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1. Electronic Prior Authorization

Welcome to the Electronic Prior Authorization home page! Your central resource for onboarding and transacting on the Surescripts network. Electronic Prior Authorization enables healthcare professionals to easily obtain prior authorizations at the point of care using the NCPDP SCRIPT standard.

Implementation Documentation Links

[Electronic Prior Authorization Companion Guide](#)

Upgrade guidance and network-specific requirements for NCPDP SCRIPT Electronic Prior Authorization.

[Electronic Prior Authorization Accelerator Implementation Guide](#)

Implement Electronic Prior Authorization using APIs and an embedded user interface that integrates seamlessly into your provider system.

What You Can Build

- Electronic Prior Authorization (ePA) initiation workflows using PAInitiationRequest and PAInitiationResponse
- Electronic appeals workflows using PAAppealRequest and PAAppealResponse
- Prior authorization cancellation workflows using PACancelRequest and PACancelResponse
- Pharmacy/provider notification systems using PANotification

User Guide Documentation Links

[Electronic Prior Authorization Accelerator User Guide](#)

Configure Electronic Prior Authorization automation and workflows.

[Benefit Plan Initiated Prior Authorization Portal User Guide](#)

Initiate benefit plan prior authorizations through a web-based portal.

[Prior Authorization Portal User Guide](#)

Manage Electronic Prior Authorization requests from submission through determination.

[Prior Authorization Gateway User Guide](#)

Submit pharmacy-initiated prior authorizations or generate TRX codes.

Key Resources

Access Workbench (Staging)

Get connected to your testing environment and key implementation tools

Directory Manager (Staging)

Manage your organization's data within Surescripts Staging Directory

Message Search (Staging)

Search for, troubleshoot and review transactions

Message Tester (Staging)

Test your upgrade messages in real time for E-Prescribing

Certification Tester

The self-driving Certification built by Surescripts to support NCPDP Standards

Support information

Find the right way to get support from Surescripts based on your role

Case Management (Prod)

Open a support ticket to troubleshoot the issue

Standards Information

NCPDP SCRIPT Standard

Electronic Prior Authorization utilizes the NCPDP (National Council for Prescription Drug Programs) messaging standard as a baseline.

- Use official NCPDP guides for full implementation details
- Surescripts documentation highlights how those standards are applied within the network
- Official standards documentation and NCPDP membership information are available at [ncdp.org](https://www.ncdp.org)

You'll see NCPDP referenced in milestone names, descriptions, and acceptance criteria. These references indicate *which industry standard the milestone supports*, not a full list of technical requirements. Always use the official NCPDP implementation guides for detailed specifications.