



DOCS AT WORK ANDROID RELEASE NOTES

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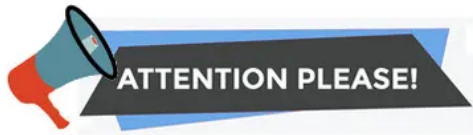
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1. Ivanti Docs@Work 2.28.0 - 2.32.0 for Android Release Notes

August 2026

These are cumulative release notes. If a page does not list a release, then there is no new associated information for that release.



[New features summary](#)



[Revision history](#)

2. Revision history

Date	Revision
August 13, 2026	Updated for Docs@Work 2.32.0
April 29, 2026	Updated for Docs@Work 2.31.0
October 14, 2025	Updated for Docs@Work 2.30.0
July 21, 2025	Updated for Docs@Work 2.29.0
May 8, 2025	Updated for Docs@Work 2.28.0

3. About Ivanti Docs@Work

The Docs@Work app gives device users a secure and intuitive way to access, store, view, edit, and annotate documents from content repositories, such as Microsoft SharePoint. It allows administrators to configure content repositories, which are then automatically available to device users. It also lets administrators establish data loss prevention controls to protect documents from unauthorized distribution.

4. New features summary

These are cumulative release notes. If a release does not appear in this section, then there were no associated new features and enhancements.

✓ Ivanti Docs@Work 2.30.0 - New Features summary

Ivanti Docs@Work app features and enhancements

This release includes the following new app features and enhancements.

- **Enhanced memory compatibility:** The Docs@Work app is now compatible with devices using a 16 KB memory page size on 64-bit ARM architecture. This enhancement ensures improved performance and support for larger workloads.

Ivanti Docs@Work administrator features and enhancements

This release does not include new administrator features and enhancements.

✓ Ivanti Docs@Work 2.29.0 - New Features summary

Ivanti Docs@Work app features and enhancements

This release includes the following new app features and enhancements.

- **Enhanced the import files function:** New options, "**Import to remote site**" and "**9**," have been added to allow saving imported files from the device to either a remote site or the My Files folder in the Docs@Work app. For more information, see **Importing Files and Attachments** in the *Ivanti Docs@Work for Android Guide*.
- **SDK version update:** The Docs@Work app now supports Polaris SDK 5.3.2412.5 version.
- **Android 16 compatibility:** The Docs@Work app is now compatible with Android 16.

Ivanti Docs@Work administrator features and enhancements

This release does not include new administrator features and enhancements.

✓ Ivanti Docs@Work 2.28.0 - New Features summary

Ivanti Docs@Work app features and enhancements

This release includes the following new app features and enhancements.

- **Generic app enhancement:** This release provides generic bug fixes and enhancements.
- **Support for Android 8.x is now deprecated:** The Android Docs@Work app does not support Android 8.x. The Docs@Work app is now compatible from Android 9 and above.

Ivanti Docs@Work administrator features and enhancements

This release does not include new administrator features and enhancements.

5. Support and compatibility

These are cumulative release notes. If a release does not appear in this section, then the support and compatibility values from the nearest listed older release apply to the missing release.

▼ **Ivanti Docs@Work 2.32.0 - Support or Compatibility**

The following table lists the components and versions that are supported or compatible with the current release.

Supported components

Table 1. SUPPORTED COMPONENTS FOR ANDROID ENTERPRISE

Component	Supported or Compatible Versions	Required
Ivanti EPMM Or Ivanti Neurons for MDM	12.10.0.0	Yes (either Ivanti EPMM or Ivanti Neurons for MDM)
	R126	
Ivanti Standalone Sentry	10.8.0 - 10.5.0	Optional Ivanti Standalone Sentry set up for AppTunnel is required: - to tunnel traffic to content repositories. Tunneling traffic through Ivanti Standalone Sentry is not supported for Dropbox and Google Drive. - for access to CIFS/SMB servers. CIFS/SMB traffic must be tunneled through Ivanti Sentry. - Docs@Work supports the following: - SMB 1.0 for Ivanti Sentry 9.1.0 and older versions. - SMB 2.0 for Ivanti Sentry 9.2.0 and newer versions. - SMB 3.0 for Standalone Sentry 9.17.0 and higher. - Android Enterprise enabled Docs@Work supports tunneling CIFS traffic through Ivanti Sentry with Ivanti EPMM and Ivanti Neurons for MDM. Docs@Work Android Enterprise supports Tunnelling all the connectors excluding Ivanti Neurons for MDM connectors.
Apps for Android (does not apply to Android Enterprise) Ivanti Mobile@Work (Ivanti EPMM) Or Ivanti Go Client (Ivanti Neurons for MDM)	12.10.0.0	Yes (either Mobile@Work or Go Client)

Component	Supported or Compatible Versions	Required
	126.0.0.0 Android AppConnect: Email+ AppConnect - EOS Android AppStation: No The latest version 80 supports Secure Apps Manager 9.3.0.0, which is compatible with Email+ 4.2.0, but not compatible with Email+ 4.7.0	
Ivanti Web@Work	2.6.1 (End of support)	Optional If you are configuring Dropbox or Box, Web@Work must be installed on the device as part of Secure Apps Manager. Web@Work is required to allow the device user to add a Dropbox user-level site.
Ivanti Email+	5.31	Yes For emailing document links, documents, and the Docs@Work client log.
PIV-D	1.8.0	
Ivanti Secure Apps Manager	9.4.1.0 (End of support)	Yes

Apps for Android Enterprise

- Badged Email+ (Email app)
- Badged Chrome (required to access Dropbox)
- Badged Media Player or any other badged audio/video player

Supported device platforms

Table 2. SUPPORTED DEVICE PLATFORMS

Device OS	Supported Version
Android	17
Android	16
Android	15
Android	14
Android	13
Android	12
Android	11
Android	10
Android P	9.0

Supported content repositories

Table 3. SUPPORTED CONTENT REPOSITORIES

Content Repository	Supported	Unsupported	Comments
SharePoint	- Microsoft SharePoint 2016 - Microsoft SharePoint 2019 - Microsoft SharePoint Office 365 - OneDrive for Business Only OneDrive for Business (with SharePoint and Office 365) is supported. OneDrive (personal online storage for consumers) is not supported.	- Microsoft SharePoint 2007 - Microsoft SharePoint 2010 - Microsoft SharePoint 2013	Users on SharePoint must have at least Contribute permissions.
Cloud Storage	Any repository that supports a WebDAV interface Examples: WebDAV Box, Apache-based WebDAV content repositories, IIS-based WebDAV content repositories, CIFS Windows 2008 R2 SP1, CIFS Samba CentOS 6.2.		WebDAV repositories hosted on Windows Server 2003 are not supported.
Network Drive	- CIFS Windows 2008 R2 SP1 - CIFS Samba CentOS 6.2 - WebDAV - Apache-based WebDAV content repositories - IIS-based WebDAV content repositories - SMB 1.0 - SMB 2.0 - SMB 3.0 - DFS		Android Enterprise-enabled Docs@Work supports tunneling CIFS traffic through Standalone Sentry with Ivanti EPMM and Ivanti Neurons for MDM.
Box	Enterprise and personal sites are supported.		Only Box enterprise can be configured as a Group site. Configuring personal Box sites as Group sites is not supported.
Dropbox	Only user added sites are supported.		Dropbox cannot be configured as a Group site.

For CIFS,

- CIFS traffic must be tunneled through Ivanti Sentry.

- Docs@Work supports the following:
 - SMB 1.0 for Ivanti Sentry 9.1.0 and older versions.
 - SMB 2.0 for Ivanti Sentry 9.2.0 and newer versions.
 - SMB 3.0 for Standalone Sentry 9.17.0 and higher.

Supported authentication to content repositories

Docs@Work supports the following authentication types from the client to the content repository:

- Basic: SharePoint, WebDAV, DFS
- NTLM: SharePoint, WebDAV
- Kerberos constrained delegation (KCD): SharePoint, WebDAV, CIFS

CIFS is supported for KCD from Standalone Sentry 9.1.0 through the most recently released version.

OAuth2: Box, Dropbox

- Federated Authentication: SharePoint

Supported file types for viewing

Table 4. SUPPORTED FILE TYPES FOR VIEWING

File Type	Andro id	Comments
.zip compressed files	Yes	Password-protected .zip files are also supported. Key, .numbers, and .pages files are displayed with a .zip extension in Docs@Work. However, these files are not supported and cannot be extracted.
Adobe Acrobat documents (.pdf)	Yes	
Apple Keynote presentation files (.key)	No	
Apple Numbers spreadsheet files (.numbers)	No	
Apple Pages documents (.pages)	No	
Comma separated values files (.csv)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Hangul Word Processor (.hwp)	Yes	
Image files (.png, .bmp, .jpg, .jpeg, .gif, tiff, .tif)	Yes	
Microsoft Excel documents (.xls, .xlsx, .xltx)	Yes	Macros will be removed before the file is rendered for viewing.
Microsoft PowerPoint documents (.ppt, .pptx, .pot, .potx, .pps, .ppsx)	Yes	
Microsoft Word documents (.doc, .docx, .dot, .dotx)	Yes	

File Type	Android	Comments
Media files (.mp3, .mp4, .wav, .xwav)	Yes	- Docs@Work supports media playback. However, a media player is not embedded inside the Docs@Work application and has to be enabled separately as follows: - In AppConnect-enabled Docs@Work, a media file can be played only if Media Player is allowed in the AppConnect Global Policy. This allows media files to be played outside the secure container using the system media player. - In Android Enterprise-enabled Docs@Work, the media file is rendered using a third-party media player application. Therefore, a media player application must be included in App Catalog. Android Enterprise-enabled Docs@Work has been tested with the 'VLC for Android' media player application.
Password-protected Microsoft Office documents	Yes	.doc, .ppt, and .xls password protected files are not supported on Docs@Work for iOS.
Plain text files (.txt, .asc)	Yes	
Quicktime video files (.mov)	No	
Rich Text Format files (.rtf)	Yes	Read only is supported now.
Web files(.xml, .js) (.htm)	Yes	Docs@Work supports non media files view. However, a non media viewer is not embedded inside the Docs@Work application and has to be enabled separately as follows: In Android Enterprise-enabled Docs@Work, the non media file is viewed using a third-party media player application. Therefore, a non media file viewer application must be included in App Catalog. Android Enterprise-enabled Docs@Work has been tested with the DWG FastView-CAD viewer and editor Android application for viewing the dwg files and Google Chrome browser Android application for viewing .svg files.
Non Media Files (.dwg, .svg)	Yes	

Some files that are not supported:

- executable files (for example, .exe, .msi, or .ipa files)
- archive files (for example, .rar, or .tar files)
- system files (for example, .dll, or .sys files)

Supported files types for editing

Table 5. SUPPORTED FILE TYPES FOR EDITING

File Type	Android	Comments
Microsoft Word documents (.doc, .docx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft Excel documents (.xls, .xlsx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft PowerPoint documents (.ppt, .pptx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Plain text files (.txt)	Yes	
Rich Text Format files (.rtf)	No	
Web files (.xml)	No	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Any of the above document formats extracted from .zip files	Yes	

Supported file types for annotating

The following files are supported for annotation:

- PDF

Supported file types for document creation

- .txt
- .docx
- .pptx
- .xlsx

Supported encodings for ZIP files

- Unicode encodings: UTF-8, UTF-16BE / UTF-16LE, UTF-32BE / UTF-32LE
- Chinese encodings: ISO-2022-CN, BIG5, EUC-TW, GB18030, HZ-GB-23121
- Japanese encodings: ISO-2022-JP, SHIFT_JIS, EUC-JP
- Korean encodings: ISO-2022-KR, EUC-KR
- Cyrillic encodings: ISO-8859-5, KOI8-R, WINDOWS-1251, MACCYRILLIC, IBM866, IBM855
- Greek encodings: ISO-8859-7, WINDOWS-1253
- Hebrew encodings: ISO-8859-8, WINDOWS-1255
- WINDOWS-1252

Storage limits

Storage limits are configurable only in Content Security Service. The following are default storage limits in Ivanti Docs@Work:

My Files	1 GB (Android)
Favorites	1 GB

Language support

The Docs@Work for Android user interface is available in the following languages and locales:

- Czech
- Chinese (Simplified)
- Chinese (Traditional)
- Dutch (Netherlands)
- English
- French (France)
- German (Germany)
- Hebrew
- Hungarian
- Italian (Italy)
- Japanese
- Korean
- Polish
- Portuguese (Brazil)
- Romanian (Romania)
- Russian
- Slovak
- Spanish (Latin America)
- Swedish

▼ **Ivanti Docs@Work 2.31.0 - Support or Compatibility**

The following table lists the components and versions that are supported or compatible with the current release.

Supported components

Table 6. SUPPORTED COMPONENTS FOR ANDROID ENTERPRISE

Component	Supported or Compatible Versions	Required
Ivanti EPMM Or Ivanti Neurons for MDM	12.9.0.0	Yes (either Ivanti EPMM or Ivanti Neurons for MDM)
	R124	
Ivanti Standalone Sentry	10.7.0 - 10.4.0	Optional Ivanti Standalone Sentry set up for AppTunnel is required: - to tunnel traffic to content repositories. Tunneling traffic through Ivanti Standalone Sentry is not supported for Dropbox and Google Drive. - for access to CIFS/SMB servers. CIFS/SMB traffic must be tunneled through Ivanti Sentry. - Docs@Work supports the following: - SMB 1.0 for Ivanti Sentry 9.1.0 and older versions. - SMB 2.0 for Ivanti Sentry 9.2.0 and newer versions. - SMB 3.0 for Standalone Sentry 9.17.0 and higher. - Android Enterprise enabled Docs@Work supports tunneling CIFS traffic through Ivanti Sentry with Ivanti EPMM and Ivanti Neurons for MDM. Docs@Work Android Enterprise supports Tunnelling all the connectors excluding Ivanti Neurons for MDM connectors.
Apps for Android (does not apply to Android Enterprise)		
Ivanti Mobile@Work (Ivanti EPMM) Or Ivanti Go Client (Ivanti Neurons for MDM)	12.9.0.0	Yes (either Mobile@Work or Go Client)
	124.0.0.0 Android AppConnect:	

Component	Supported or Compatible Versions	Required
	Email+ AppConnect - EOS Android AppStation: No The latest version 80 supports Secure Apps Manager 9.3.0.0, which is compatible with Email+ 4.2.0, but not compatible with Email+ 4.7.0	
Ivanti Web@Work	2.6.1 (End of support)	Optional If you are configuring Dropbox or Box, Web@Work must be installed on the device as part of Secure Apps Manager. Web@Work is required to allow the device user to add a Dropbox user-level site.
Ivanti Email+	5.31	Yes For emailing document links, documents, and the Docs@Work client log.
PIV-D	1.8.0	
Ivanti Secure Apps Manager	9.4.1.0 (End of support)	Yes

Apps for Android Enterprise

- Badged Email+ (Email app)
- Badged Chrome (required to access Dropbox)
- Badged Media Player or any other badged audio/video player

Supported device platforms

Table 7. SUPPORTED DEVICE PLATFORMS

Device OS	Supported Version
Android	16
Android	15
Android	14
Android	13
Android	12
Android	11
Android	10
Android P	9.0

Supported content repositories

Table 8. SUPPORTED CONTENT REPOSITORIES

Content Repository	Supported	Unsupported	Comments
SharePoint	- Microsoft SharePoint 2016 - Microsoft SharePoint 2019 - Microsoft SharePoint Office 365 - OneDrive for Business Only OneDrive for Business (with SharePoint and Office 365) is supported. OneDrive (personal online storage for consumers) is not supported.	- Microsoft SharePoint 2007 - Microsoft SharePoint 2010 - Microsoft SharePoint 2013	Users on SharePoint must have at least Contribute permissions.
Cloud Storage	Any repository that supports a WebDAV interface Examples: WebDAV Box, Apache-based WebDAV content repositories, IIS-based WebDAV content repositories, CIFS Windows 2008 R2 SP1, CIFS Samba CentOS 6.2.		WebDAV repositories hosted on Windows Server 2003 are not supported.
Network Drive	- CIFS Windows 2008 R2 SP1 - CIFS Samba CentOS 6.2 - WebDAV - Apache-based WebDAV content repositories - IIS-based WebDAV content repositories - SMB 1.0 - SMB 2.0 - SMB 3.0 - DFS		Android Enterprise-enabled Docs@Work supports tunneling CIFS traffic through Standalone Sentry with Ivanti EPMM and Ivanti Neurons for MDM.
Box	Enterprise and personal sites are supported.		Only Box enterprise can be configured as a Group site. Configuring personal Box sites as Group sites is not supported.
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- Basic: SharePoint, WebDAV, DFS
- NTLM: SharePoint, WebDAV
- Kerberos constrained delegation (KCD): SharePoint, WebDAV, CIFS

CIFS is supported for KCD from Standalone Sentry 9.1.0 through the most recently released version.

OAuth2: Box, Dropbox

- Federated Authentication: SharePoint

Supported file types for viewing

Table 9. SUPPORTED FILE TYPES FOR VIEWING

File Type	Andro id	Comments
.zip compressed files	Yes	Password-protected .zip files are also supported. Key, .numbers, and .pages files are displayed with a .zip extension in Docs@Work. However, these files are not supported and cannot be extracted.
Adobe Acrobat documents (.pdf)	Yes	
Apple Keynote presentation files (.key)	No	
Apple Numbers spreadsheet files (.numbers)	No	
Apple Pages documents (.pages)	No	
Comma separated values files (.csv)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Hangul Word Processor (.hwp)	Yes	
Image files (.png, .bmp, .jpg, .jpeg, .gif, tiff, .tif)	Yes	
Microsoft Excel documents (.xls, .xlsx, .xltx)	Yes	Macros will be removed before the file is rendered for viewing.
Microsoft PowerPoint documents (.ppt, .pptx, .pot, .potx, .pps, .ppsx)	Yes	
Microsoft Word documents (.doc, .docx, .dot, .dotx)	Yes	

File Type	Android	Comments
Media files (.mp3, .mp4, .wav, .xwav)	Yes	- Docs@Work supports media playback. However, a media player is not embedded inside the Docs@Work application and has to be enabled separately as follows: - In AppConnect-enabled Docs@Work, a media file can be played only if Media Player is allowed in the AppConnect Global Policy. This allows media files to be played outside the secure container using the system media player. - In Android Enterprise-enabled Docs@Work, the media file is rendered using a third-party media player application. Therefore, a media player application must be included in App Catalog. Android Enterprise-enabled Docs@Work has been tested with the 'VLC for Android' media player application.
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Plain text files (.txt, .asc)	Yes	
Quicktime video files (.mov)	No	
Rich Text Format files (.rtf)	Yes	Read only is supported now.
Web files(.xml, .js) (.htm)	Yes	Docs@Work supports non media files view. However, a non media viewer is not embedded inside the Docs@Work application and has to be enabled separately as follows: In Android Enterprise-enabled Docs@Work, the non media file is viewed using a third-party media player application. Therefore, a non media file viewer application must be included in App Catalog. Android Enterprise-enabled Docs@Work has been tested with the DWG FastView-CAD viewer and editor Android application for viewing the dwg files and Google Chrome browser Android application for viewing .svg files.
Non Media Files (.dwg, .svg)	Yes	

Some files that are not supported:

- executable files (for example, .exe, .msi, or .ipa files)
- archive files (for example, .rar, or .tar files)
- system files (for example, .dll, or .sys files)

Supported files types for editing

Table 10. SUPPORTED FILE TYPES FOR EDITING

File Type	Android	Comments
Microsoft Word documents (.doc, .docx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft Excel documents (.xls, .xlsx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft PowerPoint documents (.ppt, .pptx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Plain text files (.txt)	Yes	
Rich Text Format files (.rtf)	No	
Web files (.xml)	No	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Any of the above document formats extracted from .zip files	Yes	

Supported file types for annotating

The following files are supported for annotation:

- PDF

Supported file types for document creation

- .txt
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- Japanese encodings: ISO-2022-JP, SHIFT_JIS, EUC-JP
- Korean encodings: ISO-2022-KR, EUC-KR
- Cyrillic encodings: ISO-8859-5, KOI8-R, WINDOWS-1251, MACCYRILLIC, IBM866, IBM855
- Greek encodings: ISO-8859-7, WINDOWS-1253
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- Polish
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- Russian
- Slovak
- Spanish (Latin America)
- Swedish

▼ **Ivanti Docs@Work 2.30.0 - Support or Compatibility**

The following table lists the components and versions that are supported or compatible with the current release.

Supported components

Table 11. SUPPORTED COMPONENTS FOR ANDROID ENTERPRISE

[illegible]

Component	Supported or Compatible Versions	Required
Ivanti Web@Work	The latest version 80 supports Secure Apps Manager 9.3.0.0, which is compatible with Email+ 4.2.0, but not compatible with Email+ 4.7.0 2.6.1 (End of support)	Optional If you are configuring Dropbox or Box, Web@Work must be installed on the device as part of Secure Apps Manager. Web@Work is required to allow the device user to add a Dropbox user-level site.
Ivanti Email+	4.15.0	Yes For emailing document links, documents, and the Docs@Work client log.
PIV-D	1.8.0	
Ivanti Secure Apps Manager	9.4.1.0 (End of support)	Yes

Apps for Android Enterprise

- Badged Email+ (Email app)
- Badged Chrome (required to access Dropbox)
- Badged Media Player or any other badged audio/video player

Supported device platforms

Table 12. SUPPORTED DEVICE PLATFORMS

Device OS	Supported Version
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Cloud Storage	Any repository that supports a WebDAV interface Examples: WebDAV Box, Apache-based WebDAV content repositories, IIS-based WebDAV content repositories, CIFS Windows 2008 R2 SP1, CIFS Samba CentOS 6.2.		WebDAV repositories hosted on Windows Server 2003 are not supported.
Network Drive	- CIFS Windows 2008 R2 SP1 - CIFS Samba CentOS 6.2 - WebDAV - Apache-based WebDAV content repositories - IIS-based WebDAV content repositories - SMB 1.0 - SMB 2.0 - DFS		Android Enterprise-enabled Docs@Work supports tunneling CIFS traffic through Standalone Sentry with Ivanti EPMM and Ivanti Neurons for MDM.
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CIFS is supported for KCD from Standalone Sentry 9.1.0 through the most recently released version.

OAuth2: Box, Dropbox

- Federated Authentication: SharePoint

Supported file types for viewing

Table 14. SUPPORTED FILE TYPES FOR VIEWING

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Apple Pages documents (.pages)	No	
Comma separated values files (.csv)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Hangul Word Processor (.hwp)	Yes	
Image files (.png, .bmp, .jpg, .jpeg, .gif, tiff, .tif)	Yes	
Microsoft Excel documents (.xls, .xlsx, .xltx)	Yes	Macros will be removed before the file is rendered for viewing.
Microsoft PowerPoint documents (.ppt, .pptx, .pot, .potx, .pps, .ppsx)	Yes	
Microsoft Word documents (.doc, .docx, .dot, .dotx)	Yes	

File Type	Android	Comments
Media files (.mp3, .mp4, .wav, .xwav)	Yes	- Docs@Work supports media playback. However, a media player is not embedded inside the Docs@Work application and has to be enabled separately as follows: - In AppConnect-enabled Docs@Work, a media file can be played only if Media Player is allowed in the AppConnect Global Policy. This allows media files to be played outside the secure container using the system media player. - In Android Enterprise-enabled Docs@Work, the media file is rendered using a third-party media player application. Therefore, a media player application must be included in App Catalog. Android Enterprise-enabled Docs@Work has been tested with the 'VLC for Android' media player application.
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Quicktime video files (.mov)	No	
Rich Text Format files (.rtf)	Yes	
Web files(.xml, .js) (.htm)	Yes	Docs@Work supports non media files view. However, a non media viewer is not embedded inside the Docs@Work application and has to be enabled separately as follows: In Android Enterprise-enabled Docs@Work, the non media file is viewed using a third-party media player application. Therefore, a non media file viewer application must be included in App Catalog. Android Enterprise-enabled Docs@Work has been tested with the DWG FastView-CAD viewer and editor android application for viewing the dwg files and Google Chrome browser Android application for viewing .svg files.
Non Media Files (.dwg, .svg)	Yes	

Some files that are not supported:

- executable files (for example, .exe, .msi, or .ipa files)
- archive files (for example, .rar, or .tar files)
- system files (for example, .dll, or .sys files)

Supported files types for editing

Table 15. SUPPORTED FILE TYPES FOR EDITING

File Type	Android	Comments
Microsoft Word documents (.doc, .docx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft Excel documents (.xls, .xlsx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft PowerPoint documents (.ppt, .pptx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Plain text files (.txt)	Yes	
Web files (.xml)	No	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Any of the above document formats extracted from .zip files	Yes	

Supported file types for annotating

The following files are supported for annotation:

- PDF

Supported file types for document creation

- .txt
- .docx
- .pptx
- .xlsx

Supported encodings for ZIP files

- Unicode encodings: UTF-8, UTF-16BE / UTF-16LE, UTF-32BE / UTF-32LE
- Chinese encodings: ISO-2022-CN, BIG5, EUC-TW, GB18030, HZ-GB-23121
- Japanese encodings: ISO-2022-JP, SHIFT_JIS, EUC-JP
- Korean encodings: ISO-2022-KR, EUC-KR
- Cyrillic encodings: ISO-8859-5, KOI8-R, WINDOWS-1251, MACCYRILLIC, IBM866, IBM855
- Greek encodings: ISO-8859-7, WINDOWS-1253
- Hebrew encodings: ISO-8859-8, WINDOWS-1255
- WINDOWS-1252

Storage limits

Storage limits are configurable only in Content Security Service. The following are default storage limits in Ivanti Docs@Work:

My Files	1 GB (Android)
Favorites	1 GB

Language support

The Docs@Work for Android user interface is available in the following languages and locales:

- Czech
- Chinese (Simplified)
- Chinese (Traditional)
- Dutch (Netherlands)
- English
- French (France)
- German (Germany)
- Hebrew
- Hungarian
- Italian (Italy)
- Japanese
- Korean
- Polish
- Portuguese (Brazil)
- Romanian (Romania)
- Russian
- Slovak
- Spanish (Latin America)
- Swedish

▼ **Ivanti Docs@Work 2.29.0 - Support or Compatibility**

The following table lists the components and versions that are supported or compatible with the current release.

Supported components

Table 16. SUPPORTED COMPONENTS FOR ANDROID ENTERPRISE

Component	Supported or Compatible Versions	Required
Ivanti EPMM Or Ivanti Neurons for MDM	12.5.0.0	Yes (either Ivanti EPMM or Ivanti Neurons for MDM)
	R117	
Ivanti Standalone Sentry Apps for Android (does not apply to Android Enterprise)	10.3.0 - 10.4.0	Optional Ivanti Standalone Sentry set up for AppTunnel is required: - to tunnel traffic to content repositories. Tunneling traffic through Ivanti Standalone Sentry is not supported for Dropbox and Google Drive. - for access to CIFS/SMB servers. CIFS/SMB traffic must be tunneled through Ivanti Sentry. - Docs@Work supports the following: - SMB 1.0 for Ivanti Sentry 9.1.0 and older versions. - SMB 2.0 for Ivanti Sentry 9.2.0 and newer versions. - SMB 3.0 for Standalone Sentry 9.17.0 and higher. - Android Enterprise enabled Docs@Work supports tunneling CIFS traffic through Ivanti Sentry with Ivanti EPMM and Ivanti Neurons for MDM. Docs@Work Android Enterprise supports Tunnelling all the connectors excluding Ivanti Neurons for MDM connectors.
Ivanti Mobile@Work (Ivanti EPMM) Or Ivanti Go Client (Ivanti Neurons for MDM)	12.5.0.0 - 12.5.0.1 118.0.0.3 Android AppConnect: Email+ AppConnect - EOS Android AppStation: No	Yes (either Mobile@Work or Go Client)

Component	Supported or Compatible Versions	Required
Ivanti Web@Work	The latest version 80 supports Secure Apps Manager 9.3.0.0, which is compatible with Email+ 4.2.0, but not compatible with Email+ 4.7.0 2.6.1 (End of support)	Optional If you are configuring Dropbox or Box, Web@Work must be installed on the device as part of Secure Apps Manager. Web@Work is required to allow the device user to add a Dropbox user-level site.
Ivanti Email+	4.15.0	Yes For emailing document links, documents, and the Docs@Work client log.
PIV-D	1.8.0	
Ivanti Secure Apps Manager	9.4.1.0 (End of support)	Yes

Apps for Android Enterprise

- Badged Email+ (Email app)
- Badged Chrome (required to access Dropbox)
- Badged Media Player or any other badged audio/video player

Supported device platforms

Table 17. SUPPORTED DEVICE PLATFORMS

Device OS	Supported Version
Android	16
Android	15
Android	14
Android	13
Android	12
Android	11
Android	10
Android P	9.0

Supported content repositories

Table 18. SUPPORTED CONTENT REPOSITORIES

Content Repository	Supported	Unsupported	Comments
SharePoint	• Microsoft SharePoint 2016 • Microsoft SharePoint 2019 • Microsoft SharePoint Office 365 • OneDrive for Business Only OneDrive for Business (with SharePoint and Office 365) is supported. OneDrive (personal online storage for consumers) is not supported.	• Microsoft SharePoint 2007 • Microsoft SharePoint 2010 • Microsoft SharePoint 2013	Users on SharePoint must have at least Contribute permissions.
Cloud Storage	• Any repository that supports a WebDAV interface Examples: WebDAV Box, Apache-based WebDAV content repositories, IIS-based WebDAV content repositories, CIFS Windows 2008 R2 SP1, CIFS Samba CentOS 6.2.		WebDAV repositories hosted on Windows Server 2003 are not supported.
Network Drive	• CIFS Windows 2008 R2 SP1 • CIFS Samba CentOS 6.2 • WebDAV • Apache-based WebDAV content repositories • IIS-based WebDAV content repositories • SMB 1.0 • SMB 2.0 • DFS		Android Enterprise-enabled Docs@Work supports tunneling CIFS traffic through Standalone Sentry with Ivanti EPMM and Ivanti Neurons for MDM.
Box	• Enterprise and personal sites are supported.		Only Box enterprise can be configured as a Group site. Configuring personal Box sites as Group sites is not supported.
Dropbox	• Only user added sites are supported.		Dropbox cannot be configured as a Group site.

For CIFS,

- CIFS traffic must be tunneled through Ivanti Sentry.

- Docs@Work supports the following:
 - SMB 1.0 for Ivanti Sentry 9.1.0 and older versions.
 - SMB 2.0 for Ivanti Sentry 9.2.0 and newer versions.
 - SMB 3.0 for Standalone Sentry 9.17.0 and higher.

Supported authentication to content repositories

Docs@Work supports the following authentication types from the client to the content repository:

- Basic: SharePoint, WebDAV, DFS
- NTLM: SharePoint, WebDAV
- Kerberos constrained delegation (KCD): SharePoint, WebDAV, CIFS

CIFS is supported for KCD from Standalone Sentry 9.1.0 through the most recently released version.

OAuth2: Box, Dropbox

- Federated Authentication: SharePoint

Supported file types for viewing

Table 19. SUPPORTED FILE TYPES FOR VIEWING

File Type	Andro id	Comments
.zip compressed files	Yes	Password-protected .zip files are also supported. Key, .numbers, and .pages files are displayed with a .zip extension in Docs@Work. However, these files are not supported and cannot be extracted.
Adobe Acrobat documents (.pdf)	Yes	
Apple Keynote presentation files (.key)	No	
Apple Numbers spreadsheet files (.numbers)	No	
Apple Pages documents (.pages)	No	
Comma separated values files (.csv)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Hangul Word Processor (.hwp)	Yes	
Image files (.png, .bmp, .jpg, .jpeg, .gif, tiff, .tif)	Yes	
Microsoft Excel documents (.xls, .xlsx, .xltx)	Yes	Macros will be removed before the file is rendered for viewing.
Microsoft PowerPoint documents (.ppt, .pptx, .pot, .potx, .pps, .ppsx)	Yes	
Microsoft Word documents (.doc, .docx, .dot, .dotx)	Yes	

File Type	Android	Comments
Media files (.mp3, .mp4, .wav, .xwav)	Yes	- Docs@Work supports media playback. However, a media player is not embedded inside the Docs@Work application and has to be enabled separately as follows: - In AppConnect-enabled Docs@Work, a media file can be played only if Media Player is allowed in the AppConnect Global Policy. This allows media files to be played outside the secure container using the system media player. - In Android Enterprise-enabled Docs@Work, the media file is rendered using a third-party media player application. Therefore, a media player application must be included in App Catalog. Android Enterprise-enabled Docs@Work has been tested with the 'VLC for Android' media player application.
Password-protected Microsoft Office documents	Yes	.doc, .ppt, and .xls password protected files are not supported on Docs@Work for iOS.
Plain text files (.txt, .asc)	Yes	
Quicktime video files (.mov)	No	
Rich Text Format files (.rtf)	Yes	
Web files(.xml, .js) (.htm)	Yes	Docs@Work supports non media files view. However, a non media viewer is not embedded inside the Docs@Work application and has to be enabled separately as follows: In Android Enterprise-enabled Docs@Work, the non media file is viewed using a third-party media player application. Therefore, a non media file viewer application must be included in App Catalog. Android Enterprise-enabled Docs@Work has been tested with the DWG FastView-CAD viewer and editor android application for viewing the dwg files and Google Chrome browser Android application for viewing .svg files.
Non Media Files (.dwg, .svg)	Yes	

Some files that are not supported:

- executable files (for example, .exe, .msi, or .ipa files)
- archive files (for example, .rar, or .tar files)
- system files (for example, .dll, or .sys files)

Supported files types for editing

Table 20. SUPPORTED FILE TYPES FOR EDITING

File Type	Android	Comments
Microsoft Word documents (.doc, .docx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft Excel documents (.xls, .xlsx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft PowerPoint documents (.ppt, .pptx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Plain text files (.txt)	Yes	
Web files (.xml)	No	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Any of the above document formats extracted from .zip files	Yes	

Supported file types for annotating

The following files are supported for annotation:

- PDF

Supported file types for document creation

- .txt
- .docx
- .pptx
- .xlsx

Supported encodings for ZIP files

- Unicode encodings: UTF-8, UTF-16BE / UTF-16LE, UTF-32BE / UTF-32LE
- Chinese encodings: ISO-2022-CN, BIG5, EUC-TW, GB18030, HZ-GB-23121
- Japanese encodings: ISO-2022-JP, SHIFT_JIS, EUC-JP
- Korean encodings: ISO-2022-KR, EUC-KR
- Cyrillic encodings: ISO-8859-5, KOI8-R, WINDOWS-1251, MACCYRILLIC, IBM866, IBM855
- Greek encodings: ISO-8859-7, WINDOWS-1253
- Hebrew encodings: ISO-8859-8, WINDOWS-1255
- WINDOWS-1252

Storage limits

Storage limits are configurable only in Content Security Service. The following are default storage limits in Ivanti Docs@Work:

My Files	1 GB (Android)
Favorites	1 GB

Language support

The Docs@Work for Android user interface is available in the following languages and locales:

- Czech
- Chinese (Simplified)
- Chinese (Traditional)
- Dutch (Netherlands)
- English
- French (France)
- German (Germany)
- Hebrew
- Hungarian
- Italian (Italy)
- Japanese
- Korean
- Polish
- Portuguese (Brazil)
- Romanian (Romania)
- Russian
- Slovak
- Spanish (Latin America)
- Swedish

▼ **Ivanti Docs@Work 2.28.0 - Support or Compatibility**

The following table lists the components and versions that are supported or compatible with the current release.

Supported components

Table 21. SUPPORTED COMPONENTS FOR ANDROID ENTERPRISE

Component	Supported or Compatible Versions	Required
Ivanti EPMM Or Ivanti Neurons for MDM	12.0.0.0 - 12.5.0.0	Yes (either Ivanti EPMM or Ivanti Neurons for MDM)
	R116	
Ivanti Standalone Sentry	9.19.1-10.3.0	Optional Ivanti Standalone Sentry set up for AppTunnel is required: - to tunnel traffic to content repositories. Tunneling traffic through Ivanti Standalone Sentry is not supported for Dropbox and Google Drive. - for access to CIFS/SMB servers. CIFS/SMB traffic must be tunneled through Ivanti Sentry. - Docs@Work supports the following: - SMB 1.0 for Ivanti Sentry 9.1.0 and older versions. - SMB 2.0 for Ivanti Sentry 9.2.0 and newer versions. - SMB 3.0 for Standalone Sentry 9.17.0 and higher. - Android Enterprise enabled Docs@Work supports tunneling CIFS traffic through Ivanti Sentry with Ivanti EPMM and Ivanti Neurons for MDM. Docs@Work Android Enterprise supports Tunnelling all the connectors excluding Ivanti Neurons for MDM connectors.
Apps for Android (does not apply to Android Enterprise)		
Ivanti Mobile@Work (Ivanti EPMM) Or Ivanti Go Client (Ivanti Neurons for MDM)	12.0.0.0 - 12.5.0.0	Yes (either Mobile@Work or Go Client)
	96.0.0.0-116.0.0.5 Android AppConnect: Email+ AppConnect - EOS Android AppStation: No	

Component	Supported or Compatible Versions	Required
Ivanti Web@Work	The latest version 80 supports Secure Apps Manager 9.3.0.0, which is compatible with Email+ 4.2.0, but not compatible with Email+ 4.7.0 2.6.1 (End of support)	Optional If you are configuring Dropbox or Box, Web@Work must be installed on the device as part of Secure Apps Manager. Web@Work is required to allow the device user to add a Dropbox user-level site.
Ivanti Email+	4.6.0-5.0.0	Yes For emailing document links, documents, and the Docs@Work client log.
PIV-D	1.7.0	
Ivanti Secure Apps Manager	9.4.1.0 (End of support)	Yes

Apps for Android Enterprise

- Badged Email+ (Email app)
- Badged Chrome (required to access Dropbox)
- Badged Media Player or any other badged audio/video player

Supported device platforms

Table 22. SUPPORTED DEVICE PLATFORMS

Device OS	Supported Version
Android	16 beta 4
Android	15.0
Android	14 .0
Android	13.0
Android	12.0
Android	11.0
Android	10.0
Android P	9.0

Supported content repositories

Table 23. SUPPORTED CONTENT REPOSITORIES

Content Repository	Supported	Unsupported	Comments
SharePoint	- Microsoft SharePoint 2016 - Microsoft SharePoint 2019 - Microsoft SharePoint Office 365 - OneDrive for Business Only OneDrive for Business (with SharePoint and Office 365) is supported. OneDrive (personal online storage for consumers) is not supported.	- Microsoft SharePoint 2007 - Microsoft SharePoint 2010 - Microsoft SharePoint 2013	Users on SharePoint must have at least Contribute permissions.
Cloud Storage	Any repository that supports a WebDAV interface Examples: WebDAV Box, Apache-based WebDAV content repositories, IIS-based WebDAV content repositories, CIFS Windows 2008 R2 SP1, CIFS Samba CentOS 6.2.		WebDAV repositories hosted on Windows Server 2003 are not supported.
Network Drive	- CIFS Windows 2008 R2 SP1 - CIFS Samba CentOS 6.2 - WebDAV - Apache-based WebDAV content repositories - IIS-based WebDAV content repositories - SMB 1.0 - SMB 2.0 - DFS		Android Enterprise-enabled Docs@Work supports tunneling CIFS traffic through Standalone Sentry with Ivanti EPMM and Ivanti Neurons for MDM.
Box	Enterprise and personal sites are supported.		Only Box enterprise can be configured as a Group site. Configuring personal Box sites as Group sites is not supported.
Dropbox	Only user added sites are supported.		Dropbox cannot be configured as a Group site.

For CIFS,

- CIFS traffic must be tunneled through Ivanti Sentry.

- Docs@Work supports the following:
 - SMB 1.0 for Ivanti Sentry 9.1.0 and older versions.
 - SMB 2.0 for Ivanti Sentry 9.2.0 and newer versions.
 - SMB 3.0 for Standalone Sentry 9.17.0 and higher.

Supported authentication to content repositories

Docs@Work supports the following authentication types from the client to the content repository:

- Basic: SharePoint, WebDAV, DFS
- NTLM: SharePoint, WebDAV
- Kerberos constrained delegation (KCD): SharePoint, WebDAV, CIFS

CIFS is supported for KCD from Standalone Sentry 9.1.0 through the most recently released version.

OAuth2: Box, Dropbox

- Federated Authentication: SharePoint

Supported file types for viewing

Table 24. SUPPORTED FILE TYPES FOR VIEWING

File Type	Andro id	Comments
.zip compressed files	Yes	Password-protected .zip files are also supported. Key, .numbers, and .pages files are displayed with a .zip extension in Docs@Work. However, these files are not supported and cannot be extracted.
Adobe Acrobat documents (.pdf)	Yes	
Apple Keynote presentation files (.key)	No	
Apple Numbers spreadsheet files (.numbers)	No	
Apple Pages documents (.pages)	No	
Comma separated values files (.csv)	Yes	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Hangul Word Processor (.hwp)	Yes	
Image files (.png, .bmp, .jpg, .jpeg, .gif, tiff, .tif)	Yes	
Microsoft Excel documents (.xls, .xlsx, .xltx)	Yes	Macros will be removed before the file is rendered for viewing.
Microsoft PowerPoint documents (.ppt, .pptx, .pot, .potx, .pps, .ppsx)	Yes	
Microsoft Word documents (.doc, .docx, .dot, .dotx)	Yes	

File Type	Android	Comments
Media files (.mp3, .mp4, .wav, .xwav)	Yes	- Docs@Work supports media playback. However, a media player is not embedded inside the Docs@Work application and has to be enabled separately as follows: - In AppConnect-enabled Docs@Work, a media file can be played only if Media Player is allowed in the AppConnect Global Policy. This allows media files to be played outside the secure container using the system media player. - In Android Enterprise-enabled Docs@Work, the media file is rendered using a third-party media player application. Therefore, a media player application must be included in App Catalog. Android Enterprise-enabled Docs@Work has been tested with the 'VLC for Android' media player application.
Password-protected Microsoft Office documents	Yes	.doc, .ppt, and .xls password protected files are not supported on Docs@Work for iOS.
Plain text files (.txt, .asc)	Yes	
Quicktime video files (.mov)	No	
Rich Text Format files (.rtf)	Yes	
Web files(.xml, .js) (.htm)	Yes	Docs@Work supports non media files view. However, a non media viewer is not embedded inside the Docs@Work application and has to be enabled separately as follows: In Android Enterprise-enabled Docs@Work, the non media file is viewed using a third-party media player application. Therefore, a non media file viewer application must be included in App Catalog. Android Enterprise-enabled Docs@Work has been tested with the DWG FastView-CAD viewer and editor android application for viewing the dwg files and Google Chrome browser Android application for viewing .svg files.
Non Media Files (.dwg, .svg)	Yes	

Some files that are not supported:

- executable files (for example, .exe, .msi, or .ipa files)
- archive files (for example, .rar, or .tar files)
- system files (for example, .dll, or .sys files)

Supported files types for editing

Table 25. SUPPORTED FILE TYPES FOR EDITING

File Type	Android	Comments
Microsoft Word documents (.doc, .docx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft Excel documents (.xls, .xlsx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Microsoft PowerPoint documents (.ppt, .pptx)	Yes	Password-protected Microsoft Office documents cannot be edited.
Plain text files (.txt)	Yes	
Web files (.xml)	No	
Google document formats (docs, slides, sheets, and drawings)	Yes	
Any of the above document formats extracted from .zip files	Yes	

Supported file types for annotating

The following files are supported for annotation:

- PDF

Supported file types for document creation

- .txt
- .docx
- .pptx
- .xlsx

Supported encodings for ZIP files

- Unicode encodings: UTF-8, UTF-16BE / UTF-16LE, UTF-32BE / UTF-32LE
- Chinese encodings: ISO-2022-CN, BIG5, EUC-TW, GB18030, HZ-GB-23121
- Japanese encodings: ISO-2022-JP, SHIFT_JIS, EUC-JP
- Korean encodings: ISO-2022-KR, EUC-KR
- Cyrillic encodings: ISO-8859-5, KOI8-R, WINDOWS-1251, MACCYRILLIC, IBM866, IBM855
- Greek encodings: ISO-8859-7, WINDOWS-1253
- Hebrew encodings: ISO-8859-8, WINDOWS-1255
- WINDOWS-1252

Storage limits

Storage limits are configurable only in Content Security Service. The following are default storage limits in Ivanti Docs@Work:

My Files	1 GB (Android)
Favorites	1 GB

Language support

The Docs@Work for Android user interface is available in the following languages and locales:

- Czech
- Chinese (Simplified)
- Chinese (Traditional)
- Dutch (Netherlands)
- English
- French (France)
- German (Germany)
- Hebrew
- Hungarian
- Italian (Italy)
- Japanese
- Korean
- Polish
- Portuguese (Brazil)
- Romanian (Romania)
- Russian
- Slovak
- Spanish (Latin America)
- Swedish

Table 26. DEFINITIONS FOR SUPPORTED AND COMPATIBLE

Term	Definition
Supported product versions	The functionality of the product and version with currently supported releases was systematically tested as part of the current release and, therefore, will be supported.
Compatible product versions	The functionality of the product and version with currently supported releases has not been systematically tested as part of the current release, and therefore not supported. Based on the previous testing (if applicable), the product and version is expected to function with currently supported releases

Ivanti Docs@Work bundle ID

Table 27. BUNDLE ID

Ivanti Docs@Work for Android	forgepond.com.mobileiron.orion.android
Ivanti Docs@Work for Android for Work	com.mobileiron.android.docsatwork
Ivanti Docs@Work for AppStation	appstation.com.mobileiron.orion.android

Port requirements

See the *On-Premise Installation Guide for Ivanti EPMM and Enterprise Connector* for information on required ports and firewall rules associated with license activation, Standalone Sentry, and different content servers.

6. Resolved issues

These are cumulative release notes. If a release does not appear in this section, then there were no associated resolved issues.

✓ **Ivanti Docs@Work 2.32.0 - Resolved issue**

- **1876163:** Previously, an application not responding issue occurred when navigating files in network sites. This issue has been resolved.
- **1793240:** Previously, an application not responding issue occurred when accessing folders on Common Internet File System (CIFS) network shares. This issue has been resolved.

✓ **Ivanti Docs@Work 2.30.0 - Resolved issue**

- **1618730:** The Docs@Work app now displays the app related notifications during file uploads and downloads on Android 16 devices.

✓ **Ivanti Docs@Work 2.29.0 - Resolved issue**

- **1579379:** The content in Hebrew language is displayed correctly even when letters and numbers are used together.
- **1583036:** Previously, on Android devices, the Docs@Work app would close when switching between Full Screen and Presentation modes. This issue has been fixed.

✓ **Ivanti Docs@Work 2.28.0 - Resolved issue**

- **1559129:** This release includes important security fixes. Ivanti recommends all the users update to the Docs@Work 2.28.0 for Android app.

7. Known issues

These are cumulative release notes. If a release does not appear in this section, then there were no associated known issues.

✓ Ivanti Docs@Work 2.30.0 - Known issues

- **1692101:** Support for 16 KB memory page size is currently not functional on Android devices due to a Google vendor dependency (status: In progress).

Workaround: The users are advised not to enable 16 KB page support until Google resolves the compatibility issue.

✓ Ivanti Docs@Work 2.29.0 - Known issues

- **1618730:** When uploading or downloading files on Android 16 devices, the Docs@Work app notifications are not displayed.
- **1606682:** The Docs@Work app stops responding when downloading a large Microsoft Excel file having more than 1500 rows.

✓ Ivanti Docs@Work 2.28.0 - Known issues

- **1576590:** Users on Android 9 devices may experience issues logging in or authenticating with certificate-based authentication.

8. Limitations

These are cumulative release notes. If a release does not appear in this section, then there were no associated limitations.

9. Documentation resources

Product documentation is available on the [Ivanti documentation website](https://help.ivanti.com), help.ivanti.com. You can directly access Ivanti Docs@Work documentation at [this link](#).

To use the documentation:

1. Navigate to the [Ivanti documentation website](https://help.ivanti.com).
2. Optionally, select a product category and language.
3. Enter a search term.
4. Select a product from the results.
5. Click the associated documentation links.

If you have an Ivanti Neurons for MDM deployment, the Ivanti Neurons for MDM Guide Administrator Guide is also available from your instance of Ivanti Neurons for MDM through the Help link in the user interface. See [Accessing online help](#).

9.1. Ivanti Docs@Work for Android documentation

The following is a complete list of documentation for this product. However, the list of documents updated for specific versions will vary, depending on release requirements. Therefore, you might encounter documents from previous releases that still apply to the current release.

- [***Ivanti Docs@Work for Android Release Notes***](#)
Contains the following release-specific information: new feature summary, support and compatibility, known and resolved issues, and limitations.
- [***Ivanti Docs@Work for Android Guide***](#)
Contains information about Ivanti Docs@Work and how to configure the app on Ivanti Neurons for MDM and Ivanti EPMM.