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1. Real-Time Prescription Benefit

Your central resource for accessing patient-specific cost and coverage information on the Surescripts network.

RTPB services provide:

- Real-time medication cost estimates
- Patient-specific coverage details
- Alternative therapy options
- Data to support prescribing decisions

Documentation

[Real-Time Prescription Benefit for Provider Vendors Guide](#)

Supports real-time benefit and pricing responses for providers

[Real-Time Prescription Benefit for PBM/Payers Guide](#)

Provides patient-specific prescription cost and coverage data

[Real-Time Prescription Benefit for Pharmacy Guide](#)

Delivers real-time medication pricing and coverage information

How It Works (High-Level)

- Requests patient-specific benefit information.
- Retrieves real-time cost and coverage details.
- Returns alternative therapy options when available.
- Supports informed prescribing and dispensing decisions.

Key Resources

[Access Workbench \(Staging\)](#)

Get connected to your testing environment and key implementation tools

[Message Search \(Staging\)](#)

Search for, troubleshoot and review transactions

[Certification Tester](#)

The self-driving Certification built by Surescripts to support NCPDP Standards

[Support](#)

Open a ticket to troubleshoot the issue

Standards Information

NCPDP RTPB Standard

Formulary data is aligned with NCPDP standards for coverage, benefit, and alternative medication information.

- Use official NCPDP guides for full implementation details
- Surescripts documentation highlights how those standards are applied within the network
- Official standards documentation and NCPDP membership information are available at [ncdp.org](https://www.ncdp.org)

You'll see NCPDP referenced in milestone names, descriptions, and acceptance criteria. These references indicate *which industry standard the milestone supports*, not a full list of technical requirements. Always use the official NCPDP implementation guides for detailed specifications.