contribute permissions.
Cloud Storage	Any repository that supports a WebDAV interface Examples: Apache-based WebDAV content repositories, IIS-based WebDAV content repositories, CIFS Windows 2008 R2 SP1, CIFS Samba CentOS 6.2.	Not Applicable (All listed versions are tested and supported). Apache-based WebDAV content repositories	WebDAV repositories hosted on Windows Server 2003 are not supported.
Network Drive	- WebDAV - Apache-based WebDAV content repositories - IIS-based WebDAV content repositories - SMB 2.0 - Windows Server 2022 - SMB 3.0 - Windows Server 2022 - SMB 2.0 - Ubuntu 22.04 - SMB 3.0 - Ubuntu 22.04 - DFS		
Box	Box personal sites are supported.	Box enterprise	Only Box enterprise can be configured as a Group site. Configuring personal Box sites as Group sites is not supported.
Dropbox	Only user added sites are supported.	Not Applicable (All listed versions are tested and	Dropbox cannot be configured

Content Repository	Supported	Compatible	Comments
OX		supported).	as a Group site.

For CIFS,

- CIFS traffic must be tunneled through Standalone Sentry.

Docs@Work supports the following:

- SMB 1.0 for Standalone Sentry 9.1.0 and older versions.
- SMB 2.0 for Standalone Sentry 9.2.0 and newer versions.
- SMB 3.0 for Standalone Sentry 9.17.0 and newer versions.

Supported authentication to content repositories

Docs@Work supports the following authentication types from the client to the content repository:

- Basic: SharePoint, WebDAV, DFS
- NTLM: SharePoint, WebDAV
- Kerberos constrained delegation (KCD): SharePoint, WebDAV, CIFS

CIFS is supported for KCD from Standalone Sentry 9.1.0 through the most recently released version.

- OAuth2: Box, Dropbox
- Federated Authentication: SharePoint
- Derived Credentials (Entrust PIV-D certificates, p12 certificates): SharePoint/ADFS

Supported file types for viewing

Table 39. Supported Filetypes For Viewing

File Type	Supported	Comments
.zip compressed files	Yes	Password-protected .zip files are also supported. .key, .numbers, and .pages files are displayed with a .zip extension in Docs@Work. However, these files are not supported and cannot be extracted.
Adobe Acrobat documents (.pdf)	Yes	
Apple Keynote presentation files (.key)	Yes	
Apple Numbers spreadsheet files (.numbers)	Yes	
Apple Pages documents (.pages)	Yes	
Comma separated values files (.csv)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Hangul Word Processor (.hwp)	Yes	
Image files (.png, .bmp, .jpg, .jpeg, .gif, .tiff, .ico)	Yes	
Microsoft Excel documents (.xls, .xlsx, .xltx, .xla, .xlt, .xlsm)	Yes	Macros will be removed before the file is rendered for viewing.
Microsoft PowerPoint documents (.ppt, .pptx, .pot, .potx, .pps, .ppsx)	Yes	
Microsoft Word documents (.doc, .docx, .dot, .dotx)	Yes	
MP3 audio files (.mp3)	Yes	
MPEG4 audio/video files (.mp4)	Yes	
Password-protected Microsoft Office documents	Yes	.doc, .ppt, and .xls password protected files are supported on Docs@Work for iOS.
Plain text files (.txt, .asc)	Yes	
Quicktime video files (.mov)	Yes	
Rich Text Format files (.rtf)	Yes	
WAV files (.wav)	Yes	

File Type	Supported	Comments
Web files(.xml, .js) (.htm)	Yes	
XWAV files (.xwav)	No	

Some files that are not supported:

- executable files (for example, .exe, .msi, or .ipa files)
- archive files (for example, .rar, or .tar files)
- system files (for example, .dll, or .sys files)

Supported files types for editing

Table 40. Supported File Types For Editing

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Any of the above document formats extracted from .zip files	Yes	

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Supported file types for document creation

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- Chinese encodings: ISO-2022-CN, BIG5, EUC-TW, GB18030, HZ-GB-23121
- Japanese encodings: ISO-2022-JP, SHIFT_JIS, EUC-JP
- Korean encodings: ISO-2022-KR, EUC-KR
- Cyrillic encodings: ISO-8859-5, KOI8-R, WINDOWS-1251, MACCYRILLIC, IBM866, IBM855
- Greek encodings: ISO-8859-7, WINDOWS-1253
- Hebrew encodings: ISO-8859-8, WINDOWS-1255
- WINDOWS-1252

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Language support

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- Chinese (Traditional)
- Czech
- Dutch (Netherlands)
- English
- French (France)
- German (Germany)
- Hungarian
- Italian (Italy)
- Japanese
- Korean
- Polish
- Portuguese (Brazil)
- Romanian (Romania)
- Russian
- Slovak
- Spanish (Latin America)
- Swedish

This section includes the components that are supported, or are compatible, with this release of the product.

Table 41. DEFINITIONS FOR SUPPORT AND COMPATIBLE

Term	Definition
Supported product versions	The functionality of the product and version with currently supported releases was systematically tested as part of the current release and, therefore, will be supported.
Compatible product versions	The functionality of the product and version with currently supported releases has not been systematically tested as part of the current release, and therefore not supported. Based on previous testing (if applicable), the product and version is expected to function with currently supported releases.

Ivanti Docs@Work bundle ID

Docs@Work for iOS	com.mobileiron.orion.ios
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Port requirements

See the Standalone Sentry Installation Guide for information on required ports and firewall rules associated with license activation, Standalone Sentry, and different content servers.

6. Resolved issues

These are cumulative release notes. If a release does not appear in this section, then there were no associated resolved issues.

✓ Ivanti Docs@Work 2.34.0 - Resolved issues

- **1939218:** Previously, screen capture functionality was available even when screenshots were disabled at the device level. This issue is fixed.
- **1722901:** Previously, modified text alignment was not correct with folder name. This issue is fixed.
- **1722890:** Previously, toggle alignment was not correctly displayed in all screens. This issue is fixed.

✓ Ivanti Docs@Work 2.33.0 - Resolved issues

- **1819058:** When no authentication tokens were configured for Docs@Work using Certificate-Based Authentication (CBA), users were prompted to enter username and password credentials. However, because CBA does not support credential-based login, users were unable to successfully sign in.
This issue has been resolved by ensuring that the credentials screen is displayed only to block users from attempting to log in without a valid certificate.

✓ Ivanti Docs@Work 2.32.0 - Resolved issues

- **1725512:** Previously, DLP restrictions for **Copy/Paste** and **OpenIn** were not fully enforced in the Docs@Work app, allowing data to be shared outside the AppConnect container through **Translate** and **Safari**. This issue has been fixed.
- **1683351:** Previously, when importing more than 10 files, the error pop-up **Maximum 10 files are allowed to import** displayed in Czech instead of German when the device language was set to German. This issue has been fixed.
- **1626658:** Previously, changes to the **Site Order** settings in the Docs@Work app did not appear on the **Home** screen until the app was relaunched. This issue has been fixed.
Users must navigate back to **Site Order** in the Docs@Work app settings and click **Done** after selecting the preferred options to apply changes. If users select their preferences but dismiss the screen or popup on iPad clicking **Done**, the settings will not be applied.
- **1564703:** Writing tools were not being disabled in the **Search** and **Notes** fields of Polaris Viewer. This issue has been fixed.
- **1416980:** Previously, when importing folders to the Docs@Work app, an **Unsupported format** message was displayed and its content was not localized. This issue has been fixed.

✓ Ivanti Docs@Work 2.30.0 - Resolved issues

- **1563408:** Previously, file sizes were not visible when accessing Docs@Work through the FileProvider Extension. This issue has been fixed.
- **1194357:** Previously, while using file provider extension, **My File Subfolders** were not showing list of all files in iOS 17 and iOS 18. This issue has been fixed.

7. Known issues

These are cumulative release notes. If a release does not appear in this section, then there were no associated known

✓ Ivanti Docs@Work 2.32.0 - Known issues

- **1722890:** Some users may experience minor UI inconsistencies on devices running iOS 26.x. These issues will not affect the core functions. We are actively working on the improvements and a fix will be included in the upcoming releases.

✓ Ivanti Docs@Work 2.31.1 - Known issues

- **1664985:** When the Docs@Work app is resized, **Enter Full Screen** feature might not function properly.
- **1673731:** When attempting to share multiple files from **Recent** or **Offline** tabs using **Share via Other apps** option, only one file is attached instead of all selected files.
- **1675374:** When the Docs@Work app is resized, the keyboard is visible within the application.

✓ Ivanti Docs@Work 2.31.0 - Known issues

- **1626114:** Published sites may display a '**cannot connect to site**' prompt when the device is not connected to internet. However, downloaded files can still be opened.
- **1626113:** When a file is opened in Docs@Work and another screen is already active within the app, the import file prompt does not appear.
Workaround: After closing the screen in Docs@Work, minimizing and reopening the app prompts an import files prompt.
- **1576688:** The **filename** is being displayed instead of the **title** when the kvp **show_title=true**.

✓ Ivanti Docs@Work 2.30.0 - Known issues

- **1564703:** Writing tools are not being disabled in the **Search** and **Notes** fields of Polaris Viewer.
- **1576570:** The **Lock** screen appears during presentation even if kvp **DISABLE_SLIDESHOW_AUTOLOCK= yes**.

8. Limitations

These are cumulative release notes. If a release does not appear in this section, then there were no associated limitations.

✓ Ivanti Docs@Work 2.30.0 - Limitations

- **1564814:** AI capabilities cannot be disabled in Email as we are using Apple's native **Email** application.
Workaround: **Open-in** can be disabled through DLP in Appconnect Policy.
- **1564797:** AI capabilities cannot be disabled in print as we are using Apple's native **Print** application.
Workaround: **Print** can be disabled through DLP in Appconnect Policy.

9. Documentation resources

Product documentation is available on the [Ivanti documentation website](https://help.ivanti.com), help.ivanti.com. You can directly access Ivanti Docs@Work for iOS documentation at [this link](#).

To use the documentation:

Navigate to the [Ivanti documentation website](https://help.ivanti.com).

1. Optionally, select a product category and language.
2. Enter a search term.
3. Select a product from the results.
4. Click the associated documentation links.

If you have an Ivanti Neurons for MDM deployment, the *Ivanti Neurons for MDM Administrator Guide* is also available from your instance of Ivanti Neurons for MDM through the Help link in the user interface. See [Accessing online help](#).

9.1. Ivanti Docs@Work for iOS documentation

The following is a complete list of documentation for this product. However, the list of documents updated for specific versions will vary, depending on release requirements. Therefore, you might encounter documents from previous releases that still apply to the current release.

- [***Ivanti Docs@Work for iOS Release Notes***](#)
Contains the following release-specific information: new feature summary, support and compatibility, known and resolved issues, and limitations.
- [**Docs@Work for iOS Guide**](#)
Contains information about Ivanti Docs@Work and how to configure the app on Ivanti Neurons for MDM and Ivanti EPMM.