



# SVB Go Link

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# 1. Getting Started

## 1.1. Welcome

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## 2. NetSuite

### 2.1. Plugin Setup

#### 2.1.1. Pre-Onboarding Checklist (NetSuite)

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## 2.1.2. Installation

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## 2.1.2.2. Step 2: Register & Login

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### 2.1.2.3. Step 3: Select ERP

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## 2.1.2.4. Step 4: Permissions

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## 2.1.2.5. Step 5: Let NetSuite Talk to Your Bank

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## 2.1.2.7. Step 7: Configure NetSuite Features

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## 2.1.2.9. Step 9: Connection Status

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## 2.1.6. Setting Default Payment Information

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## 2.1.7. Storing Vendor Payment Information

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## 2.1.8. Beneficiary Name (NetSuite)

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## 2.1.10. NetSuite Approval Limitations (Informational)

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## 2.1.11. Updating the Bundle (NetSuite)

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## 2.1.13. Enabling French Canadian Support (NetSuite)

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## 2.2. Vendor Payables

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## 2.2.1. Paying Bills (NetSuite)

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## 2.2.1.1. Applying Discounts (NetSuite)

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## 2.2.1.2. Applying Bill Credits During Payment

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### 2.2.1.3. Applying Bill Credits (Natively)

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## 2.2.1.5. Customizing Columns (NetSuite)

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## 2.2.1.6. Customizing Filters (NetSuite)

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## 2.2.2. Viewing Bill History (NetSuite)

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### 2.3.1. **Managing Bank Accounts (NetSuite)**

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## 2.3.2. Enabling Bank Feeds (NetSuite)

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## 2.3.2.1. Setting Up Permissions

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## 2.3.2.2. Excluding Duplicate Transactions

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### 2.3.3. Adding Accounts to Bank Feeds (NetSuite)

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## 2.3.4. Disabling Bank Feeds (NetSuite)

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## 2.3.5. Migrating Bank Feeds (NetSuite)

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## 2.4. Remittance Advice (NetSuite)

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## 2.5. Entity Bank Details

### 2.5.1. Entity Bank Details Installation & Set-up

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## 2.5.2. Viewing Entity Bank Details

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## 2.5.3. Entity Bank Details Bundle Import/Export

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## 2.5.4. Entity Bank Details Approvals

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## 2.5.5. Update Entity Bank Details Bundle

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## 2.6. Troubleshooting

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## 2.6.1. FAQ (NetSuite)

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## 2.6.2. NACHA 2021 FAQ

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## 2.6.3. Failed Bills (NetSuite)

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## 2.6.4. Managing Security Tokens (NetSuite)

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## 2.7. Sandbox Checklist (NetSuite)

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## 2.7.1. Sandbox Checklist via the Portal

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## 2.8. **Release Notes**

### 2.8.1. **Entity Bank Detail Release Notes**

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## 2.8.2. Release Notes (NetSuite)

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## **3. Intacct**

### **3.1. Plugin Setup**

## 3.1.1. Pre-Onboarding Checklist (Intacct)

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## 3.1.2. **Installation**

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## 3.1.2.2. Step 2: Invitation Email

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### 3.1.2.3. Step 3: Registration & Login

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## 3.1.2.4. Step 4: Select ERP

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## 3.1.2.5. Step 5: Overview

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## 3.1.2.6. Step 6: Permissions

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## 3.1.2.7. Step 7: Web Services Authorization

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## 3.1.2.8. Step 8: Create Web Service User

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## 3.1.2.9. **Step 9: Enter Web Service User Credentials**

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## 3.1.2.10. Step 10: Install Plugin

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### 3.1.2.11. Step 11: Set Permissions for a Role

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### 3.1.2.13. Step 13: Assign Role to User

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### 3.1.2.14. Step 14: Connection Status

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### 3.1.2.15. Step 15: Account Matching

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## 3.1.2.16. **Step 16: Setting Default Payment Information**

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## 3.1.2.17. Step 17: Store Vendor ACH Information

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### 3.1.2.18. **Step 18: Store Other Vendor Payment Information**

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### 3.1.2.19. Step 19: Enable Bank Feeds (Intacct)

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### 3.1.3. Post-Onboarding Checklist (Intacct)

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## 3.1.4. **Configuration**

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## 3.1.4.2. Mapping Bank Accounts (Intacct)

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### 3.1.4.3. Supporting Multiple Entities

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## 3.1.4.4. Updating Vendors via CSV

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### 3.1.4.5. Approving Bills (Informational)

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### 3.1.4.6. Updating the Plugin (Intacct)

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## 3.1.4.7. Uninstalling the Plugin

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## 3.2. Vendor Payables

### 3.2.1. Paying Bills (Intacct)

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### 3.2.1.1. Making Partial Payments

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### 3.21.2. Applying Discounts (Intacct)

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### 3.2.1.3. Making Adjustments

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### 3.2.1.4. Voiding & Repaying Bills (Intacct)

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### 3.2.1.5. Check Number Limitations (Intacct)

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## 3.2.2. Payment Methods (Intacct)

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### 3.2.2.1. Vendor Approvals (Intacct)

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### 3.2.2.2. **Enabling Grouped Bills & Remittance Emails (Intacct)**

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### 3.2.2.3. Check Delivery Methods (Intacct)

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### 3.2.3. Viewing Bill History (Intacct)

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## **3.3. Payables 2.0 - Vendor Payments**

### **3.3.1. Introducing Payables 2.0 (Intacct)**

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### 3.3.1.1. Payables 2.0 - Setting Permissions (Intacct)

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## 3.3.2. Payables 2.0 - Bill Payments (Intacct)

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### 3.3.2.1. Payables 2.0 - Applying Discounts (Intacct)

---



### 3.3.2.2. Payables 2.0 - Making Adjustments (Intacct)

---

### 3.3.2.3. Payables 2.0 - Making Partial Payments

---



### 3.3.2.4. Payables 2.0 - Voiding & Repaying Bills (Intacct)

---

### 3.3.2.5. Check Number Limitations (Intacct)

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### 3.3.3. Payables 2.0 - Payment Methods (Intacct)

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### 3.3.3.1. Payables 2.0 - Managing Vendor Payment Methods (Intacct)

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### 3.3.3.2. Enabling Combined Bills (Intacct)

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### 3.3.3.3. Payables 2.0 - Check Delivery Code (Intacct)

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### 3.3.4. Payables 2.0 - Remittance Advice (Intacct)

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## 3.4. Information Reporting

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## 3.4.2. Bank Feed Requirements (Intacct)

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### 3.4.3. Enabling Bank Feeds (Intacct)

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### 3.4.4. Adding Accounts to Bank Feeds (Intacct)

---

### 3.4.5. Disabling Bank Feeds (Intacct)

---

## 3.4.6. Reconciliation Rule & Rule Set (Intacct)

---

## 3.5. Remittance Advice (Intacct)

---



## 3.6. Sandbox Checklist (Intacct)

---

## 3.6.1. Sandbox Checklist via the Portal

---

## 3.7. Release Notes (Intacct)

---



## **4. Business Central 365**

### **4.1. Plugin Setup**

#### **4.1.1. Pre-Onboarding Checklist (BC365)**

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## 4.1.2. Installation

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## 4.1.2.2. Step 2: Register & Login (BC365)

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### 4.1.2.3. Step 3: Select ERP (BC365)

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## 4.1.2.4. Step 4: Overview

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## 4.1.2.5. Step 5: Permissions (BC365)

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## 4.1.2.6. Step 6: Download Plugin

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## 4.1.2.7. Step 7: Install .app (BC365)

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## 4.1.2.8. Step 8: Allow HttpClient Requests (BC365)

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## 4.1.2.9. Step 9: Authentication (BC365)

---

## 4.1.2.10. **Step 10: Select Environment and Company (BC365)**

---

## 4.1.2.11. Step 11: Connection Check

---

## 4.1.2.12. Step 12: Account Matching

---

## 4.1.2.13. **Step 13: Add User Permissions (BC365)**

---

### 4.1.3. Post-Onboarding Checklist (BC365)

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## 4.1.4. Configuration

### 4.1.4.1. Uninstalling the Plugin (BC365)

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## 4.1.4.2. Reauthentication (BC365)

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### 4.1.4.3. **Updating Vendor Payment Methods Via CSV (BC365)**

---



#### 4.1.4.4. **Setting-up Multi-Entity Management (BC)**

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## 4.1.4.5. Setting up Multi-Factor Authentication (BC365)

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## 4.1.4.6. Updating the Plugin (BC365)

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## 4.1.4.7. Approval Limitations (BC365)

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## 4.1.4.8. Mapping Bank Accounts (BC365)

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## 4.1.4.9. Supported Roles (BC365)

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## 4.2. Features

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## 4.2.1. **Payments**

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#### 4.2.1.1. **Paying Invoices (BC365)**

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## 4.2.1.1.1. Applying Credit Memos (BC365)

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## 4.2.1.1.2. Applying Discounts (BC365)

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### 4.2.1.1.3. Batching Ledger Entries (BC365)

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## 4.2.11.4. Creating Purchase Invoices (BC365)

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## 4.2.11.5. Writing Check Numbers to General Ledger (BC365)

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## 4.2.1.1.6. Voiding & Repaying Bills (BC365)

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## 4.2.1.2. Payment Methods (BC365)

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## 4.2.1.2.1. **Configuring Grouped Payments & Enabling Remittance (BC365)**

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## 4.2.1.2.2. Vendor Bank Account Card Sync (BC365)

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### 4.2.1.2.3. Check Delivery Methods (BC365)

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#### 4.2.1.2.4. Check Payments to Alternate Vendor Addresses (Business Central)

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## 4.2.1.2.5. Vendor Approvals (BC365)

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## 4.2.2. **Accounts Payable 2.0 - Vendor Payments**

### 4.2.2.1. **Introducing Payables 2.0 (Business Central)**

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## 4.2.2.2. **Payables 2.0 - Bill Payments**

### 4.2.2.2.1. **Payables 2.0 - Paying Invoices (Business Central)**

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## 4.2.2.2.2. Payables 2.0 - Creating Purchase Invoices (Business Central)

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#### 4.2.2.2.3. Payables 2.0 - Applying Credit Memos (Business Central)

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## 4.2.2.2.4. Payables 2.0 - Applying Discounts (Business Central)

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The table contains 15 rows of data, all of which are redacted with grey bars. The redaction covers the entire content of each row, making the data unreadable.

## 4.2.2.2.5. Payables 2.0 - Batching Ledger Entries (Business Central)

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# Payables 2.0 - Writing Check

## 4.2.2.2.6. Numbers to General Ledger (Business Central)

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The table contains 14 rows of redacted information. Each row is represented by a solid grey horizontal bar. The bars vary in length, with the second and eighth rows being the longest, extending nearly to the right edge of the page. The other rows are shorter, with varying lengths and positions, suggesting a structured layout like a ledger or list.

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## 4.2.2.2.7. Payables 2.0 - Voiding & Repaying Bills (Business Central)

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### 4.2.2.3. Payables 2.0 - Payment Methods (Business Central)

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## 4.2.2.3.1. Payables 2.0 - Managing Vendor Payment Methods (Business Central)

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## 4.2.2.3.2. Payables 2.0 - Enabling Combined Bills (Business Central)

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### 4.2.2.3.3. Payables 2.0 - Check Delivery Code (Business Central)

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#### 4.2.2.3.4. Payables 2.0 - Remittance Advice (Business Central)

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## 4.2.3. **Bank Statements (BC)**

### 4.2.3.1. **Viewing Bank Accounts (BC365)**

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## 4.2.3.2. Enabling Bank Feeds (BC365)

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### 4.2.3.3. Adding Accounts to Bank Feeds (BC365)

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## 4.2.3.4. Using Bank Feeds (BC365)

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## 4.2.4. Remittance Advice (BC365)

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## 4.3. FAQ (BC365)

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## 4.4. Sandbox Checklist (BC365)

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## 4.4.1. Sandbox Checklist via the Portal

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## 4.5. Release Notes (BC365)

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## 5. Product Assistant

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## 6. Failed Payment Notifications

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## 7. Payment Requirements

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## 7.1. Global ACH (GACH) Requirements

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## 7.3. Check Requirements

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## 7.4. FedWire Requirements

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## 7.5. VCN Requirements

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## 7.6. International Payments via USD

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## 7.7. Foreign Exchange (FX) Wires

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# 8. Support

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## 8.1. Term Glossary

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## 8.2. Contact Us

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