



Release Notes

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1. Ivanti Email+ 5.0.0 – 5.5.0 for iOS Release Notes

September 2026

These are cumulative release notes. If a page does not list a release, then there is no new associated information for that release.



[New features summary](#)



[Revision history](#)

2. Revision history

Date	Revision
September 03, 2026	Updated for Ivanti Email+ 5.5.0 release.
May 19, 2026	Updated for Ivanti Email+ 5.4.1 release.
April 21, 2026	Updated for Ivanti Email+ 5.4.0 release.
March 03, 2026	Updated for Ivanti Email+ 5.2.1 release.
January 21, 2026	Updated for Ivanti Email+ 5.2.0 release.
November 18, 2025	Updated for Ivanti Email+ 5.1.0 release.
September 15, 2025	Updated for Ivanti Email+ 5.0.1 release.
August 26, 2025	Updated for Ivanti Email+ 5.0.0 release.

3. About Ivanti Email+ for iOS

Ivanti Email+ for iOS provides secure email, calendar, contacts, notes, and tasks on corporate-owned and BYOD iOS devices by communicating with an ActiveSync server in your enterprise. Ivanti Email+ for iOS is an AppConnect-enabled app.

4. New features summary

These are cumulative release notes. If a release does not appear in this section, then there were no associated new features and enhancements.

✓ Ivanti Email+ 5.5.0 New features summary

Ivanti Email+ app features and enhancements

- **Support for split view and window mode on iPad:** Email+ on iPad now supports Split View and Window Mode, aligning with the iOS 16 deprecation of the `UIRequiresFullScreen` option. The app seamlessly transitions between regular and compact display modes using `UISplitViewController` across all screens, with the calendar leveraging a dedicated root view controller for each mode. This enhancement ensures full multi-tasking support on iPad with a consistent UI/UX experience during mode switches.
`UISplitViewController` will be used for all screens except the calendar.

Ivanti Email+ administrator features and enhancements

- **New value added:** New value **SHA-256, SHA-384, SHA-512** is added to **email_signing_digest** key-value pair as approved by SafeLogic. New value **AES-256, AES-192, AES-128** is added to **email_encryption_algorithm** key-value pair as approved by SafeLogic.
- **Migration from Exchange Web Services to Microsoft Graph API:** Email+ is transitioning Microsoft 365 connectivity from Exchange Web Services (EWS) to the Microsoft Graph API. Users can continue to use core email and calendar features with Microsoft 365 accounts. However, delegated and shared account functionality may behave differently under Microsoft Graph due to Microsoft Graph API capabilities, permissions, and service-specific requirements.
- **KVP added for Microsoft Graph support:** Email+ now supports Microsoft Graph API for delegated mailbox, shared mailbox, delegated calendar, and shared mailbox calendar functionality in Microsoft 365 environments. A new feature flag **graph_api** is added to enable Microsoft Graph API.

The existing KVPs for Microsoft Graph API:

- `email_graph_host`
- `msal_graph_resource_scope`
- `msg_min_allowed_auth_mode`
- `realtime_notifications_protocol`

Before enabling the `graph_api` feature flag and configuring the Microsoft Graph KVPs, ensure that Email+ version 5.5.0 or later is installed on user devices. Enabling this feature on earlier versions is not supported.

For more information, see *Key_value_pairs_for_cust_contd* and *Migration from Exchange Web Services to Microsoft Graph* in the Email+ iOS User Guide.

✓ Ivanti Email+ 5.4.0 New features summary

Ivanti Email+ app features and enhancements

- **New section added for Calendar invite:** The following updates are made for Calendar events:
 - The mail list has a new section with a meeting request. It shows the event details directly from the mail list.
 - The RSVP button opens the event details.
 - The Calendar snippet (one hour before/after window) added to the event details to show available events before and after the received invite (for invites only).

Ivanti Email+ administrator features and enhancements

This release does not include new administrator features and enhancements.

Support enabled for the Liquid Glass interface: The Email+ app has now adopted Apple's new Liquid Glass interface offering a dynamic, responsive UI where colors, elements, and visuals adapt to light, motion, and your screen's context for a more immersive experience.

Deprecated iOS 16: Support for iOS 16 is now deprecated from Email+ 5.4.0.

✓ Ivanti Email+ 5.2.1 New features summary

Ivanti Email+ app features and enhancements

- **Integrated iOS Appconnect 5.5.1:** The Email+ app is now integrated with iOS AppConnect 5.5.1.

Ivanti Email+ administrator features and enhancements

This release does not include new administrator features and enhancements.

✓ Ivanti Email+ 5.2.0 New features summary

Ivanti Email+ app features and enhancements

- **Enhanced notification process for emails stuck in Outbox:** You can now view a red warning icon if an email is stuck in the Outbox for more than 7 days. You will see a dialog box once per day which states "*Some emails have been stuck in the Outbox for over 7 days. Open the Outbox to send or delete them.*"
- **Integrated Microsoft Teams with Email+ Calendar:** The Email+ app calendar now supports Microsoft Teams integration. For more information, see *Microsoft Teams integration with Email+ Calendar* in the Email+iOS Guide.

Ivanti Email+ administrator features and enhancements

- **New KVP added to enable Microsoft Teams meeting:** The admin can now enable Teams Meeting feature with the **microsoft_teams_meetings** key value pair. For more information, see *Key-value pairs for customization Ivanti Email+ for iOS Cont* in the Email+iOS Guide.
 - **New KVPs added for Graph API calls:** The following KVPs must be added to enable Graph API in Email+5.2.0 release.
 - **email_graph_host:** The KVP **email_graph_host** has been added with the value `graph.microsoft.com` to enable the Microsoft Teams feature. When configuring Microsoft Graph, administrators must use `graph.microsoft.com` as the default Exchange host. Users may need to use different endpoints depending on their national cloud deployments. For further details and a comprehensive list of supported Microsoft Graph endpoints, please refer to the official documentation: [Supported Microsoft Cloud Endpoints](#).
 - **msal_graph_resource_scope**
 - **msg_min_allowed_auth_mode**

For more information, see *Key-value pairs for customization Ivanti Email+ for iOS Cont* in the Email+iOS Guide.

To enable Microsoft Graph API support and Teams integration, administrators must grant admin consent to the Email+ Auth Application within their Azure tenant. For more information, see [Microsoft Graph API Support](#).

✓ Ivanti Email+ 5.1.0 New features summary

Ivanti Email+ app features and enhancements

- **Support to import multiple attachments from AppConnect or third party applications:** You can now share or import multiple attachments between AppConnect or third-party apps to Email.

This feature is not supported for Email+ Share.

- **Support to save embedded images added:** You can now directly save the embedded or inline images from an email in the Email+ app to files or other apps.
- **Ability to send auto-reply to external users:** You can now set an out of office message for external users by selecting "Auto-reply to external users" option. You can have different message for internal and external recipients.
- **Ability to add attachments to event supported:** When creating an event from the Email+app, you can now add attachments to the event.
- **Improved Contacts search:** Users can now search contacts using any word or letters present in the contact name, even if the first or last name consists of multiple words.
- **Support to set Email+ as the default email application:** You can now set Email+ as the default email app on your iOS device. In your iOS device, go to **Settings > Apps > Email+ > Default Email App**.
- **Ability to add a display name for Delegated or Shared accounts:** In the Email+ app, under the **Calendar tab > All Calendars screen**, the delegated or shared accounts now have a Display Name.
- **Support to copy contact fields:** You can now copy contact fields from Contact details page. The user can also copy recipients' email addresses in From, To, Cc, or Bcc fields in the email viewer screen.
- **Support to preview attachments:** You can now preview attachments while composing an email.
- **Improved delegated and shared account functionality:** You can now add a Shared or Delegated mailbox or calendar from **Settings > Accounts** section.

Ivanti Email+ administrator features and enhancements

- **Improved the allow_logging key-value pair:** If an MSAL related error occurs during authentication, you can now share the Email+ logs using the "Collect Logs" button displayed in the error alert.
- **New value added:** New **ai_tools** value added to the **enabled_features** key-value pair to enable Apple Intelligence controls.

▼ Ivanti Email+ 5.0.1 New features summary

Ivanti Email+ app features and enhancements

- **Support for iOS 26:** The Email+ app now supports iOS 26.
- **Support for AppConnect version 5.3.1:** The Email+ app is now integrated with AppConnect 5.3.1.

Use the Email+app in full screen mode on iPadOS 26 devices.

Split mode and app resizing are not supported on iPadOS 26 devices.

Ivanti Email+ administrator features and enhancements

This release does not include new administrator features and enhancements.

✓ Ivanti Email+ 5.0.0 New features summary

Ivanti Email+ app features and enhancements

- **Email+ is now migrated to Microsoft Authentication Library:** The Email+ app is now migrated from Microsoft Azure Active Directory Authentication Library (ADAL) to Microsoft Authentication Library (MSAL) to support Microsoft Conditional Access. The Email+ users using Sentry in Active Sync Mode should use Sentry version 9.20.0 and later. For more information, see [Ivanti Email+Customers using Sentry must upgrade their Sentry version 9.20 or above](#).
- **Tab bar position change starting iPadOS 18:** The position of the tab bar is moved from the bottom of the screen to float over content at the top of the screen.
- **Azure Conditional Access:** The Email+ app now supports Azure Conditional Access and Passwordless Authentication. For more information, see *Email+ MSAL application for Azure Conditional Access in the Email+ iOS Guide*.

Ivanti Email+ administrator features and enhancements

- **New KVP for Web View in Email+ Configurations:** The admin can now use optional KVP **msal_internal_web_view** to switch from Safari to internal web view for Email+ configurations with **Per-App VPN**. It is useful if Safari disrupts VPN during authentication.
- **email_address key-value pair is used for authentication:** The **email_address** key-value pair value is now used for authentication instead of **email_exchange_username**. This change is part of the Microsoft Authentication Library (MSAL) which is now used instead of the deprecated Microsoft Azure Active Directory Authentication Library (ADAL). Thus, **email_address** and **email_exchange_username** should have same values for upgrade to Email+ 5.0.0.
- **New KVP added for Conditional Access::** The following KVPs are added to Email+ 5.0.0 release:
 - **msal_client_id:** Allows replacing the default application ID used by MSAL (MicrosoftAuthentication Library) with a custom value
 - **msal_resource_scope:** Defines the resource scopes required by MSAL (Microsoft AuthenticationLibrary) to acquire access tokens for protected resources. Multiple scopes should be provided as a single comma-separated string. For example, user.read, mail.read, and so on.
 - **msal_redirect_URL:** Allows URL redirection for MSAL. For more information, see *Configuring Azure Conditional Access (Optional)* in the Email+ iOS Guide.

These KVPs are optional and are required only if the customer has Email+ Azure application in their Azure tenant.

- **New KVP added to disable Microsoft Authenticator launch for authorization:** The admin can now disable Microsoft Authenticator launch with **msal_disable_authenticator_use** KVP. For more information see, *Key-value pairs for customization Ivanti Email+ for iOS Cont in the Email+ iOS Guide*.
- **New KVP added for troubleshooting:** Two new KVPs are added to configure additional logging for troubleshooting.
 - **allow_logging_insecure:** Allows detailed logging with sensitive details. Enable only if requested by Ivanti for issue debugging.
 - **allow_logging_responses:** It allows to record requests and responses. Enable only if requested. For more information, see *Key-value pairs for customization Ivanti Email+ for iOS Cont in the Email+ iOS Guide*.

5. Support and compatibility

These are cumulative release notes. If a release does not appear in this section, then the support and compatibility values from the nearest listed older release apply to the missing release.

Ivanti Email+ 5.5.0 Support and compatibility

Supported and compatible components

The following table lists the components and versions that are supported or compatible with the current release.

Component	Supported or Compatible Versions	Required
Ivanti EPMM OR Ivanti Neurons for MDM	12.7.0.0 - 12.10.0.0	Yes (either Ivanti EPMM or Ivanti Neurons for MDM)
	R126 and supported later versions	
Ivanti Standalone Sentry	10.6.0 - 10.8.0	Yes
iOS apps	Supported	Required
Ivanti Mobile@Work (Ivanti EPMM) OR Ivanti Go (Ivanti Neurons for MDM)	12.12.90 – 12.12.104	Yes Required for Email+ to be in AppConnect mode.
	124-126	

Supported device platforms

Device OS	Supported Versions	Compatible Versions
iOS	iOS 17.0 to iOS 27.0	
iPadOS	iPadOS 17.0 to iPadOS 27.0	

Supported ActiveSync servers

The following tables provide the supported ActiveSync servers for this release:

Sentry	Supported	Not Supported
Ivanti Standalone Sentry	- Microsoft Exchange Subscription Edition - Microsoft Office 365 New features in Microsoft Exchange 2016 are not supported.	- Microsoft Exchange 2003 - Microsoft Exchange 2007 - Microsoft Exchange 2013 - Microsoft Exchange 2016 - Microsoft Exchange 2019 - Lotus Notes Traveler - Groupwise - Google Apps Exchange 2016, 2019 reached its end of support on October 14, 2025 by Microsoft .

Sentry	Supported
Standalone Sentry	Microsoft Exchange Subscription Edition Exchange 2016, 2019 reached its end of support on October 14, 2025 by Microsoft.

See the Ivanti Sentry Installation Guide for a complete list of supported ActiveSync servers.

Supported URL schemes

- accom.grouplogic.mobilecho
- accom.grouplogic.mobilecho-intunemam
- acextensionsupport
- alt-appconnect
- appconnect
- avaya
- box
- box-create
- box-create-intunemam
- box-onecloud
- box-open
- box-open-intunemam
- box-upload-all
- box-upload-all-direct

- box-upload-all-direct-intunemam
- box-upload-all-intunemam
- boxapp
- boxapp-office
- boxemm
- boxemm-intunemam
- boxemm-office
- boxemm-office-intunemam
- boxopendirect
- boxopendirect-intunemam
- boxopenshared
- boxopenshared-intunemam
- chatter
- ciscochat
- ciscoim
- ciscojabber
- ciscotel
- clicktocall
- com.rsa.securid
- com.salesforce.chatter
- com.salesforce.salesforce1
- db-lymqsv54y252hnr
- dbx-dropbox
- dbx-dropbox-emm
- facetime
- fb
- firefox
- googlechrome
- googlechromes
- gplus
- im (Jabber)
- instagram
- itms-apps
- jabberc
- jabberguest
- linkedin
- lync

- lync-intunemam
- mailto
- mdmapps
- mdmapps-qa
- mdmapps-test
- mdmapps-uat
- mibrowser
- mibrowsers
- microsoft-edge-http
- microsoft-edge-https
- mifilepass
- mobilecho
- mobilecho-intunemam
- ms-sfb-df (Skype for Business)
- ms-sfb-intunemam
- ms-sfb-tp
- msmsgsr
- msmsgruat
- onedrive
- pinterest
- salesforce1
- sfdc
- sip
- sip-intunemam
- skype
- slack
- slackmdm
- sm-sfb
- sms
- snapchat
- spark (Cisco Spark)
- squared (Cisco Spark)
- tel
- tumblr
- twitter
- vnd.youtube
- wbx (Webex)

- xmpp
- yelp

Language support

The Ivanti Email+ for iOS user interface is available in the following languages and locales:

- Chinese (Simplified)
- Chinese (Traditional)
- Czech
- Dutch - Netherlands
- English
- French - France
- German - Germany
- Hungarian
- Italian - Italy
- Japanese
- Korean
- Polish
- Portuguese - Brazil
- Romanian - Romania
- Russian
- Slovak
- Spanish - Latin America
- Swedish

Email+ performance metrics

The following table provides performance metrics for this release.

Device Type	Number of Emails	Number of Folders	Number of Contacts	Number of Calendar Events		Number of Notes	Number of Tasks
				Recurring	Single		
High-performance devices (iPhone 13/18.6, iPad Air (4th gen)/18.6	15,000	8,000	13,000	700	5,000	15,000	40,000

The operation to change an individual email status as unread is now included while calculating the performance of Email+. For reference, this operation takes 5.3 seconds (average) on an iPad Pro with 50,000 email messages and 3.84 seconds (average) on an iPad mini with 15,000 email messages. Email sync time also depends on the email size and hardware.

▼ Ivanti Email+ 5.4.0 Support and compatibility

Supported and compatible components

The following table lists the components and versions that are supported or compatible with the current release.

Component	Supported or Compatible Versions	Required
Ivanti EPMM OR Ivanti Neurons for MDM	12.5.0.0 - 12.8.0.0	Yes (either Ivanti EPMM or Ivanti Neurons for MDM)
	R123 and supported later versions	
Ivanti Standalone Sentry	10.4.0 - 10.7.0	Yes
iOS apps	Supported	Required
Ivanti Mobile@Work (Ivanti EPMM) OR Ivanti Go (Ivanti Neurons for MDM)	12.12.80 – 12.12.90	Yes Required for Email+ to be in AppConnect mode.
	122-123	

Supported device platforms

Device OS	Supported Versions	Compatible Versions
iOS	iOS 17.0 to iOS 26.5	
iPadOS	iPadOS 17.0 to iPadOS 26.5	

Supported ActiveSync servers

The following tables provide the supported ActiveSync servers for this release:

Sentry	Supported	Not Supported
Ivanti Standalone Sentry	- Microsoft Exchange Subscription Edition - Microsoft Office 365 New features in Microsoft Exchange 2016 are not supported.	- Microsoft Exchange 2003 - Microsoft Exchange 2007 - Microsoft Exchange 2013 - Microsoft Exchange 2016 - Microsoft Exchange 2019 - Lotus Notes Traveler - Groupwise - Google Apps Exchange 2016, 2019 reached its end of support on October 14, 2025 by Microsoft .

Sentry	Supported
Standalone Sentry	Microsoft Exchange Subscription Edition Exchange 2016, 2019 reached its end of support on October 14, 2025 by Microsoft.

See the Ivanti Sentry Installation Guide for a complete list of supported ActiveSync servers.

Supported URL schemes

- accom.grouplogic.mobilecho
- accom.grouplogic.mobilecho-intunemam
- acextensionsupport
- alt-appconnect
- appconnect
- avaya
- box
- box-create
- box-create-intunemam
- box-onecloud
- box-open
- box-open-intunemam
- box-upload-all
- box-upload-all-direct

- box-upload-all-direct-intunemam
- box-upload-all-intunemam
- boxapp
- boxapp-office
- boxemm
- boxemm-intunemam
- boxemm-office
- boxemm-office-intunemam
- boxopendirect
- boxopendirect-intunemam
- boxopenshared
- boxopenshared-intunemam
- chatter
- ciscochat
- ciscoim
- ciscojabber
- ciscotel
- clicktocall
- com.rsa.securid
- com.salesforce.chatter
- com.salesforce.salesforce1
- db-lymqsv54y252hnr
- dbx-dropbox
- dbx-dropbox-emm
- facetime
- fb
- firefox
- googlechrome
- googlechromes
- gplus
- im (Jabber)
- instagram
- itms-apps
- jabberc
- jabberguest
- linkedin
- lync

- lync-intunemam
- mailto
- mdmapps
- mdmapps-qa
- mdmapps-test
- mdmapps-uat
- mibrowser
- mibrowsers
- microsoft-edge-http
- microsoft-edge-https
- mifilepass
- mobilecho
- mobilecho-intunemam
- ms-sfb-df (Skype for Business)
- ms-sfb-intunemam
- ms-sfb-tp
- msmsgsr
- msmsgruat
- onedrive
- pinterest
- salesforce1
- sfdc
- sip
- sip-intunemam
- skype
- slack
- slackmdm
- sm-sfb
- sms
- snapchat
- spark (Cisco Spark)
- squared (Cisco Spark)
- tel
- tumblr
- twitter
- vnd.youtube
- wbx (Webex)

- xmpp
- yelp

Language support

The Ivanti Email+ for iOS user interface is available in the following languages and locales:

- Chinese (Simplified)
- Chinese (Traditional)
- Czech
- Dutch - Netherlands
- English
- French - France
- German - Germany
- Hungarian
- Italian - Italy
- Japanese
- Korean
- Polish
- Portuguese - Brazil
- Romanian - Romania
- Russian
- Slovak
- Spanish - Latin America
- Swedish

Email+ performance metrics

The following table provides performance metrics for this release.

Device Type	Number of Emails	Number of Folders	Number of Contacts	Number of Calendar Events		Number of Notes	Number of Tasks
				Recurring	Single		
High-performance devices (iPhone 13/18.6, iPad Air (4th gen)/18.6	15,000	8,000	13,000	700	5,000	15,000	40,000

The operation to change an individual email status as unread is now included while calculating the performance of Email+. For reference, this operation takes 5.3 seconds (average) on an iPad Pro with 50,000 email messages and 3.84 seconds (average) on an iPad mini with 15,000 email messages. Email sync time also depends on the email size and hardware.

▼ Ivanti Email+ 5.2.0 Support and compatibility

Supported and compatible components

The following table lists the components and versions that are supported or compatible with the current release.

Component	Supported or Compatible Versions	Required
Ivanti EPMM OR Ivanti Neurons for MDM	10.3.0.0 - 12.7.0.0	Yes (either Ivanti EPMM or Ivanti Neurons for MDM)
	R104 and supported later versions	
Ivanti Standalone Sentry	9.6.0 - 10.5.0	Yes
iOS apps	Supported	Required
Ivanti Mobile@Work (Ivanti EPMM) OR Ivanti Go (Ivanti Neurons for MDM)	10.0.2 – 12.12.71	Yes Required for Email+ to be in AppConnect mode.
	120	

Supported device platforms

Device OS	Supported Versions	Compatible Versions
iOS	iOS 16.0 to iOS 26.3	
iPadOS	iPadOS 16.0 to iPadOS 26.3	

Supported ActiveSync servers

The following tables provide the supported ActiveSync servers for this release:

Sentry	Supported	Not Supported
Ivanti Standalone Sentry	- Microsoft Exchange Subscription Edition - Microsoft Office 365 New features in Microsoft Exchange 2016 are not supported.	- Microsoft Exchange 2003 - Microsoft Exchange 2007 - Microsoft Exchange 2013 - Microsoft Exchange 2016 - Microsoft Exchange 2019 - Lotus Notes Traveler - Groupwise - Google Apps Exchange 2016, 2019 reached its end of support on October 14, 2025 by Microsoft .

Sentry	Supported
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Supported URL schemes

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- box-create
- box-create-intunemam
- box-onecloud
- box-open
- box-open-intunemam
- box-upload-all
- box-upload-all-direct

- box-upload-all-direct-intunemam
- box-upload-all-intunemam
- boxapp
- boxapp-office
- boxemm
- boxemm-intunemam
- boxemm-office
- boxemm-office-intunemam
- boxopendirect
- boxopendirect-intunemam
- boxopenshared
- boxopenshared-intunemam
- chatter
- ciscochat
- ciscoim
- ciscojabber
- ciscotel
- clicktocall
- com.rsa.securid
- com.salesforce.chatter
- com.salesforce.salesforce1
- db-lymqsv54y252hnr
- dbx-dropbox
- dbx-dropbox-emm
- facetime
- fb
- firefox
- googlechrome
- googlechromes
- gplus
- im (Jabber)
- instagram
- itms-apps
- jabberc
- jabberguest
- linkedin
- lync

- lync-intunemam
- mailto
- mdmapps
- mdmapps-qa
- mdmapps-test
- mdmapps-uat
- mibrowser
- mibrowsers
- microsoft-edge-http
- microsoft-edge-https
- mifilepass
- mobilecho
- mobilecho-intunemam
- ms-sfb-df (Skype for Business)
- ms-sfb-intunemam
- ms-sfb-tp
- msmsgsr
- msmsgruat
- onedrive
- pinterest
- salesforce1
- sfdc
- sip
- sip-intunemam
- skype
- slack
- slackmdm
- sm-sfb
- sms
- snapchat
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- tel
- tumblr
- twitter
- vnd.youtube
- wbx (Webex)

- xmpp
- yelp

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Ivanti Standalone Sentry	9.6.0 - 10.5.0	Yes
iOS apps	Supported	Required
Ivanti Mobile@Work (Ivanti EPMM) OR Ivanti Go (Ivanti Neurons for MDM)	10.0.2 – 12.12.70	Yes Required for Email+ to be in AppConnect mode.
	120	

Supported device platforms

Device OS	Supported Versions	Compatible Versions
iOS	iOS 16.0 to iOS 26.1	
iPadOS	iPadOS 16.0 to iPadOS 26.1	

Supported ActiveSync servers

The following tables provide the supported ActiveSync servers for this release:

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Ivanti Standalone Sentry	- Microsoft Exchange Subscription Edition - Microsoft Office 365 New features in Microsoft Exchange 2016 are not supported.	- Microsoft Exchange 2003 - Microsoft Exchange 2007 - Microsoft Exchange 2013 - Microsoft Exchange 2016 - Microsoft Exchange 2019 - Lotus Notes Traveler - Groupwise - Google Apps Exchange 2016, 2019 reached its end of support on October 14, 2025 by Microsoft .

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- alt-appconnect
- appconnect
- avaya
- box
- box-create
- box-create-intunemam
- box-onecloud
- box-open
- box-open-intunemam
- box-upload-all
- box-upload-all-direct

- box-upload-all-direct-intunemam
- box-upload-all-intunemam
- boxapp
- boxapp-office
- boxemm
- boxemm-intunemam
- boxemm-office
- boxemm-office-intunemam
- boxopendirect
- boxopendirect-intunemam
- boxopenshared
- boxopenshared-intunemam
- chatter
- ciscochat
- ciscoim
- ciscojabber
- ciscotel
- clicktocall
- com.rsa.securid
- com.salesforce.chatter
- com.salesforce.salesforce1
- db-lymqsv54y252hnr
- dbx-dropbox
- dbx-dropbox-emm
- facetime
- fb
- firefox
- googlechrome
- googlechromes
- gplus
- im (Jabber)
- instagram
- itms-apps
- jabberc
- jabberguest
- linkedin
- lync

- lync-intunemam
- mailto
- mdmapps
- mdmapps-qa
- mdmapps-test
- mdmapps-uat
- mibrowser
- mibrowsers
- microsoft-edge-http
- microsoft-edge-https
- mifilepass
- mobilecho
- mobilecho-intunemam
- ms-sfb-df (Skype for Business)
- ms-sfb-intunemam
- ms-sfb-tp
- msmsgsr
- msmsgruat
- onedrive
- pinterest
- salesforce1
- sfdc
- sip
- sip-intunemam
- skype
- slack
- slackmdm
- sm-sfb
- sms
- snapchat
- spark (Cisco Spark)
- squared (Cisco Spark)
- tel
- tumblr
- twitter
- vnd.youtube
- wbx (Webex)

- xmpp
- yelp

Language support

The Ivanti Email+ for iOS user interface is available in the following languages and locales:

- Chinese (Simplified)
- Chinese (Traditional)
- Czech
- Dutch - Netherlands
- English
- French - France
- German - Germany
- Hungarian
- Italian - Italy
- Japanese
- Korean
- Polish
- Portuguese - Brazil
- Romanian - Romania
- Russian
- Slovak
- Spanish - Latin America
- Swedish

Email+ performance metrics

The following table provides performance metrics for this release.

Device Type	Number of Emails	Number of Folders	Number of Contacts	Number of Calendar Events		Number of Notes	Number of Tasks
				Recurring	Single		
High-performance devices (iPhone 13/18.6, iPad Air (4th gen)/18.6	15,000	8,000	13,000	700	5,000	15,000	40,000

The operation to change an individual email status as unread is now included while calculating the performance of Email+. For reference, this operation takes 5.3 seconds (average) on an iPad Pro with 50,000 email messages and 3.84 seconds (average) on an iPad mini with 15,000 email messages. Email sync time also depends on the email size and hardware.

Ivanti Email+ 5.0.1 Support and compatibility

Supported and compatible components

The following table lists the components and versions that are supported or compatible with the current release.

Component	Supported or Compatible Versions	Required
Ivanti EPMM OR Ivanti Neurons for MDM	10.3.0.0 - 12.6.0.0	Yes (either Ivanti EPMM or Ivanti Neurons for MDM)
	R104 and supported later versions	
Ivanti Standalone Sentry	9.6.0 - 10.4.0	Yes
iOS apps	Supported	Required
Ivanti Mobile@Work (Ivanti EPMM) OR Ivanti Go (Ivanti Neurons for MDM)	10.0.2 – 12.12.61	Yes Required for Email+ to be in AppConnect mode.
	118	

Supported device platforms

Device OS	Supported Versions	Compatible Versions
iOS	iOS 16.0 to iOS 26	
iPadOS	iPadOS 16.0 to iPadOS 26	

Supported ActiveSync servers

The following tables provide the supported ActiveSync servers for this release:

Sentry	Supported	Not Supported
Ivanti Standalone Sentry	- Microsoft Exchange 2016 - Microsoft Exchange 2019 - Microsoft Office 365 New features in Microsoft Exchange 2016 are not supported.	- Microsoft Exchange 2003 - Microsoft Exchange 2007 - Microsoft Exchange 2013 - Lotus Notes Traveler - Groupwise - Google Apps New features in Microsoft Exchange 2016/2019 are not supported.

Sentry	Supported
Microsoft Exchange 2013 Standalone Sentry	• Microsoft Exchange 2013 • Microsoft Exchange 2016 • Microsoft Exchange 2019 • Microsoft Office 365 New features in Microsoft Exchange 2016 are not supported.

See the Ivanti Sentry Installation Guide for a complete list of supported ActiveSync servers.

Supported URL schemes

- accom.grouplogic.mobilecho
- accom.grouplogic.mobilecho-intunemam
- acextensionsupport
- alt-appconnect
- appconnect
- avaya
- box
- box-create
- box-create-intunemam
- box-onecloud

- box-open
- box-open-intunemam
- box-upload-all
- box-upload-all-direct
- box-upload-all-direct-intunemam
- box-upload-all-intunemam
- boxapp
- boxapp-office
- boxemm
- boxemm-intunemam
- boxemm-office
- boxemm-office-intunemam
- boxopendirect
- boxopendirect-intunemam
- boxopenshared
- boxopenshared-intunemam
- chatter
- ciscochat
- ciscoim
- ciscojabber
- ciscotel
- clicktocall
- com.rsa.securid
- com.salesforce.chatter
- com.salesforce.salesforce1
- db-lymqsv54y252hnr
- dbx-dropbox
- dbx-dropbox-emm
- facetime
- fb
- firefox
- googlechrome
- googlechromes
- gplus
- im (Jabber)
- instagram
- itms-apps

- jabberc
- jabberguest
- linkedin
- lync
- lync-intunemam
- mailto
- mdmapps
- mdmapps-qa
- mdmapps-test
- mdmapps-uat
- mibrowser
- mibrowsers
- microsoft-edge-http
- microsoft-edge-https
- mifilepass
- mobilecho
- mobilecho-intunemam
- ms-sfb-df (Skype for Business)
- ms-sfb-intunemam
- ms-sfb-tp
- msmsggr
- msmsgruat
- onedrive
- pinterest
- salesforce1
- sfdc
- sip
- sip-intunemam
- skype
- slack
- slackmdm
- sm-sfb
- sms
- snapchat
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- tel

- tumblr
- twitter
- vnd.youtube
- wbx (Webex)
- xmpp
- yelp

Language support

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Email+ performance metrics

The following table provides performance metrics for this release.

Device Type	Number of Emails	Number of Folders	Number of Contacts	Number of Calendar Events		Number of Notes	Number of Tasks
				Recurring	Single		
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The operation to change an individual email status as unread is now included while calculating the performance of Email+. For reference, this operation takes 5.3 seconds (average) on an iPad Pro with 50,000 email messages and 3.84 seconds (average) on an iPad mini with 15,000 email messages. Email sync time also depends on the email size and hardware.

▼ Ivanti Email+ 5.0.0 Support and compatibility

Supported and compatible components

The following table lists the components and versions that are supported or compatible with the current release.

Component	Supported or Compatible Versions	Required
Ivanti EPMM OR Ivanti Neurons for MDM	10.3.0.0 - 12.7.0.0	Yes (either Ivanti EPMM or Ivanti Neurons for MDM)
	R104 and supported later versions	
Ivanti Standalone Sentry	9.6.0 - 10.5.0	Yes
iOS apps	Supported	Required
Ivanti Mobile@Work (Ivanti EPMM) OR Ivanti Go (Ivanti Neurons for MDM)	10.0.2 – 12.12.70	Yes Required for Email+ to be in AppConnect mode.
	120	

Supported device platforms

Device OS	Supported Versions	Compatible Versions
iOS	iOS 16.0 to iOS 26.1	
iPadOS	iPadOS 16.0 to iPadOS 26.1	

Supported ActiveSync servers

The following tables provide the supported ActiveSync servers for this release:

Sentry	Supported	Not Supported
Ivanti Standalone Sentry	• Microsoft Exchange 2016 • Microsoft Exchange 2019 • Microsoft Office 365 New features in Microsoft Exchange 2016 are not supported.	• Microsoft Exchange 2003 • Microsoft Exchange 2007 • Microsoft Exchange 2013 • Lotus Notes Traveler • Groupwise • Google Apps New features in Microsoft Exchange 2016/2019 are not supported.

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- box-upload-all-direct
- box-upload-all-direct-intunemam
- box-upload-all-intunemam
- boxapp
- boxapp-office
- boxemm
- boxemm-intunemam
- boxemm-office
- boxemm-office-intunemam
- boxopendirect
- boxopendirect-intunemam
- boxopenshared
- boxopenshared-intunemam
- chatter
- ciscochat
- ciscoim
- ciscojabber
- ciscotel
- clicktocall
- com.rsa.securid
- com.salesforce.chatter
- com.salesforce.salesforce1
- db-lymqsv54y252hnr
- dbx-dropbox
- dbx-dropbox-emm
- facetime
- fb
- firefox
- googlechrome
- googlechromes
- gplus
- im (Jabber)
- instagram
- itms-apps

- jabberc
- jabberguest
- linkedin
- lync
- lync-intunemam
- mailto
- mdmapps
- mdmapps-qa
- mdmapps-test
- mdmapps-uat
- mibrowser
- mibrowsers
- microsoft-edge-http
- microsoft-edge-https
- mifilepass
- mobilecho
- mobilecho-intunemam
- ms-sfb-df (Skype for Business)
- ms-sfb-intunemam
- ms-sfb-tp
- msmsgsr
- msmsgruat
- onedrive
- pinterest
- salesforce1
- sfdc
- sip
- sip-intunemam
- skype
- slack
- slackmdm
- sm-sfb
- sms
- snapchat
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- tumblr
- twitter
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- wbx (Webex)
- xmpp
- yelp

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- Polish
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- Spanish - Latin America
- Swedish

Email+ performance metrics

The following table provides performance metrics for this release.

Device Type	Number of Emails	Number of Folders	Number of Contacts	Number of Calendar Events		Number of Notes	Number of Tasks
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High-performance devices (iPhone 13/18.6, iPad Air (4th gen)/18.6	15,000	8,000	13,000	700	5,000	15,000	40,000

The operation to change an individual email status as unread is now included while calculating the performance of Email+. For reference, this operation takes 5.3 seconds (average) on an iPad Pro with 50,000 email messages and 3.84 seconds (average) on an iPad mini with 15,000 email messages. Email sync time also depends on the email size and hardware.

This section includes the components that are supported, or are compatible, with this release of the product.

Term	Definition
Supported product versions	The functionality of the product and version with currently supported releases was systematically tested as part of the current release and, therefore, will be supported.
Compatible product versions	The functionality of the product and version with currently supported releases has not been systematically tested as part of the current release, and therefore not supported. Based on previous testing (if applicable), the product and version is expected to function with currently supported releases.

Port requirements

See the Ivanti On-Premise Installation Guide for Core and Enterprise Connector for information on required ports and firewall rules associated with license activation, Standalone Sentry, and different content servers.

6. Resolved issues

These are cumulative release notes. If a release does not appear in this section, then there were no associated resolved issues.

✓ Ivanti Email+ 5.5.0 - Resolved issues

- **1950240**: Previously, Email+ could stop while creating synchronization requests when large draft messages were present in the **Drafts** folder. This issue has been resolved.
- **1907735**: Previously, an intermittent issue was observed during app startup while initializing AppConnect. This issue has now been resolved.
- **1871389**: Previously, emails could intermittently remain in the **Outbox** for an extended period before being sent. This issue has been resolved.

✓ Ivanti Email+ 5.4.1 - Resolved issues

- **1871241**: The **Mail badge** counter now updates without relaunching the app.
- **1832207**: The Mail list does not disappear on iPad 26.x when Mail is opened.

✓ Ivanti Email+ 5.4.0 - Resolved issues

- **1799841**: The **Details** notifications are now displayed for basic auth.
- **1799830**: On iPhone iOS 26 devices, the phone numbers are now recognized as active links even if **Font** size is changed in **Device** settings.

✓ Ivanti Email+ 5.2.0 - Resolved issues

- **1756041**: Previously, some expired root CA certificates were not imported into Email+ from the client application. This issue has been fixed.
- **1732315**: Previously, when printing an email from the Email+ application, the last sentence was not visible. This issue has been fixed.
- **1722636**: Previously, if the MSAL token expired, the Email+ app was unable to refresh the Inbox to receive new emails. This issue has been fixed.

1728395: Previously, ICS files with Windows/DOS: CR LF (\r\n) or Classic Mac OS (pre-OS X): CR (\r) line separators could not be parsed in the Email+ app. This issue has been fixed.

✓ Ivanti Email+ 5.1.0 - Resolved issues

- **1676451:** Previously, some sub-folders under Delegated accounts were not visible. This issue is now fixed. For the users who had delegated accounts before the upgrade should add delegated accounts again to view the sub-folders.
- **1636671:** Previously, the Email+ app on an iPad device the first unread email was automatically opened by default in any folder. This issue has been fixed.
- **1672689:** Previously, if eas_min_allowed_auth_mode was set to modern_auth, then if the prompt_email_password key-value pair was configured user was prompted to enter password before reaching Modern Auth screen. This issue has been fixed.
- **1616511:** Previously, you could not download an attachment because of server limit. The "Download MIME" option is now available in the "Failed To Retrieve Attachment" dialog message.

✓ Ivanti Email+ 5.0.1 - Resolved issues

- **1539803:** Previously, when using Modern Auth with Microsoft's sign in with another account option would even authenticate accounts that were not matching the Email+ configuration.

7. Known issues

These are cumulative release notes. If a release does not appear in this section, then there were no associated known issues.

✓ Ivanti Email+ 5.5.0 - Known issues

- **1988503:** On devices running iOS 27, the Siri option may appear in the context menu, allowing content to be copied to Siri or shared with non-AppConnect applications.
Workaround: Administrators can disable Copy/Paste in the AppConnect policy, which removes the context menu and prevents this behavior.

✓ Ivanti Email+ 5.4.0 - Known issues

- **1722636:** If Msal token is expired, the Email+app is unable to refresh the **Inbox** to receive new emails unless app is closed and opened. This is a Microsoft vendor issue.

✓ Ivanti Email+ 5.2.0 - Known issues

- **1757476:** The **Make all meetings online** text is truncated for the following languages:
 - ESP- Spanish
 - FRA-French
 - ITA-Italian
 - PT-Portuguese

✓ Ivanti Email+ 5.1.0 - Known issues

- **1534365:** In some cases, the Notes section might not be available for the users who previously used ActiveSync protocol version 16.

8. Limitations

These are cumulative release notes. If a release does not appear in this section, then there were no associated limitations.

▼ Ivanti Email+ 5.5.0 - Limitation

- **1957489:** In some cases, updates to permissions for delegated accounts may not be reflected immediately after the permissions are changed.

Workaround: Remove the delegated account and add it again to refresh and apply the latest permissions.

This issue is planned to be addressed in a future release.

- **1925959:** The **Settings** screen is recreated when switching between **Regular** and **Compact** modes due to Apple's implementation of the **More** tab in the tab bar controller. This is expected behavior.
- **1957487:** For delegated and shared calendars, the **Forward Event** feature does not support **CC** and **BCC** recipients. This limitation is due to a Microsoft Graph API restriction and is outside the application's control.

Microsoft Graph Event Forward API documentation specifies support for recipients only and does not provide CC/BCC functionality for forwarded events.[Microsoft Graph Event Forward API](#)

- **1950989:** Editing and reordering tabs is not supported in Split View mode. This behavior is by design to ensure compatibility with Split View controllers and maintain a consistent tab experience across iPhone and iPad.
- **1925727:** In some cases, recipients of a meeting invitation may receive duplicate meeting invites. This behavior is caused by a Microsoft Graph API limitation and is outside the application's control.
Workaround: There is currently no application-level workaround available. If duplicate invitations are received, recipients can safely ignore the extra invite.
- **1903516:** When both a delegated mailbox and delegated calendar are configured and synchronized in Email+, removing delegated calendar permissions does not immediately remove previously synchronized calendar events from the app. While synchronization of new calendar events stops immediately, existing synced events may remain visible for some time before being removed. This behavior is due to a Microsoft Graph limitation related to folder permission updates.
- **1903990:** For delegated mailboxes, newly composed emails sent on behalf of the delegated account are stored in the primary mailbox's **Sent Items** folder. Only emails sent through **Reply**, **Reply All**, or **Forward** actions are stored in the delegated mailbox's **Sent Items** folder. This is a known Microsoft Exchange/Outlook delegated mailbox behavior.
Workaround: The following folders must be assigned the required permissions to allow delegates with Author or Editor access to reply and reply all to messages in shared and delegated mailboxes.

Folder	Required Permission
Inbox	Reviewer (min)
Drafts	Editor
Sent Items	Editor

▼ Ivanti Email+ 5.1.0 - Limitation

- **1570479:** In Calendar events, if the user deletes large attachments from an event before it was synced then such attachments are added back to the events after the sync with the server is completed.
- **1634126:** For recurrent Event occurrences or exceptions editing of event attachments is not available as per ActiveSync and EWS limitation.

▼ Ivanti Email+ 5.0.0 - Limitation

- **1620771:** After the Email+ app is wiped, the user credentials are still stored in the Safari browser's settings.
- **1554113:** Changing ActiveSync version asks the user to re-enter email password.
- **1539803:** With Modern Auth, Microsoft's mandatory **Sign in with another account** option allows the users to authenticate with accounts not matching the Email+ configuration, which may lead to sync issues.

9. Documentation resources

Product documentation is available on the [Ivanti documentation website](https://help.ivanti.com), help.ivanti.com. You can directly access Email+ for iOS documentation at [this link](#).

To use the documentation:

1. Navigate to the [Ivanti documentation website](https://help.ivanti.com), for example:
2. Optionally, select a product category and language.
3. Enter a search term.
4. Select a product from the results.
5. Click the associated documentation links.

If you have an Ivanti Neurons for MDM deployment, the *Ivanti Neurons for MDM Administrator Guide* is also available from your instance of Ivanti Neurons for MDM through the Help link in the user interface. See [Accessing online help](#).

9.1. Ivanti Email+ for iOS documentation

The following is a complete list of documentation for this product. However, the list of documents updated for specific versions will vary, depending on release requirements. Therefore, you might encounter documents from previous releases that still apply to the current release.

- [**Email+ for iOS Release Notes**](#)
Contains the following release-specific information: new feature summary, support and compatibility, known and resolved issues, and limitations.
- [**Ivanti Email+ for iOS Guide**](#)
Contains information about Email+ and how to configure the app on Ivanti Neurons for MDM and Ivanti EPMM. Information about Sentry deployment and configuration is available in the Ivanti Sentry Guide for Ivanti Neurons for MDM or the *Ivanti Sentry Guide for Ivanti EPMM*.