



Release Notes

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1. Ivanti Email+ 5.0.0 - 5.5.0 for Android Release Notes

September 2026

These are cumulative release notes. If a page does not list a release, then there is no new associated information for that release.



[New features summary](#)



[Revision history](#)

2. Revision history

Date	Revision
September 03, 2026	Updated for Email+ 5.5.0 release.
July 06, 2026	Updated for Email+ 5.5.0 release.
April 29, 2026	Updated for Email+ 5.4.0 release.
February 12, 2026	Updated for Email+ 5.3.1 release.
January 21, 2026	Updated for Email+ 5.3.0 release.
December 05, 2025	Updated for Email+ 5.2.1 release.
December 01, 2025	Updated for Email+ 5.2.0 release.
October 02, 2025	Updated for Email+ 5.1.0 release.
August 27, 2025	Updated for Email+ 5.0.0 release.

3. About Ivanti Email+ for Android

Ivanti Email+ provides secure email, calendar, tasks, notes, and contacts on corporate-owned and personal Android devices by communicating with an ActiveSync server in your enterprise. Email+ for Android is available in a single variant: Android Enterprise. Email+ is configured and managed in the Unified Endpoint Management (UEM) platforms: Ivanti EPMM and Ivanti Neurons for MDM.

4. New features summary

These are cumulative release notes. If a release does not appear in this section, then there were no associated new features and enhancements.

✓ Ivanti Email+ 5.5.0 New features summary

Ivanti Email+ app features and enhancements:

- **Support for Android 17:** The Email+ app now supports Android 17.
- **Graph API Support for Delegated/Shared Mailbox:** Delegated mailbox, Shared mailbox, features now use Microsoft Graph API, ensuring continued functionality after the planned deprecation of Exchange Web Services (EWS) in Microsoft 365.
- **Graph API Support for Delegated/ Shared Calendar:** Delegated calendar and Shared calendar features now use Microsoft Graph API, ensuring continued functionality after the planned deprecation of Exchange Web Services (EWS) in Microsoft 365.

Ivanti Email+ administrator features and enhancements

- **Migration from Exchange Web Services to Microsoft Graph API: Email+ is transitioning Microsoft 365 connectivity from Exchange Web Services (EWS) to the Microsoft Graph API. Users can continue to use core email and calendar features with Microsoft 365 accounts. However, delegated and shared account functionality may behave differently under Microsoft Graph due to Microsoft Graph API capabilities, permissions, and service-specific requirements.**
- **New restriction added for Microsoft Graph Support:** A new restriction, **CNS Host for Graph**, has been added with the value `<notification_server_host>` to enable delivery of notifications for delegated mailbox and calendar activities through Microsoft Graph..

To migrate to Microsoft Graph, configuring the existing **Exchange Host for Graph** app restriction with the value **graph.microsoft.com** and enabling the **graph_api** feature flag in **Optional Features** is mandatory. Both settings are required for delegated and shared mailbox and calendar functionality to use Microsoft Graph. For more information, see App restrictions descriptions for Ivanti Email+(Android Enterprise) section in Email+ for Android Guide.

✓ Ivanti Email+ 5.4.0 New features summary

Ivanti Email+ app features and enhancements:

- **Integrated Microsoft Teams into Email+ calendar:** The Email+ Calendar app is integrated with Microsoft Teams, that allows the users to insert Microsoft Teams meeting links directly into Event Notes without switching to the Microsoft Outlook or the Teams app. This is applicable only for Microsoft Office 365 server, as it uses graph API. For more information, see Microsoft Teams Integration in Email+ Calendar section in Email+ for Android Guide
- **Added improvements to the Shared Mailbox:** The following improvements are made for the Shared Mailbox:
 - Improved the logic of adding or using Shared and Delegated mailboxes and sharing permissions to folders.
 - Email+ app now shows Delegated and Shared mailbox as one category called "Delegated Mailboxes".
 - Drafts folder is only displayed when mail drafts are available created.

Ivanti Email+ administrator features and enhancements

- **New value added:** A new value **microsoft_teams_meetings** added to **Optional Features** restriction to enable integration between Microsoft Teams and Email+ Calendar.
- **New restriction added:** A new restriction, **Exchange host for Graph**, has been added with the value 'graph.microsoft.com' to enable the Microsoft Teams feature.

When configuring Microsoft Graph, administrators must use graph.microsoft.com as the default Exchange host. Users may need to use different endpoints depending on their national cloud deployments,. For further details and a comprehensive list of supported Microsoft Graph endpoints, please refer to the official documentation: [Supported Microsoft Cloud Endpoints](#).

For more information, see App restrictions descriptions for Ivanti Email+(Android Enterprise) section in Email+ for Android Guide.

✓ Ivanti Email+ 5.3.0 New features summary

Ivanti Email+ app features and enhancements:

- **Enhanced large attachment download with MIME:** When a single attachment download fails because it exceeds 10 MB, an alert now appears with a **Download MIME** option. This allows you to download the full email along with all attachments. Additionally, the **Download All** button always downloads the complete MIME file, regardless of attachment size, ensuring access to large files without interruption. For more information, see **Downloading large email attachments** section in *Email+ Android Guide*.

Ivanti Email+ administrator features and enhancements

This release does not include new administrator features and enhancements.

✓ Ivanti Email+ 5.1.0 New features summary

Ivanti Email+ app features and enhancements

- **ActiveSync 16 updated:** ActiveSync 16 is now enabled by default. For more information, see **ActiveSync16 for Android devices** section in *Email+ Android Guide*.
- **Support for attachments added to the Calendar events:** You can now add, remove, and view attachments to the Calendar event in the Email+ app. This feature is supported only when EAS16 and EWS are enabled. For more information, see **Calendar Attachments** section in the *Email+ Android Guide*.

Ivanti Email+ administrator features and enhancements

- **eas_16 enabled by default:** The **eas_16** value is now enabled by default. The **eas_16** value is removed from **Optional features** and added to **Disabled features** restriction.

✓ Ivanti Email+ 5.0.0 New features summary

Ivanti Email+ app features and enhancements

- **Migration from Azure Active Directory Authentication Library (ADAL) to Microsoft Authentication Library (MSAL):** The Email+ Android app migrates from ADAL to MSAL to support Microsoft Conditional Access.

Ivanti Email+ administrator features and enhancements

- **Replaced email exchange username with email address restriction:** The Email+ app now uses **email address** restriction for authentication instead of **email exchange username** restriction. This is updated because the Microsoft Azure Active Directory Authentication Library (ADAL) is now deprecated and replaced with Microsoft Authentication Library (MSAL). Use same values for both **email address** and **email exchange username** restrictions when upgrading to Email+ 5.0.0.
- **New restrictions added:** New restriction **MSAL Client Id** and **MSAL Resource Scope** are added:
 - **MSAL Client Id:** Replaces the default application ID used by Microsoft Authentication Library (MSAL) with a custom value.
 - **MSAL Resource Scope:** Defines the resource scopes required by Microsoft Authentication Library (MSAL) to acquire access tokens for protected resources.

For more information, see **App restrictions descriptions for Ivanti Email+ (Android Enterprise)** section in the *Email+ for Android Guide*.

5. Support and compatibility

These are cumulative release notes. If a release does not appear in this section, then the support and compatibility values from the nearest listed older release apply to the missing release.

Ivanti Email+ 5.5.0 Support and compatibility

Supported and compatible components

The following table lists the components and versions that are supported or compatible with the current release.

Component	Supported	Required
Ivanti EPMM Or Ivanti Neurons for MDM	12.9.0.0	Yes (either Ivanti EPMM or Ivanti Neurons for MDM)
	R127	
Ivanti Standalone Sentry	10.8.0	Yes

The following table provides the app versions supported with Email+ for Android.

Android apps	Supported	Required
Ivanti Mobile@Work (Ivanti EPMM) OR Ivanti Go Client (Ivanti Neurons for MDM)	12. 10	Yes (either Mobile@Work or Go Client)
	Android Enterprise: 126.0.0 Android AppConnect: Email+ Appconnect - EOS Android AppStation: No The latest version 80 supports Secure Apps Manager 9.3.0.0, which is compatible with Email+ 4.2.0, but not compatible with Email+ 4.7.0.	
Secure Apps Manager (SAM) For Android AppConnect only.	9.4.1.0	Yes
PIV-D	1.9.0	
Ivanti Docs@Work	2.32.0	Yes (for viewing/creating documents)

Supported device platforms

Device OS	Supported Versions
Android	17.0
Android	16.0
Android	15.0
Android	14.0
Android	13.0
Android	12.0
Android	11.0
Android	10.0
Android P	9.0

Supported ActiveSync servers

The following table provides the ActiveSync servers supported for Email+ for Android.

Sentry	Supported	Not Supported
Standalone Sentry	• Microsoft Office 365 • Microsoft Exchange Subscription Edition	• Microsoft Exchange 2003 -2019 • Lotus Notes Traveler • Groupwise • Google Apps Exchange 2016, 2019 reached its end of support on October 14, 2025 by MS.

32-bit and 64-bit processor support

Devices with 32-bit ARM processors or 64-bit ARM processors are supported. For example, Nexus 9 devices, which are 64-bit devices, are supported.

Language support

The Email+ user interface is available in the following languages and locales:

- Arabic
- Chinese (Simplified)
- Chinese (Traditional)
- Czech (Czech Republic)
- Dutch (Netherlands)
- English
- French (France)
- German (Germany)
- Hebrew
- Hungarian
- Italian (Italy)
- Japanese
- Korean
- Polish
- Portuguese (Brazil)
- Romanian
- Russian (Russia)
- Slovak
- Spanish (Latin America)
- Swedish
- Turkish

Ivanti Email+ performance metrics

The following table provides the Maximum mailbox size to retain a two-second response time for Email+ for Android.

Device Type	Number of Emails	Number of Folders	Number of Contacts	Number of Calendar Events	Number of Tasks	Number of Notes
Samsung S10 Android 10	11,816	6,000	2,152	600	4,500	5,189
Samsung S22 Android 13	11,816	6,000	2,152	600	4,500	5,189
Pixel 6 Android 16	11,816	6,000	2,152	600	4,500	5,189

▼ Ivanti Email+ 5.3.0 Support and compatibility

Supported and compatible components

The following table lists the components and versions that are supported or compatible with the current release.

Component	Supported	Required
Ivanti EPMM Or Ivanti Neurons for MDM	12.7.0.0	Yes (either Ivanti EPMM or Ivanti Neurons for MDM)
	R121	
Ivanti Standalone Sentry	10.5.0	Yes

The following table provides the app versions supported with Email+ for Android.

Android apps	Supported	Required
Ivanti Mobile@Work (Ivanti EPMM) OR Ivanti Go Client (Ivanti Neurons for MDM)	12.7	Yes (either Mobile@Work or Go Client)
	Android Enterprise: 120.0.0.6 Android AppConnect: Email+ Appconnect - EOS Android AppStation: No The latest version 80 supports Secure Apps Manager 9.3.0.0, which is compatible with Email+ 4.2.0, but not compatible with Email+ 4.7.0.	
Secure Apps Manager (SAM) For Android AppConnect only.	9.4.1.0	Yes
PIV-D	1.8.0	
Ivanti Docs@Work	2.30.0	Yes (for viewing/creating documents)

Supported device platforms

Device OS	Supported Versions
Android	16.0
Android	15.0
Android	14.0
Android	13.0
Android	12.0
Android	11.0
Android	10.0
Android P	9.0

Supported ActiveSync servers

The following table provides the ActiveSync servers supported for Email+ for Android.

Sentry	Supported	Not Supported
Standalone Sentry	• Microsoft Exchange 2016 • Microsoft Exchange 2019 • Microsoft Office 365 • Microsoft Exchange SE	• Microsoft Exchange 2013 • Microsoft Exchange 2010 • Microsoft Exchange 2007 • Google Apps • IBM Lotus Domino

32-bit and 64-bit processor support

Devices with 32-bit ARM processors or 64-bit ARM processors are supported. For example, Nexus 9 devices, which are 64-bit devices, are supported.

Language support

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Ivanti Email+ performance metrics

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Device Type	Number of Emails	Number of Folders	Number of Contacts	Number of Calendar Events	Number of Tasks	Number of Notes
Samsung S10 Android 10	9,571	6,000	2,193	445	4,500	5,212
Samsung S22 Android 13	9,571	6,000	2,193	445	4,500	5,212
Pixel 6 Android 16	9,571	6,000	2,193	445	4,500	5,212

Ivanti Email+ 5.2.0 Support and compatibility

Supported and compatible components

The following table lists the components and versions that are supported or compatible with the current release.

Component	Supported	Required
Ivanti EPMM Or Ivanti Neurons for MDM	12.7.0.0	Yes (either Ivanti EPMM or Ivanti Neurons for MDM)
	R120	
Ivanti Standalone Sentry	10.5.0	Yes

The following table provides the app versions supported with Email+ for Android.

Android apps	Supported	Required
Ivanti Mobile@Work (Ivanti EPMM) OR Ivanti Go Client (Ivanti Neurons for MDM)	12.7	Yes (either Mobile@Work or Go Client)
	Android Enterprise: 120.0.0.6 Android AppConnect: Email+ Appconnect - EOS Android AppStation: No The latest version 80 supports Secure Apps Manager 9.3.0.0, which is compatible with Email+ 4.2.0, but not compatible with Email+ 4.7.0.	
Secure Apps Manager (SAM) For Android AppConnect only.	9.4.1.0	Yes
PIV-D	1.8.0	
Ivanti Docs@Work	2.29.0	Yes (for viewing/creating documents)

Supported device platforms

Device OS	Supported Versions
Android	16.0
Android	15.0
Android	14.0
Android	13.0
Android	12.0
Android	11.0
Android	10.0
Android P	9.0

Supported ActiveSync servers

The following table provides the ActiveSync servers supported for Email+ for Android.

Sentry	Supported	Not Supported
Standalone Sentry	• Microsoft Exchange 2016 • Microsoft Exchange 2019 • Microsoft Office 365 • Microsoft Exchange SE	• Microsoft Exchange 2013 • Microsoft Exchange 2010 • Microsoft Exchange 2007 • Google Apps • IBM Lotus Domino

32-bit and 64-bit processor support

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Ivanti Email+ 5.1.0 Support and compatibility

Supported and compatible components

The following table lists the components and versions that are supported or compatible with the current release.

Component	Supported	Required
Ivanti EPMM Or Ivanti Neurons for MDM	12.6.0.0	Yes (either Ivanti EPMM or Ivanti Neurons for MDM)
	R118	
Ivanti Standalone Sentry	10.3.0 - 10.4.1	Yes

The following table provides the app versions supported with Email+ for Android.

Android apps	Supported	Required
Ivanti Mobile@Work (Ivanti EPMM) OR Ivanti Go Client (Ivanti Neurons for MDM)	12.6.0.0	Yes (either Mobile@Work or Go Client)
	Android Enterprise: 118.0.0	
Secure Apps Manager (SAM) For Android AppConnect only.	9.4.1.0	Yes
PIV-D	1.8.0	
Ivanti Docs@Work	2.29.0	Yes (for viewing/creating documents)

Supported device platforms

Device OS	Supported Versions
Android	16.0
Android	15.0
Android	14.0
Android	13.0
Android	12.0
Android	11.0
Android	10.0
Android P	9.0

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The following table provides the ActiveSync servers supported for Email+ for Android.

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Device Type	Number of Emails	Number of Folders	Number of Contacts	Number of Calendar Events	Number of Tasks	Number of Notes
Samsung S10 Android 10	3,000	6,000	4,000	840	4,500	5000
Samsung A22 Android 11	3,000	6,000	4,000	840	4,500	5000
Pixel 4 Android 13	3,000	6,000	4,000	840	4,500	5000

Ivanti Email+ 5.0.0 Support and compatibility

Supported and compatible components

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Component	Supported	Required
Ivanti EPMM Or Ivanti Neurons for MDM	12.6.0.0	Yes (either Ivanti EPMM or Ivanti Neurons for MDM)
	R118	
Ivanti Standalone Sentry	10.3.0 - 10.4.0	Yes

The following table provides the app versions supported with Email+ for Android.

Android apps	Supported	Required
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	Android Enterprise: 118.0.0	
Secure Apps Manager (SAM) For Android AppConnect only.	9.4.1.0	Yes
PIV-D	1.8.0	
Ivanti Docs@Work	2.29	Yes (for viewing/creating documents)

Supported device platforms

Device OS	Supported Versions
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Android	14.0
Android	13.0
Android	12.0
Android	11.0
Android	10.0
Android P	9.0

Supported ActiveSync servers

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Sentry	Supported	Not Supported
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Samsung A22 Android 11	3,000	6,000	4,000	840	4,500	5000
Pixel 4 Android 13	3,000	6,000	4,000	840	4,500	5000

Term	Definition
Supported product versions	The functionality of the product and version with currently supported releases was systematically tested as part of the current release and, therefore, will be supported.
Compatible product versions	The functionality of the product and version with currently supported releases has not been systematically tested as part of the current release, and therefore not supported. Based on previous testing (if applicable), the product and version is expected to function with currently supported releases.

Port Requirements

See the *On-Premise Installation Guide for Ivanti EPMM and Enterprise Connector* for information on required ports and firewall rules associated with license activation, Standalone Sentry, and different content servers.

6. Resolved issues

These are cumulative release notes. If a release does not appear in this section, then there were no associated resolved issues.

✓ Ivanti Email+ 5.3.1 - Resolved issues

- **1778723:** Previously, the Email+ app stopped working due to issues caused by obfuscation. This issue has been fixed.

✓ Ivanti Email+ 5.2.1 - Resolved issues

- **1729492:** Previously, the Email+ app stopped working due to BadParcelableException error. This issue has been fixed.

✓ Ivanti Email+ 5.2.0 - Resolved issues

- **1689020:** Previously, on some Microsoft Exchange servers, creating a calendar event with attachments would duplicate both the event and its attachments. This issue has been fixed.

✓ Ivanti Email+ 5.1.0 - Resolved issues

- **1649162:** Previously, the Email+ app was unable to add multiple photos from the personal gallery when operating in **Work Profile** mode. This issue has been fixed.

7. Known issues

These are cumulative release notes. If a release does not appear in this section, then there were no associated known issues.

✓ Ivanti Email+ 5.4.0 - Known issues

- **1702513:** The Email+ app is not responding when attaching files from **Personal > Drive > My Drive**.

✓ Ivanti Email+ 5.1.0 - Known issues

- **1688538:** Modern Auth might not work for additional email accounts that require a custom **Modern Auth Authority URL** configuration.

8. Limitations

These are cumulative release notes. If a release does not appear in this section, then there were no associated limitations.

✓ Ivanti Email+ 5.5.0 - Limitations

- **1959197:** Due to Microsoft Graph API limitations, when forwarding a calendar event, only recipients added in the **To** field receive the invitation. Recipients added in the **CC** or **BCC** fields are not supported.
Additionally, when replying, replying all, or forwarding an email with attachments larger than 3 MB, the delegate account must be granted full access permissions through the Exchange Admin Center for the operation to succeed.
- **1956905:** Due to a Microsoft Graph API limitation, recipients may occasionally receive duplicate meeting invitations. This behavior originates from the underlying Microsoft Graph service and is outside the control of Email+.
- **1917050:** Cancelled meeting invitations that are deleted from the server using Outlook may continue to appear in Email+ and are not automatically removed from the app. Users may need to manually remove these cancelled invitations from Email+.
- **1873280:** Microsoft will block connections from devices using Exchange ActiveSync (EAS) versions earlier than 16.1 to Exchange Online starting March 1, 2026. EAS 16.1 was introduced in June 2016 and provides enhanced security and compatibility. Devices and applications that continue to use older EAS versions will no longer be able to connect to Microsoft Exchange Online services after this date.
Workaround: If your environment uses an EAS version earlier than 16.1, upgrade your devices and applications to EAS 16.1 or later to ensure uninterrupted access to Exchange Online services.
For more information, see [Exchange Online ActiveSync device support update](#).
- **1871768:** For delegated calendars, **Reply** and **Reply All** actions create a new message instead of maintaining the original email conversation thread. This behavior is due to a Microsoft Graph API limitation, which does not support **Reply** and **Reply All** operations with the original thread context.
Additionally, attachments added to these messages are not reflected in the associated calendar events because the messages and events are not linked.
- **1862305:** **Reply**, **Reply All**, and **Forward** actions cannot be performed from **Direct Messaging**.
Workaround: With additional folder permissions (such as Sent Items and Drafts), **Reply**, **Reply All**, and **Forward** actions can be performed from Direct Messaging.
- **1851669:** Previously, delegated users without **Manage full access** permission were unable to upload large files due to a known Microsoft limitation related to **Events**. Large file uploads with Events now require the permission from AdminCenter.
- **1849643:** Replies, reply-all messages, and forwarded emails sent by a delegate user are displayed only in the main user **Sent** folder.
- **1849606:** When delegated mailbox or calendar permissions are changed (for example, from Editor to Author or vice versa), the updated permissions apply only to newly synchronized emails and calendar events. Previously synchronized items may continue to reflect the earlier permission level.
Workaround: Remove and re-add the delegated account after the permission change to ensure that the updated permissions are applied consistently across all synchronized content.
Cancelled meeting invitations that are deleted from the server using Outlook may continue to appear in Email+ and are not automatically removed from the app. Users may need to manually remove these cancelled invitations from Email+.

▼ Ivanti Email+ 5.1.0 - Limitations

- **1689020:** On some Microsoft Exchange servers, creating a calendar event with attachments might duplicate both the event and its attachments.
- **1680707:** When Kerberos authentication is used, calendar events with attachments might disappear after the calendar view is refreshed.

9. Documentation resources

Product documentation is available on the [Ivanti documentation website](https://help.ivanti.com), help.ivanti.com. You can directly access Email+ for iOS documentation at [this link](#).

To use the documentation:

1. Navigate to the [Ivanti documentation website](https://help.ivanti.com).
2. Optionally, select a product category and language.
3. Enter a search term.
4. Select a product from the results.
5. Click the associated documentation links.

If you have an Ivanti Neurons for MDM deployment, the *Ivanti Neurons for MDM Administrator Guide* is also available from your instance of Ivanti Neurons for MDM through the Help link in the user interface. See [Accessing online help](#).
